

SKINNER SAMUEL K  
Form 4  
October 18, 2011

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

OMB APPROVAL

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**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
SKINNER SAMUEL K

2. Issuer Name and Ticker or Trading Symbol  
APAC CUSTOMER SERVICES, INC [APAC]

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

(Last) (First) (Middle)

3. Date of Earliest Transaction (Month/Day/Year)  
10/14/2011

Director  10% Owner  
 Officer (give title below)  Other (specify below)

C/O APAC CUSTOMER SERVICES, INC., 2201 WAUKEGAN ROAD, SUITE 300

(Street)

4. If Amendment, Date Original Filed(Month/Day/Year)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

BANNOCKBURN, IL 60015

(City) (State) (Zip)

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Ownership (Instr. 4)
				(A) or (D)	Price		
			Code	V	Amount		
Common Stock	10/14/2011		D		\$ 27,302	D	
					8.55		
					0		

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

**Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.**

SEC 1474 (9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)**

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1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)	5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)	7. Title and Underlying Security (Instr. 3 and 4)
				Code	V (A) (D)	Date Exercisable Expiration Date	Title
Non-Qualified Stock Option (right to buy)	\$ 1.49	10/14/2011		D	12,431	07/01/2009 <sup>(1)</sup> 07/02/2018	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 2.15	10/14/2011		D	12,431	10/01/2009 <sup>(1)</sup> 10/01/2018	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 1.38	10/14/2011		D	12,431	01/02/2010 <sup>(1)</sup> 01/02/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 3.39	10/14/2011		D	12,431	04/01/2010 <sup>(1)</sup> 04/01/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 4.89	10/14/2011		D	10,465	06/29/2010 <sup>(1)</sup> 06/29/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 6.05	10/14/2011		D	10,465	09/28/2010 <sup>(1)</sup> 09/28/2019	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.96	10/14/2011		D	10,465	01/04/2011 <sup>(1)</sup> 01/04/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.75	10/14/2011		D	10,465	04/05/2011 <sup>(1)</sup> 04/05/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.49	10/14/2011		D	3,975	07/06/2011 <sup>(1)</sup> 07/06/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 5.69	10/14/2011		D	3,975	10/04/2011 <sup>(1)</sup> 10/04/2020	Common Stock
Non-Qualified Stock Option (right to buy)	\$ 6.12	10/14/2011		D	3,975	01/03/2012 <sup>(1)</sup> 01/03/2021	Common Stock
Non-Qualified	\$ 5.95	10/14/2011		D	3,976	04/04/2012 <sup>(1)</sup> 04/04/2021	Common

