TOTAL SYSTEM SERVICES INC Form 10-Q May 06, 2011

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D. C. 20549 **FORM 10-O**

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES þ **EXCHANGE ACT OF 1934**

For the quarterly period ended: March 31, 2011

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES 0 **EXCHANGE ACT OF 1934**

For the transition period from

To

Commission file number 1-10254 Total System Services, Inc.

www.tsvs.com

(Exact name of registrant as specified in its charter)

58-1493818 Georgia

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

One TSYS Way, Post Office Box 1755, Columbus, Georgia 31902

(Address of principal executive offices) (Zip Code)

(706) 649-2310

(Registrant s telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Sections 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes b No o Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes b No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Non-accelerated filer o Large accelerated filer b Accelerated filer o Smaller reporting

company o

(Do not check if a smaller

reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.

CLASS Common Stock, \$0.10 par value

OUTSTANDING AS OF: May 6, 2011 **192,652,326 shares**

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TOTAL SYSTEM SERVICES, INC. Part I Financial Information Condensed Consolidated Balance Sheets (Unaudited)

(in thousands, except per share data) Assets			December 31, 2010
Current assets: Cash and cash equivalents Restricted cash Accounts receivable, net of allowance for doubtful accounts and billing adjustments of \$4.5 million and \$4.5 million at 2011 and	\$	252,488 92	394,795 434
2010, respectively Deferred income tax assets Prepaid expenses and other current assets		236,952 9,552 72,927	238,283 11,090 77,211
Total current assets Property and equipment, net of accumulated depreciation and amortization of \$331.4 million and \$317.4 million at 2011 and		572,011	721,813
2010, respectively Computer software, net of accumulated amortization of		297,463	300,102
\$517.7 million and \$497.6 million at 2011 and 2010, respectively Contract acquisition costs, net of accumulated amortization of		236,587	246,424
\$272.3 million and \$260.7 million at 2011 and 2010, respectively		167,534	166,251
Goodwill		321,990	320,399
Equity investments Other intangible assets, net of accumulated amortization of		80,379	77,127
\$28.9 million and \$26.9 million at 2011 and 2010, respectively		77,316	83,118
Other assets		31,745	37,027
Total assets	\$	1,785,025	1,952,261
Liabilities Current liabilities:			
Current portion of long-term debt	\$	38,478	39,557
Current portion of obligations under capital leases	*	12,898	13,191
Accrued salaries and employee benefits		14,091	27,414
Accounts payable		32,069	36,068
Other current liabilities		120,880	111,040
Total current liabilities		218,416	227,270
Long-term debt, excluding current portion		191,409	194,703
Deferred income tax liabilities		44,773	42,547
Other lane to the like its like in the like in the lane is a second in the like in the lik		27,705 57,205	30,573
Other long-term liabilities		57,305	53,363
Total liabilities		539,608	548,456

Redeemable noncontrolling interest in consolidated subsidiary			146,000
Equity			
Shareholders equity:			
Common stock \$0.10 par value. Authorized 600,000 shares;			
201,609 and 201,326 issued at 2011 and 2010, respectively;			
192,905 and 194,528 outstanding at 2011 and 2010, respectively		20,140	20,133
Additional paid-in capital		95,346	119,722
Accumulated other comprehensive income (loss), net		7,405	(2,585)
Treasury stock, at cost (shares of 8,704 and 6,798 at 2011 and			
2010, respectively)		(149,430)	(115,449)
Retained earnings		1,254,554	1,219,303
Total shareholders equity		1,228,015	1,241,124
Noncontrolling interests in consolidated subsidiaries		17,402	16,681
Total equity		1,245,417	1,257,805
Total liabilities and equity	\$	1,785,025	1,952,261
See accompanying Notes to Unaudited Condensed Consolidated Final 3	ncial Sta	atements	

TOTAL SYSTEM SERVICES, INC. Condensed Consolidated Statements of Income (Unaudited)

	Three months ended March 31,			
(in thousands, except per share data) Total revenues	\$	2011 429,430	2010 413,464	
Cost of services Selling, general and administrative expenses		301,492 54,910	290,538 43,214	
Total operating expenses		356,402	333,752	
Operating income Nonoperating expenses		73,028 (728)	79,712 (261)	
Income from continuing operations before income taxes and equity in income of equity investments Income taxes		72,300 25,158	79,451 28,097	
Income from continuing operations before equity in income of equity investments Equity in income of equity investments, net of tax		47,142 2,270	51,354 893	
Income from continuing operations, net of tax Loss from discontinued operations, net of tax		49,412	52,247 (428)	
Net income Net income attributable to noncontrolling interests		49,412 (622)	51,819 (492)	
Net income attributable to TSYS common shareholders	\$	48,790	51,327	
Basic earnings per share (EPS) (Note 13): Income from continuing operations to TSYS common shareholders Loss from discontinued operations to TSYS common shareholders	\$	0.25	0.26 0.00	
Net income attributable to TSYS common shareholders	\$	0.25	0.26	
Diluted EPS: Income from continuing operations to TSYS common shareholders Loss from discontinued operations to TSYS common shareholders	\$	0.25	0.26 0.00	
Net income attributable to TSYS common shareholders	\$	0.25	0.26	

Amounts attributable to TSYS common shareholders:

Income from continuing operations \$ 48,790 51,755 Loss from discontinued operations (428)

Net income \$ **48,790** 51,327

See accompanying Notes to Unaudited Condensed Consolidated Financial Statements

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TOTAL SYSTEM SERVICES, INC. Condensed Consolidated Statements of Cash Flows (Unaudited)

	Three months ended March 31,			
(in thousands)		2011	2010	
CASH FLOWS FROM OPERATING ACTIVITIES:		2011	2010	
Net income	\$	49,412	51,819	
Adjustments to reconcile net income to net cash provided by operating	Ψ	12,112	51,017	
activities:				
Net loss (gain) on foreign currency		352	(247)	
Equity in income of equity investments, net of tax		(2,270)	(893)	
Dividends received from equity investments		13	(0,5)	
Depreciation and amortization		41,068	38,564	
Amortization of debt issuance costs		26	38	
Share-based compensation		4,332	2,913	
Excess tax benefit from share-based payment arrangements		(103)	(111)	
Asset impairments		773	(111)	
Provisions for (recoveries of) bad debt expenses and billing adjustments		204	(658)	
Charges for transaction processing provisions		1,296	849	
Deferred income tax expense		3,874	3,665	
Loss (gain) on disposal of equipment, net		(1,497)	30	
Changes in operating assets & liabilities:		(1,427)	30	
Accounts receivable		2,971	9,874	
Prepaid expenses, other current assets and other long-term assets		14,046	2,892	
Accounts payable		(4,635)	8,319	
Accrued salaries and employee benefits		(13,800)	(32,707)	
Other current liabilities and other long-term liabilities		6,109	49,188	
Other current matritues and other long-term matritues		0,107	47,100	
Net cash provided by operating activities		102,171	133,535	
CASH FLOWS FROM INVESTING ACTIVITIES:				
Purchases of property and equipment, net		(5,960)	(9,170)	
Additions to licensed computer software from vendors		(1,280)	(3,769)	
Additions to internally developed computer software		(4,478)	(5,760)	
Proceeds from sale of tradenames		4,500		
Additions to contract acquisition costs		(7,202)	(9,914)	
Net cash used in investing activities		(14,420)	(28,613)	
CASH FLOWS FROM FINANCING ACTIVITIES:				
Purchase of noncontrolling interest		(174,050)		
Repurchase of common stock		(35,700)	(1,075)	
Dividends paid on common stock		(13,556)	(13,797)	
Excess tax benefit from share-based payment arrangements		103	111	
Principal payments on long-term debt borrowings and capital lease obligations		(8,551)	(3,731)	

Proceeds from exercise of stock options		1,119	109
Net cash used in financing activities		(230,635)	(18,383)
CASH AND CASH EQUIVALENTS:			
Effect of exchange rate changes on cash and cash equivalents		577	(2,007)
Net increase (decrease) in cash and cash equivalents Cash and cash equivalents at beginning of period		(142,307) 394,795	84,532 449,955
Cash and cash equivalents at end of period	\$	252,488	534,487
Supplemental cash flow information: Interest paid	\$	709	304
Income taxes paid, net	\$	3,447	3,682
See accompanying Notes to Unaudited Condensed Consolidated Financial Statements	ents		

TOTAL SYSTEM SERVICES, INC.

Notes to Unaudited Condensed Consolidated Financial Statements

Note 1 Basis of Presentation

The accompanying unaudited condensed consolidated financial statements of Total System Services, Inc.® (TSYS® or the Company) include the accounts of TSYS and its wholly and majority owned subsidiaries. All significant intercompany accounts and transactions have been eliminated in consolidation.

These financial statements have been prepared in accordance with the instructions to Form 10-Q and do not include all information and footnotes necessary for a fair presentation of financial position, results of operations and cash flows in conformity with accounting principles generally accepted in the United States of America. The preparation of the consolidated financial statements requires management of the Company to make a number of estimates and assumptions relating to the reported amounts of assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenues and expenses during the period. These estimates and assumptions are developed based upon all information available. Actual results could differ from estimated amounts. All adjustments, consisting of normal recurring accruals, which, in the opinion of management, are necessary for a fair presentation of financial position and results of operations for the periods covered by this report, have been included.

The accompanying unaudited condensed consolidated financial statements should be read in conjunction with the Company s summary of significant accounting policies, consolidated financial statements and related notes appearing in the Company s Annual Report on Form 10-K for the year ended December 31, 2010. Results of interim periods are not necessarily indicative of results to be expected for the year.

Note 2 Fair Value Measurement

ASC 820, Fair Value Measurements and Disclosure, requires disclosure about how fair value is determined for assets and liabilities and establishes a hierarchy for which these assets and liabilities must be grouped, based on significant level of inputs. The three-tier fair value hierarchy, which prioritizes the inputs used in the valuation methodologies, is as follows:

Level 1 Quoted prices for identical assets and liabilities in active markets.

Level 2 Observable inputs other than quoted prices included in Level 1, such as quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets and liabilities in markets that are not active, or other inputs that are observable or can be corroborated by observable market data.

Level 3 Unobservable inputs for the asset or liability.

In February 2007, the Financial Accounting Standards Board (FASB) issued authoritative guidance under ASC 825, *Financial Instruments*. ASC 825 permits the Company to choose to measure many financial instruments and certain other items at fair value. Upon adoption of the guidance on January 1, 2008, TSYS did not elect the fair value option for any financial instrument it did not currently report at fair value.

Goodwill and certain intangible assets not subject to amortization are assessed annually for impairment in the second quarter of each year using fair value measurement techniques. Specifically, goodwill impairment is determined using a two-step test. The first step of the goodwill impairment test is used to identify potential impairment by comparing the fair value of a reporting unit with its book value, including goodwill. If the fair value of the reporting unit exceeds its book value, goodwill is considered not impaired and the second step of the impairment test is unnecessary. If the book value of the reporting unit exceeds its fair value, the second step of the goodwill impairment test is performed to measure the amount of impairment loss, if any. The second step of the goodwill impairment test compares the implied fair value of the reporting unit s goodwill with the book value of that goodwill. If the book value of the reporting unit s goodwill exceeds the implied fair value of that goodwill, an impairment loss is recognized in an amount equal to that excess. The fair value of the reporting unit is allocated to all of the assets and liabilities of that unit as if the reporting unit had been acquired in a business combination and the fair value of the reporting unit was the purchase price paid to acquire the reporting unit.

The estimate of fair value of the Company s reporting units is determined using various valuation techniques, including using the combination of the market approach and the income approach. The market approach, which contains Level 2 inputs, utilizes readily available market valuation multiples to estimate fair value. The income approach is a valuation technique that utilizes the discounted cash flow (DCF) method, which includes Level 3 inputs.

Under the DCF method, the fair value of the asset reflects the present value of the projected earnings that will be generated by each asset after taking into account the revenues and expenses associated with the

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asset, the relative risk that the cash flows will occur, the contribution of other assets, and an appropriate discount rate to reflect the value of the invested capital. Cash flows are estimated for future periods based upon historical data and projections by management.

At March 31, 2011, the Company had recorded goodwill in the amount of \$322.0 million.

The fair value of the Company s long-term debt and obligations under capital leases is not significantly different from its carrying value.

Note 3 Supplementary Balance Sheet Information

Cash and Cash Equivalents

The Company maintains accounts outside the United States denominated in currencies other than the U.S. dollar. All amounts in domestic accounts are denominated in U.S. dollars.

Cash and cash equivalent balances are summarized as follows:

	\mathbf{N}	larch 31,	December 31,
(in thousands)		2011	2010
Cash and cash equivalents in domestic accounts	\$	195,577	347,734
Cash and cash equivalents in foreign accounts		56,911	47,061
Total	\$	252,488	394,795

At March 31, 2011 and December 31, 2010, the Company had approximately \$31.4 million and \$29.9 million in Money Market accounts that had an original maturity date of 90 days or less. The Company considers cash equivalents to be short-term, highly liquid investments that are both readily convertible to known amounts of cash and so near their maturity at the time of purchase that they present insignificant risk of changes in value because of change in interest rates.

Prepaid Expenses and Other Current Assets

Significant components of prepaid expenses and other current assets are summarized as follows:

	Marc	March 31, 2011		
(in thousands)	20			
Prepaid expenses	\$	20,396	15,421	
Supplies inventory		5,045	7,138	
Income taxes receivable			12,977	
Other		47,486	41,675	
Total	\$	72,927	77,211	

Contract Acquisition Costs, net

Significant components of contract acquisition costs, net of accumulated amortization, are summarized as follows:

(in thousands)	March 31, 2011		December 31, 2010
Conversion costs, net of accumulated amortization of \$96.7 million and \$90.9 million at 2011 and 2010, respectively	\$	85,788	80,521
Payments for processing rights, net of accumulated amortization of \$175.6 million and \$169.8 million at 2011 and 2010, respectively		81,746	85,730
Total	\$	167,534	166,251

Amortization expense related to conversion costs, which is recorded in cost of services, was \$4.5 million and \$4.1 million for the three months ended March 31, 2011 and 2010, respectively.

Amortization related to payments for processing rights, which is recorded as a reduction of revenues, was \$3.9 million and \$5.8 million for the three months ended March 31, 2011 and 2010, respectively.

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Other Current Liabilities

Significant components of other current liabilities are summarized as follows:

	M	December 31,		
(in thousands)		2011		
Deferred revenues	\$	35,936	34,184	
Accrued expenses		28,822	29,999	
Dividends payable		13,529	13,634	
Accrued income taxes		10,982	2,920	
Other		31,611	30,303	
Total	\$	120,880	111,040	

Note 4 Long-Term Debt

Refer to Note 13 of the Company s audited financial statements for the year ended December 31, 2010, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2010, as filed with the SEC, for a discussion regarding long-term debt.

Note 5 Comprehensive Income

For the three months ended March 31, comprehensive income is summarized below:

	Three months ended March 31, 2010 TSYS Noncontrolling					
(in thousands)	Shareholders	Interests	Total	Shareholders	Interests	Total
Net income	\$48,790	622	\$49,412	\$ 51,327	492	\$ 51,819
Other comprehensive income (OCI), net of tax: Foreign currency translation adjustments Change in accumulated OCI related to postretirement healthcare	10,172	99	10,271	(12,855)	(721)	(13,576)
plans	(182)		(182)	37		37
Total	\$ 58,780	721	\$ 59,501	\$ 38,509	(229)	\$ 38,280

The income tax effects allocated to and the cumulative balance of accumulated other comprehensive income (loss) are as follows:

(in thousands)	B Dece	ginning alance ember 31, 2010	Pretax Amount	Tax Effect	Net-of-Tax Amount	E M	Ending Balance arch 31, 2011
Foreign currency translation adjustments Change in accumulated OCI related to postretirement	\$	(1,242)	12,281	(2,109)	10,172	\$	8,930
healthcare plans		(1,343)	(285)	103	(182)		(1,525)
Total	\$	(2,585)	11,996	(2,006)	9 ,990	\$	7,405

Consistent with its overall strategy of pursuing international investment opportunities, TSYS adopted the permanent reinvestment exception under ASC 740, *Income Taxes*, with respect to future earnings of certain foreign subsidiaries. Its decision to permanently reinvest foreign earnings offshore means TSYS will no longer allocate taxes to foreign currency translation adjustments associated with these foreign subsidiaries accumulated in other comprehensive income.

Note 6 Share-Based Compensation

The Company s Annual Report on Form 10-K for the year ended December 31, 2010, as filed with the SEC, contains a discussion of the Company s share-based compensation plans and policy.

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Share-Based Compensation

TSYS share-based compensation costs are included as expenses and classified as cost of services and selling, general, and administrative expenses. TSYS does not include amounts associated with share-based compensation as costs capitalized as software development and contract acquisition costs, as these awards are typically granted to individuals not involved in capitalizable activities. For the three months ended March 31, 2011, share-based compensation was \$4.3 million, compared to \$2.9 million for the same period in 2010. Included in the \$4.3 million amount for 2011 and \$2.9 million amount for 2010 is approximately \$1.9 million and \$1.0 million, respectively, related to expensing the fair value of stock options.

Nonvested and Performance Share Awards

During the first three months of 2011, the Company issued 193,971 shares of TSYS common stock with a market value of \$3.4 million to certain key employees and non-management members of its Board of Directors under nonvested stock bonus awards for services to be provided in the future by such officers, directors and employees. The market value of the TSYS common stock at the date of issuance is amortized as compensation expense over the vesting period of the awards.

During the first three months of 2010, the Company issued 189,934 shares of TSYS common stock with a market value of \$3.0 million to certain key employees and non-management members of its Board of Directors under nonvested stock bonus awards for services to be provided in the future by such officers, directors and employees. The market value of the TSYS common stock at the date of issuance is amortized as compensation expense over the vesting period of the awards.

As of March 31, 2011, there was approximately \$9.9 million of total unrecognized compensation cost related to nonvested share-based compensation arrangements. That cost is expected to be recognized over a remaining weighted average period of 2.1 years.

During the first three months of 2008, TSYS authorized a total grant of 182,816 shares of nonvested stock to two key executives with a performance schedule (2008 performance shares). These 2008 performance shares have seven one-year performance periods (2008-2014) during each of which the Compensation Committee establishes an earnings per share goal and, if such goal is attained during any performance period, 20% of the performance shares will vest, up to a maximum of 100% of the total grant. Compensation expense for each year s award is measured on the grant date based on the quoted market price of TSYS common stock and is expensed on a straight-line basis for the year.

As of March 31, 2011, there was approximately \$661,000 of total unrecognized compensation cost related to the 2008 grant of nonvested performance share-based compensation arrangements. That cost is expected to be recognized over the remainder of 2011.

On March 15, 2011, TSYS authorized a total grant of 263,292 performance shares to certain key executives with a performance based vesting schedule (2011 performance shares). These 2011 performance shares have a 2011-2013 performance period for which the Compensation Committee established two performance goals: revenues before reimbursables and income from continuing operations and, if such goals are attained in 2012, the performance shares will vest, up to a maximum of 200% of the total grant. Compensation expense for the award is measured on the grant date based on the quoted market price of TSYS common stock. The Company will estimate the probability of achieving the goals through the performance period and will expense the award on a straight-line basis.

On March 31, 2010, TSYS authorized a total grant of 279,831 performance shares to certain key executives with a performance based vesting schedule (2010 performance shares). These 2010 performance shares have a 2010-2012 performance period for which the Compensation Committee established two performance goals: revenues before reimbursables and income from continuing operations and, if such goals are attained in 2012, the performance shares will vest, up to a maximum of 200% of the total grant. Compensation expense for the award is measured on the grant date based on the quoted market price of TSYS common stock. The Company will estimate the probability of achieving the goals through the performance period and will expense the award on a straight-line basis.

As of March 31, 2011, there was approximately \$7.3 million of total unrecognized compensation cost related to the 2010 and 2011 performance shares compensation arrangement. That cost is expected to be recognized until the end of 2013.

Stock Option Awards

During the first three months of 2011, the Company granted 699,426 stock options to key TSYS executive officers. The average fair value of the option grant was \$5.77 per option and was estimated on the date of grant using the Black-Scholes-Merton option-pricing model with the following weighted average assumptions: exercise price of \$17.57; risk-free interest rate of 2.96%; expected volatility of 30.0%; expected term of 8.5 years; and dividend yield of 1.59%. The grant will vest over a period of 3 years.

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During the first three months of 2010, the Company granted 736,389 stock options to key TSYS executive officers. The average fair value of the option grant was \$5.33 per option and was estimated on the date of grant using the Black-Scholes-Merton option-pricing model with the following weighted average assumptions: exercise price of \$15.66; risk-free interest rate of 3.77%; expected volatility of 30.0%; expected term of 8.6 years; and dividend yield of 1.79%. The grant will vest over a period of 3 years.

As of March 31, 2011, there was approximately \$9.5 million of total unrecognized compensation cost related to TSYS stock options that is expected to be recognized over a remaining weighted average period of 2.2 years.

Note 7 Income Taxes

TSYS is the parent of an affiliated group that files a consolidated U.S. Federal income tax return and most state and foreign income tax returns on a separate entity basis. In the normal course of business, the Company is subject to examinations by these taxing authorities unless statutory examination periods lapse. TSYS is no longer subject to U.S. Federal income tax examinations for years before 2007 and with a few exceptions, the Company is no longer subject to income tax examinations from state, local or foreign authorities for years before 2003. There are currently no Federal tax examinations in progress. However, a number of tax examinations are in progress by the relevant foreign and state tax authorities. Although TSYS is unable to determine the ultimate outcome of these examinations, TSYS believes that its liability for uncertain tax positions relating to these jurisdictions for such years is adequate.

TSYS effective tax rate attributable to continuing operations was 34.0% and 35.2% for the three months ended March 31, 2011 and March 31, 2010, respectively. The decreased rate during the March 31, 2011 period was mostly due to differences in discrete charges and changes in the jurisdictional sources of income.

TSYS adopted the provisions of ASC 740, *Income Taxes*, on January 1, 2007. This interpretation prescribed a recognition threshold and measurement attribute for the financial statement recognition, measurement and disclosure of a tax position taken or expected to be taken in a tax return. The amount of unrecognized tax benefits did not change significantly during the three months ended March 31, 2011.

TSYS recognizes potential interest and penalties related to the underpayment of income taxes as income tax expense in the condensed consolidated statements of income. Gross accrued interest and penalties on unrecognized tax benefits totaled \$0.6 million and \$1.1 million as of and March 31, 2011 and December 31, 2010, respectively. The total amounts of unrecognized income tax benefits as of March 31, 2011 and December 31, 2010 that, if recognized, would affect the effective tax rates are \$3.7 million and \$4.2 million (net of the Federal benefit on state tax issues), respectively, which include interest and penalties of \$0.5 million and \$1.0 million. TSYS does not expect any material changes to its calculation of uncertain tax positions during the next twelve months.

Note 8 Segment Reporting and Major Customers

The Company reports selected information about operating segments in accordance with ASC 280, *Segment Reporting*. The Company s segment information reflects the information that the chief operating decision maker (CODM) uses to make resource allocations and strategic decisions. The CODM at TSYS consists of the chairman of the board and chief executive officer, the president and the four senior executive vice presidents.

TSYS provides electronic payment processing and other services to card-issuing and merchant acquiring institutions in the United States and internationally through online accounting and electronic payment processing systems.

North America Services includes electronic payment processing services and other services provided from within the North America region. International Services includes electronic payment processing and other services provided from outside the North America region. Merchant Services includes electronic processing and other services provided to merchant acquiring institutions. Corporate administration expenses, such as finance, legal, human resources, mergers and acquisitions and investor relations, that exist in all operating segments are accumulated and categorized as Corporate Administration.

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Operating Segments

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		e months ended March 31,		
(in thousands)	2011	2010	Chang \$	ge %
Revenues before reimbursable items				
North America Services	\$194,590	215,309	(20,719)	(9.6)
International Services	87,419	76,281	11,138	14.6
Merchant Services	86,519	56,773	29,746	52.4
Intersegment revenues	(5,885)	(5,702)	(183)	(3.2)
Revenues before reimbursable items from				
external customers	\$362,643	342,661	19,982	5.8
Total revenues				
North America Services	\$230,559	254,228	(23,670)	(9.3)
International Services	90,710	79,392	11,318	14.3
Merchant Services	115,756	87,318	28,438	32.6
Intersegment revenues	(7,595)	(7,474)	(121)	(1.6)
intersegment revenues	(1,555)	(7,17-1)	(121)	(1.0)
Revenues from external customers	\$429,430	413,464	15,965	3.9
Depreciation and amortization				
North America Services	\$ 19,467	20,403	(936)	(4.6)
International Services	11,708	8,595	3,113	36.2
Merchant Services	9,146	8,537	609	7.1
Corporate Administration	747	981	(234)	(23.9)
Corporate Figure 1		701	(=0.)	(=0.5)
Total depreciation and amortization	\$ 41,068	38,516	2,552	6.6
Segment operating income				
North America Services	\$ 55,200	69,788	(14,588)	(20.9)
International Services	11,024	11,283	(259)	(2.3)
Merchant Services	26,923	17,856	9,067	50.8
Corporate Administration	(20,119)	(19,215)	(904)	(4.7)
Operating income	\$ 73,028	79,712	(6,684)	(8.4)
	Change			ge
	At March 31, 2011	At December 31, 2010	\$	%
T . 14				
Total Assets North America Services	\$1,580,240	1,632,882	(52,642)	(3.2)

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International Services	427,518	408,880	18,638	4.6
Merchant Services	444,219	460,750	(16,531)	(3.6)
Corporate Administration	(666,952)	(550,251)	(116,701)	21.2
Total Assets	\$1,785,025	1,952,261	(167,236)	(8.6)

Revenues by Geographic Area

Revenues for North America Services and Merchant Services include electronic payment processing and other services provided from the United States to clients domiciled in the United States or other countries. Revenues for International Services include electronic payment processing and other services provided from facilities outside the United States to clients based predominantly outside the United States.

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The following geographic data presents revenues based on the domicile of the Company s customers.

	Three month	s ended March
	3	31,
(in millions)	2011	2010
United States	\$ 292.7	293.5
Europe*	65.8	62.5
Canada	44.1	36.7
Japan*	17.4	12.2
Mexico	1.9	1.7
Other	7.5	6.9
Total	\$ 429.4	413.5

^{*} Revenues are impacted by movements in foreign currency exchange rates. Refer to the discussion under Revenues in the Results of Operations.

The following table reconciles geographic revenues to revenues by operating segment based on the domicile of the Company s customers.

	North A	merica				
	Serv	ices	Internationa	al Services	Merchant	Services
(in millions)	2011	2010	2011	2010	2011	2010
United States	\$ 178.9	206.8			113.8	86.7
Europe	0.2	0.2	65.6	62.2		0.1
Canada	44.0	36.5			0.1	0.2
Japan			17.4	12.2		
Mexico	1.9	1.7				
Other	2.5	2.2	4.8	4.5	0.2	0.2
Total	\$ 227.5	247.4	87.8	78.9	114.1	87.2

The Company maintains property and equipment, net of accumulated depreciation and amortization, in the following geographic areas:

(in millions)	At March 31, 2011		At December 31, 2010	
United States	\$	199.2	203.8	
Europe		58.6	58.3	
Japan		11.2	11.3	
Other		28.5	26.7	
Total	\$	297.5	300.1	

Major Customers

For the three months ended March 31, 2011, the Company had one major customer which accounted for approximately 12.5%, or \$53.6 million, of total revenues. For the three months ended March 31, 2010, this major customer accounted for approximately 13.1%, or \$54.5 million, of total revenues. Revenues from major customers for

the periods reported are primarily attributable to the North America Services and Merchant Services segments.

Note 9 Supplementary Cash Flow Information

Nonvested Awards

During the first three months of 2011 and 2010, the Company issued shares of common stock to certain key employees and non-management members of its Board of Directors under nonvested stock bonus awards for services to be provided by such key employees and directors in the future. Refer to Note 6 for more information. *Equipment and Software Acquired Under Capital Lease Obligations*

The Company acquired equipment and software under capital lease obligations in the amount of \$14.9 million during the first three months of 2010 related to storage and other peripheral hardware.

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Note 10 Legal Proceedings

General

The Company is subject to various legal proceedings and claims and is also subject to information requests, inquiries and investigations arising out of the ordinary conduct of its business. The Company establishes reserves for litigation and similar matters when those matters present loss contingencies that TSYS determines to be both probable and reasonably estimable in accordance with ASC 450, Contingencies. In the opinion of management, based on current knowledge and in part upon the advice of legal counsel, all matters not specifically discussed below are believed to be adequately covered by insurance, or if not covered, are believed to be without merit or are of such kind or involve such amounts that would not have a material adverse effect on the financial position, results of operations or cash flows of the Company if disposed of unfavorably. *Infonox Matter*

On April 29, 2011, TSYS entered into an agreement with Safwan Shah, both individually and in his capacity as a representative of certain remaining shareholders (the Agreement) to resolve all claims against Total System Services, Inc., TSYS Acquiring Solutions, L.L.C. and Infonox, a TSYS company, alleged in the previously disclosed litigation initiated by Mr. Shah in the Superior Court of California, Santa Clara County (Case No. 1-10-CV-183173). Such claims arose out of TSYS purchase of Infonox on the Web (Infonox) in November 2008. The Agreement provides for the payment by TSYS of \$6 million of contingent merger consideration to Mr. Shah and the other remaining shareholders pursuant to the Agreement and Plan of Merger entered into in connection with the transaction and also provides for the dismissal of the litigation with prejudice and the mutual release of all parties to the litigation. The payment of the contingent merger consideration by TSYS will be recorded as goodwill and will have no impact on TSYS results of operations.

Electronic Payment Systems Matter

In February 2007, TSYS Acquiring Solutions, L.L.C., a wholly owned subsidiary of TSYS (TSYS Acquiring), filed a demand for arbitration for payment of past due processing fees pursuant to a contract with Electronic Payment Systems LLC (EPS), an acquiring independent sales organization. EPS counterclaimed and alleged certain monetary damages. In April 2008, EPS amended its counterclaims, adding a claim for a declaration that the arbitrator award EPS ownership, control and access to the 1-800 number that connects EPS merchants to TSYS Acquiring as EPS processor. On January 20, 2009, the arbitrator denied all TSYS Acquiring s claims, awarded EPS approximately \$3.3 million in damages and fees and awarded EPS immediate ownership, control and access over the 1-800 number.

On January 26, 2009, TSYS Acquiring filed an action (the First Action) in the United States District Court for the District of Arizona (Civil Action No. CV09-00155-PHX-JAT) seeking to vacate the arbitration award. However, on October 22, 2009, the court granted summary judgment in favor of EPS. On May 4, 2010, after the court denied post-judgment motions filed by TSYS Acquiring, the court confirmed the monetary judgment and TSYS Acquiring paid the monetary judgment to EPS. TSYS Acquiring had been using seven 1-800 numbers to connect EPS merchants and the court interpreted the arbitrator s award to include all seven numbers.

On May 14, 2010, TSYS Acquiring filed a second action (the Second Action) in the United States District Court for the District of Arizona (Civil Action No. CV10-01060-PHX-DGC) seeking a declaratory judgment that TSYS did not need to give EPS ownership and control of the seven 1-800 numbers. EPS filed a motion for summary judgment on the request for declaratory relief. EPS also filed a counterclaim arguing that TSYS Acquiring should be required to pay EPS for its continued use of the 1-800 number and seeking punitive damages based on various consumer protection statutes. On November 9, 2010, the court granted EPS motion for summary judgment. The EPS counterclaims that were not previously dismissed in the Second Action remain pending.

On December 3, 2010, EPS filed a motion to compel in the First Action seeking to require TSYS Acquiring to provide EPS with immediate ownership, control and access over the seven 1-800 numbers used by EPS merchants.

On January 24, 2011, TSYS Acquiring filed a petition with the Federal Communications Commission (FCC) seeking a ruling that the enforcement of the arbitration award regarding the 1-800 numbers would violate the FCC s rules regarding the allocation and transfer of 1-800 numbers.

On February 15, 2011, the court in the First Action issued an order (the Order) requiring TSYS Acquiring to comply with the arbitration award by moving all non-EPS merchants off of 1-800 numbers used by EPS merchants,

and to then transfer to EPS the seven toll free numbers at issue. The Order requires compliance within 90 days. In addition, the court rejected TSYS Acquiring s arguments that the award cannot be enforced because it violates FCC regulations.

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On February 24, 2011, the FCC released a Declaratory Ruling granting TSYS Acquiring s petition by affirming that the FCC has exclusive jurisdiction over the transfer of toll free numbers, and noting that several aspects of the arbitrator s ruling and the affirmation of that ruling by the United States District Court for the District of Arizona conflicted with the FCC s rules and related tariffs governing the transfer of toll free numbers. Because of this, the Declaratory Ruling proceeded to direct those third parties charged with the administration of the seven toll free numbers for TSYS Acquiring, as well as the Toll Free Number Administrator charged with administering the database of toll free numbers, to reject any requests seeking a transfer of those numbers from TSYS Acquiring to another party, absent a specific directive from the FCC.

Following the FCC s Declaratory Ruling that the toll free numbers may not be transferred by an order of the court or the arbitrator, TSYS Acquiring filed a motion for reconsideration with the United States District Court of the District of Arizona with respect to the Order. On April 8, 2011, the United States District Court for the District of Arizona denied TSYS Acquiring s motion but granted a stay of enforcement of the Order pending EPS appeal of the FCC s Declaratory Ruling. Therefore, TSYS Acquiring is not required to comply with the Order within the 90-day time frame initially imposed by the court and does not intend to comply with the Order unless and until such time as is required by the court.

In light of the FCC s Declaratory Ruling that the toll free numbers may not be transferred by an order of the court or the arbitrator, TSYS Acquiring intends to continue to vigorously defend itself against any future enforcement of the Order in the United States District Court for the District of Arizona, and if necessary, the Ninth Circuit Court of Appeals.

If the Order is not ultimately vacated or modified in response to the FCC s Declaratory Ruling, or if EPS is successful in it s appeal of the FCC s Declaratory Ruling, it would require TSYS Acquiring to move over 750,000 merchants that use one of the seven numbers that EPS seeks to possess to other toll free numbers. TSYS Acquiring cannot estimate the cost of such compliance, but TSYS Acquiring believes the cost of such compliance would be substantial. However, we are unable to estimate the potential loss or range of losses at this time. Based upon current knowledge, TSYS management does not believe that the eventual outcome of this case will have a material adverse effect on TSYS financial position, results of operations or cash flows. However, it is possible that the ultimate outcome of this case may be material to TSYS results of operations for any particular period.

Note 11 Guarantees and Indemnifications

The Company has entered into processing and licensing agreements with its clients that include intellectual property indemnification clauses. The Company generally agrees to indemnify its clients, subject to certain exceptions, against legal claims that TSYS—services or systems infringe on certain third party patents, copyrights or other proprietary rights. In the event of such a claim, the Company is generally obligated to hold the client harmless and pay for related losses, liabilities, costs and expenses, including, without limitation, court costs and reasonable attorney—s fees. The Company has not made any indemnification payments pursuant to these indemnification clauses. In addition, the Company has indemnification obligations to Synovus Financial Corp. pursuant to the disaffiliation and related agreements entered into by the parties in connection with the corporate spin-off of TSYS from Synovus Financial Corp.

The Company has not recorded a liability for guarantees or indemnities in the accompanying condensed consolidated balance sheets, since neither a range nor a maximum amount of potential future payments under such guarantees and indemnities is determinable.

Note 12 Business Combinations

TSYS Merchant Solutions

On March 1, 2010, TSYS announced the signing of an Investment Agreement with First National Bank of Omaha (FNBO) to form a new joint venture company, First National Merchant Solutions(FNMS). Refer to Note 24 of the Company s audited financial statements for the year ended December 31, 2010, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2010, as filed with the SEC, for more information on the acquisition of TMS.

On January 4, 2011, TSYS announced it had acquired the remaining 49-percent interest in FNMS, effective January 1, 2011, from FNBO. The entity was rebranded as TSYS Merchant Solutions (TMS).

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The amounts of TMS revenue and earnings included in TSYS consolidated income statement for the three months ended March 31, 2011, and the pro forma revenue and 100-percent of the earnings of the combined entity had the acquisition date been January 1, 2010 are:

		Net Income Attributable	Basic EPS Attributable	Diluted EPS Attributable
		to TSYS	to TSYS	to TSYS
(in thousands)	Revenue	Common Shareholders	Common Shareholders	Common Shareholders
Actual from 1/1/2011-3/31/2011 Actual from 1/1/2010-3/31/2010	\$429,430 413,464	\$ 48,790 51,327	\$ 0.25 0.26	\$ 0.25 0.26
Supplemental pro forma for 1/1/2010-3/31/2010	442,504	56,008	0.29	0.28

Note 13 Earnings Per Share

In June 2008, the FASB issued authoritative guidance under ASC 260, *Earnings Per Share*. The guidance under ASC 260 holds that unvested share-based payment awards that contain nonforfeitable rights to dividends or dividend equivalents are participating securities as defined in ASC 260, and therefore should be included in computing earnings per share (EPS) using the two-class method.

The two-class method is an earnings allocation method for computing EPS when an entity s capital structure includes two or more classes of common stock or common stock and participating securities. It determines EPS based on dividends declared on common stock and participating securities and participation rights of participating securities in any undistributed earnings.

The following table illustrates basic and diluted EPS under the guidance of ASC 260 for the three months ended March 31, 2011 and 2010:

	Three months ended March 31, 2011		Three months ended March 31, 2010	
(in thousands, except per share data)	Common Stock	Participating Securities	Common Stock	Participating Securities
Basic EPS: Net income Less income allocated to nonvested awards	\$ 48,790 (191)	191	51,327 (264)	264
Net income allocated to common stock for EPS calculation (a)	\$ 48,599	191	51,063	264
Average common shares outstanding (b)	192,851	765	196,160	1,016
Basic EPS (a)/(b)	\$ 0.25	0.25	0.26	0.26
Diluted EPS: Net income Less income allocated to nonvested awards	\$ 48,790 (191)	191	51,327 (263)	263
	\$ 48,599	191	51,064	263

Net income allocated to common stock for EPS calculation (c)

Average common shares outstanding	192,851	765	196,160	1,016
Increase due to assumed issuance of shares related to common equivalent shares outstanding	305		86	
Average common and common equivalent shares and participating securities (d)	193,156	765	196,246	1,016
Diluted EPS (c)/(d)	\$ 0.25	0.25	0.26	0.26

The diluted EPS calculation excludes stock options and nonvested awards that are convertible into 8.7 million common shares for the three months ended March 31, 2011 and excludes 7.1 million common shares for the three months ended March 31, 2010 because their inclusion would have been anti-dilutive.

Note 14 Redeemable Noncontrolling Interests

In connection with the purchase of the remaining 49-percent interest in FNMS, the Company sold the rights to the FNMS tradename valued at \$4.5 million, and recorded a gain on the sale of the tradename of \$1.5 million. The Company bought the remaining 49-percent interest for \$174.1 million, and paid net cash of \$169.6 million (\$174.1 million less \$4.5 million). With the

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purchase, the Company eliminated the redeemable noncontrolling interest of \$146.0 million and recorded a reduction of approximately \$28.1 million to additional paid-in capital.

Note 15 Discontinued Operations

The Company sold certain assets and liabilities of TPOS on September 30, 2010. The sale of certain assets and liabilities of TPOS was the result of management s decision during the third quarter of 2010 to divest non-strategic businesses and focus resources on core products and services. The Company had a pre-tax goodwill impairment of \$2.2 million (approximately \$1.5 million after-tax) related to TPOS, which was included in discontinued operations as part of the sale. TPOS was part of the Merchant Services segment and was not considered a significant component of the segment. This transaction resulted in the assumed lease of its Sacramento, California, facility and the closure of its Columbus, Georgia-based distribution center.

TPOS was not a significant component of the Merchant Services segment, nor TSYS consolidated results. In accordance with the provisions of ASC 205, Presentation of Financial Statements, the Company determined the TPOS business became a discontinued operation in the third quarter of 2010.

The following table presents the summarized results of discontinued operations for the three months ended March 31, 2010:

	Three months ended March 31, 2010
(in thousands)	
Revenues before reimbursable items	\$ 1,891
Total revenues	1,891
Operating (loss) income	(641)
Income taxes	(213)
(Loss) income from discontinued operations, net of tax	(428)

The Unaudited Condensed Consolidated Statements of Cash Flows include TPOS through the date of disposition and are not considered material.

Note 16 Subsequent Events

On April 29, 2011, TSYS entered into an agreement with Safwan Shah, both individually and in his capacity as a representative of certain remaining shareholders (the Agreement) to resolve all claims against Total System Services, Inc., TSYS Acquiring Solutions, L.L.C. and Infonox, a TSYS company, alleged in the previously disclosed litigation initiated by Mr. Shah in the Superior Court of California, Santa Clara County (Case No. 1-10-CV-183173). Such claims arose out of TSYS purchase of Infonox on the Web (Infonox) in November 2008. The Agreement provides for the payment by TSYS of \$6 million of contingent merger consideration to Mr. Shah and the other remaining shareholders pursuant to the Agreement and Plan of Merger entered into in connection with the transaction and also provides for the dismissal of the litigation with prejudice and the mutual release of all parties to the litigation. The payment of the contingent merger consideration by TSYS will be recorded as goodwill and will have no impact on TSYS results of operations.

On May 2, 2011, TSYS acquired TermNet Merchant Services, an Atlanta-based merchant acquirer. The company will be re-branded as TSYS and fully integrated into TSYS Merchant Solutions, another recent TSYS acquisition based in Omaha, Nebraska.

On May 3, 2011, TSYS announced that its Board had approved an increase in the number of shares that may be repurchased under its current share repurchase plan from up to 10 million shares to up to 15 million shares of TSYS stock. The expiration date of the plan was also extended to April 30, 2013.

Management performed an evaluation of the Company s activity the date these unaudited financial statements were issued, and has concluded that, other than as set forth above, there are no significant subsequent events requiring disclosure.

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TOTAL SYSTEM SERVICES, INC. Item 2 Management s Discussion and Analysis of Financial Condition and Results of Operations

Financial Overview

Total System Services, Inc. s (TSYS or the Company s) revenues are derived from providing payment processing, merchant services and related services to financial and nonfinancial institutions, generally under long-term processing contracts. The Company s services are provided through three of the Company s operating segments: North America Services, International Services and Merchant Services.

Through the Company s North America Services and International Services segments, TSYS processes information through its cardholder systems to financial and nonfinancial institutions throughout the United States and internationally. The Company s North America Services segment provides these services in the United States to clients in the United States, Canada, Mexico and the Caribbean. The Company s International Services segment provides services in England, Japan and Brazil to clients in the United States, Europe, Asia Pacific and Brazil. The Company s Merchant Services segment provides merchant services to financial institutions and other organizations, predominately in the United States.

On January 1, 2011, TSYS acquired the remaining 49-percent interest in First National Merchant Solutions (FNMS), from First National Bank of Omaha (FNBO). FNMS was rebranded as TSYS Merchant Solutions (TMS).

For a detailed discussion regarding the Company s Operations, see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations in the Company s Annual Report on Form 10-K for the year ended December 31, 2010.

A summary of the financial highlights for 2011, as compared to 2010, is provided below:

Three months ended March 31,

			Percent
(in millions)	2011	2010	Change
Total revenues	\$429.4	413.5	3.9%
Operating income	73.0	79.7	(8.4)
Net income attributable to TSYS common shareholders	48.8	51.3	(4.9)

Financial Review

This Financial Review provides a discussion of critical accounting policies and estimates, related party transactions and off-balance sheet arrangements. This Financial Review also discusses the results of operations, financial position, liquidity and capital resources of TSYS and outlines the factors that have affected its recent earnings, as well as those factors that may affect its future earnings.

Critical Accounting Policies and Estimates

There have been no material changes other than what is noted below to the Company s critical accounting policies, estimates and assumptions or the judgments affecting the application of those estimates and assumptions in 2011. For a detailed discussion regarding the Company s critical accounting policies and estimates, see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations, and for a detailed discussion regarding the Company s risk factors, see Item 1A: Risk Factors in the Company s Annual Report on Form 10-K for the year ended December 31, 2010.

In October 2009, the Financial Accounting Standards Board (FASB) issued ASU 2009-13, Multiple-Deliverable Revenue Arrangements, an update to ASC Topic 605, Revenue Recognition, and formerly known as EITF 08-1, Revenue Arrangements with Multiple Deliverables. ASU 2009-13 amends ASC 650-25 to revise the guidance for determining whether multiple deliverables in an arrangement can be separated for revenue recognition and how the consideration should be allocated. It eliminates the use of the residual method of revenue recognition and the requirement that all undelivered elements have vendor-specific objective evidence (VSOE) or third-party evidence (TPE) of fair value before an entity can separate its deliverables for revenue recognition. The revised guidance requires the allocation of vendor consideration to each deliverable using the relative selling price method. The selling price for each deliverable is based on VSOE if available, TPE if VSOE is not available, or estimated selling price

(ESP) if neither VSOE nor TPE is available. Effective January 1, 2011, the Company adopted the provisions of ASU 2009-13 on a prospective basis for all new and materially modified arrangements.

Related Party Transactions

The Company believes the terms and conditions of transactions between the Company and its equity investments, Total System Services de México, S.A. de. C.V. (TSYS de México) and China UnionPay Data Co., Ltd. (CUP Data), are comparable to those which

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could have been obtained in transactions with unaffiliated parties. The Company s margins with respect to related party transactions are comparable to margins recognized in transactions with unrelated third parties.

Off-Balance Sheet Arrangements

Operating Leases: As a method of funding its operations, TSYS employs noncancelable operating leases for computer equipment, software and facilities. These leases allow the Company to provide the latest technology while avoiding the risk of ownership. Neither the assets nor obligations related to these leases are included on the balance sheet. Contractual Obligations: The total liability (with state amounts tax effected) for uncertain tax positions under ASC 740, Income Taxes, at March 31, 2011 is \$3.5 million. Refer to Note 7 in the Notes to Unaudited Condensed Consolidated Financial Statements for more information on income taxes. The Company is not able to reasonably estimate the amount by which the liability will increase or decrease over time; however, at this time, the Company does not expect a significant payment related to these obligations within the next year.

As indicated in the Company s Annual Report on Form 10-K for the year ended December 31, 2010, total contractual cash obligations at December 31, 2010 were estimated at \$757.5 million. These contractual cash obligations include lease payments and software arrangements.

Results of Operations

Revenues

The Company generates revenues by providing transaction processing and other payment-related services. The Company s pricing for transactions and services is complex. Each category of revenue has numerous fee components depending on the types of transactions or services provided. TSYS reviews its pricing and implements pricing changes on an ongoing basis. In addition, standard pricing varies among its regional businesses, and such pricing can be customized further for customers through tiered pricing of various thresholds for volume activity. TSYS revenues are based upon transactional information accumulated by its systems or reported by its customers. The Company s revenues are impacted by currency translation of foreign operations, as well as doing business in the current economic environment.

Total revenues increased \$16.0 million, or 3.9%, during the three months ended March 31, 2011, compared to the same period in 2010. The increase in revenues for the three months ended March 31, 2011 includes an increase of \$3.4 million related to the effects of currency translation of foreign-based subsidiaries and branches. The Company has included reimbursements received for out-of-pocket expenses as revenues and expenses. The largest reimbursable expense item for which TSYS is reimbursed by clients is postage. The Company s reimbursable items are impacted with changes in postal rates and changes in the volumes of all mailing activities by its clients. Reimbursable items for the first three months of 2011 were \$66.8 million, a decrease of \$4.0 million or 5.7%, compared to \$70.8 million for the same period last year. The increase in reimbursable items was the result of increases in Visa access fees. Excluding reimbursable items, revenues increased \$20.0 million, or 5.8%, during the three months ended March 31, 2011 compared to the same period in 2010.

Major Customers

A significant amount of the Company s revenues is derived from long-term contracts with large clients, including a major customer. TSYS derives revenues from providing various processing and other services to these clients, including processing of consumer and commercial accounts, as well as revenues for reimbursable items. The loss of the Company s major customer could have a material adverse effect on the Company s financial position, results of operations and cash flows.

In June 2009, Bank of America announced that it formed a new joint venture to provide merchant services. TSYS provides accounting, settlement, authorization and other services to Bank of America. TSYS provides a number of additional services to Bank of America, including commercial card processing, small business card processing and card production services. Approximately 12.5% and 13.2% of TSYS total revenues for the three months ended March 31, 2011 and 2010, respectively were attributed to Bank of America. Revenues from the major customer for the periods reported are primarily attributable to the North America Services segment and Merchant Services segment.

In November 2010, TSYS and Bank of America agreed to a new merchant services agreement, during which TSYS expects merchant services revenues from Bank of America to decline as Bank of America transitions its services to its new joint venture. The loss of Bank of America as a merchant services client is not expected to have a material

adverse effect on TSYS financial position, results of operations or cash flows. Approximately 44% and 48% of the total revenues derived from providing merchant services to Bank of America are attributable to reimbursable items for the three months ended March 31, 2011 and 2010, respectively, which are provided at no margin.

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TSYS services are provided through three of its operating segments: North America Services, International Services and Merchant Services.

Operating Segments

A summary of each segment s results follows:

North America Services

The North America Services segment provides payment processing and related services to clients based primarily in North America. This segment has two major customers.

Below is a summary of the North America Services segment:

	Three months ended March 31,			
			Percent	
(in millions)	2011	2010	Change	
Total revenues	\$ 230.6	254.2	(9.3)%	
External revenues	224.1	247.4	(9.4)	
Operating income	55.2	69.8	(20.9)	
Operating margin	23.9%	27.5%		
Key indicators:				
Accounts on file (AOF)	309.6	283.1	9.3%	
Transactions	1,626.8	1,458.2	11.6	

^{*} Note: Segment operating margins do not include expenses associated with Corporate Administration. Refer to Note 8 for more information on operating segments.

The decline in total segment external revenues for the three months ended March 31, 2011, as compared to the same periods in 2010, is the result of a decrease in revenues associated with client portfolio deconversions, as well as a decrease in termination fees of \$23.1 million, partially offset by new business and organic growth.

International Services

The International Services segment provides issuer and merchant card solutions to financial institutions and other organizations primarily based outside the North America region. Growth in revenues and operating profit in this segment is derived from retaining and growing the core business and improving the overall cost structure. Growing the core business comes primarily from an increase in account usage, growth from existing clients and sales to new clients and the related account conversions.

This segment has many long-term customer contracts with card issuers providing account processing and output services for printing and embossing items. These contracts generally require advance notice prior to the end of the contract if a client chooses not to renew. Additionally, some contracts may allow for early termination upon the occurrence of certain events such as a change in control. The termination fees paid upon the occurrence of such events are designed primarily to cover balance sheet exposure related to items such as capitalized conversion costs or client incentives associated with the contract and, in some cases, may cover a portion of lost future revenue and profit. Although these contracts may be terminated upon certain occurrences, the contracts provide the segment with a steady revenue stream since a vast majority of the contracts are honored through the contracted expiration date.

This segment has one major customer.

Below is a summary of the International Services segment:

	Three months ended March 31,		
			Percent
(in millions)	2011	2010	Change
Total revenues	\$ 90.7	79.4	14.3%
External revenues	89.9	79.0	13.8
Operating income	11.0	11.3	(2.3)
Operating margin	12.2%	14.2%	

Key indicators: AOF 17.3% 47.2 40.2 Transactions 326.0 281.3 15.9

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* Note: Segment operating margins do not include expenses associated with Corporate Administration. Refer to Note 8 for more information on operating segments.

The increase in total segment external total revenues for the three months ended March 31, 2011, as compared to 2010, is driven by \$7.3 million of new business and organic growth and \$3.4 million increase related to the impact of foreign currency translation.

On March 11, 2011, an earthquake struck off the northeast coast of Japan, triggering a tsunami. TSYS operations in Japan were not directly impacted by the natural disaster.

Merchant Services

The Merchant Services segment provides merchant processing and related services to clients based primarily in the United States. Merchant services revenues are derived from providing processing services, acquiring solutions, related systems and integrated support services to merchant acquirers and merchants. Revenues from merchant services include processing all payment forms including credit, debit, prepaid, electronic benefit transfer and electronic check for merchants of all sizes across a wide array of market verticals. Merchant services include authorization and capture of transactions; clearing and settlement of transactions; information reporting services related to transactions; merchant billing services; and point-of-sale equipment sales and service.

With the acquisition of TMS, the Company has expanded its service offerings to include merchant support and underwriting, and business and value-added services, as well as Visa- and Mastercard-branded prepaid cards for businesses of any size. Ranked as the 10th-largest merchant acquirer in North America by dollar volume (The Nilson Report, March 2010), TMS has a 57-year history in the acquiring industry with more than 300,000 merchant outlets in its diverse portfolio.

This segment has one major customer.

Below is a summary of the Merchant Services segment:

	THICC	momms chaca mai	CII 31,
			Percent
(in millions)	2011	2010	Change
Total revenues	\$ 115.8	87.3	32.6%
External revenues	115.5	87.0	32.7
Operating income	26.9	17.9	50.8
Operating margin	23.3%	20.5%	
Key indicator:			
Point-of-sale transactions	1,205.7	1,314.3	(8.3)

Three months ended March 31.

The \$28.5 million increase in total segment external revenues for the three months ended March 31, 2011, as compared to the same period in 2010, is the result of \$31.0 million net increase for acquisitions, partially offset by price compression and deconversions.

Merchant Services segment s results are driven by the authorization and capture transactions processed at the point-of-sale and clearing and settlement transactions. This segment s authorization and capture transactions are primarily through dial-up or Internet connectivity.

Refer to the discussion of Bank of America under Major Customers.

Operating Expenses

The Company s operating expenses consist of cost of services and selling, general and administrative expenses. Cost of services describes the direct expenses incurred in performing a particular service for our customers, including the cost of direct labor expense in putting the service in saleable condition. Selling, general and administrative expenses are incurred in selling or marketing and for the direction of the enterprise as a whole, including accounting, legal fees, officers—salaries, investor relations and mergers and acquisitions.

^{*} Note: Segment operating margins do not include expenses associated with Corporate Administration. Refer to Note 8 for more information on operating segments.

The Company s cost of services were \$301.5 million during the three months ended March 31, 2011, an increase of 3.8%, compared to \$290.5 million for the same period last year.

The Company's selling, general and administrative expenses were \$54.9 million during the three months ended March 31, 2011, an increase of 27.1%, compared to \$43.2 million for the same period last year. The increase is the result of the impact of the acquisition of TMS.

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As a result of the acquisition of TMS, TSYS incurred \$1.1 million during the three months ended March 31, 2010 of acquisition related costs.

Federal legislation was recently enacted which makes extensive changes to the current system of health care insurance and benefits. The Company has reviewed the legislation and, based upon information available, expects the impact of the legislation on 2011 to be approximately \$2.2 million.

Operating Income

Operating income decreased 8.4% for the three months ended March 31, 2011 over the same period in 2010. The Company s operating profit margin for the three months ended March 31, 2011 was 17.0%, and was also 19.3% for the same period last year. TSYS operating margin decreased for the three March 31, 2011, as compared to the same periods in 2010, as the result of the loss of revenues associated with deconverted clients, an increase in reimbursable items and non-recurring expenses associated with the acquisition of FNMS.

Nonoperating Income (Expense)

Interest income for the three months ended March 31, 2011 was \$133,000, a decrease of \$58,000, compared to \$191,000 for the same period in 2010. The decrease in interest income is primarily attributable to the decline in interest rates and cash available for investing.

Interest expense for the three months ended March 31, 2011 was \$829,000, a decrease of \$100,000 compared to \$929,000 for the same period in 2010. The decrease in interest expense in 2011 compared to 2010 relates to the decline in interest rates.

For the three months ended March 31, 2011 and 2010, the Company recorded a translation loss of approximately \$352,000 and a translation gain of \$247,000, respectively, related to intercompany loans and foreign-denominated balance sheet accounts.

Occasionally, the Company will provide financing to its subsidiaries in the form of an intercompany loan, which is required to be repaid in U.S. dollars. For its subsidiaries whose functional currency is something other than the U.S. dollar, the translated balance of the financing (liability) is adjusted upward or downward to match the U.S. dollar obligation (receivable) on the Company s financial statements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation.

The Company records foreign currency translation adjustments on foreign-denominated balance sheet accounts. The Company maintains several cash accounts denominated in foreign currencies, primarily in Euros and British Pounds Sterling. As the Company translates the foreign-denominated cash balances into U.S. dollars, the translated cash balance is adjusted upward or downward depending upon the foreign currency exchange movements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation in the Company s statements of income. As those cash accounts have increased, the upward or downward adjustments have increased.

The balance of the Company s foreign-denominated cash accounts subject to risk of translation gains or losses at March 31, 2011 was approximately \$8.7 million, the majority of which is denominated in Euros and British Pounds Sterling.

Income Taxes

TSYS effective income tax rate attributable to continuing operations for the three months ended March 31, 2011 was 34.0%, compared to 35.2% for the same period in 2010. The calculation of the effective tax rate is income taxes adjusted for income taxes associated with noncontrolling interest and equity income divided by TSYS pretax income adjusted for minority interests in consolidated subsidiaries net income and equity pre-tax earnings of its equity investments. Refer to Note 7 in the Notes to Unaudited Condensed Consolidated Financial Statements for more information on income taxes.

In the normal course of business, TSYS is subject to examinations from various tax authorities. These examinations may alter the timing or amount of taxable income or deductions or the allocation of income among tax jurisdictions.

TSYS continually monitors and evaluates the potential impact of current events and circumstances on the estimates and assumptions used in the analysis of its income tax positions, and, accordingly, TSYS effective tax rate may fluctuate in the future.

Equity in Income of Equity Investments

The Company has two equity investments located in Mexico and China that are accounted for under the equity method of accounting. TSYS share of income from its equity in equity investments was \$2.3 million and \$893,000 for the three months ended March 31, 2011 and 2010, respectively.

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Net Income

Net income for the three months ended March 31, 2011 decreased 4.6%, or \$2.4 million, to \$49.4 million, compared to \$51.8 million for the same period in 2010.

Net income attributable to TSYS common shareholders for the three months ended March 31, 2011 decreased 4.9%, or \$2.5 million, to \$48.8 million, or basic and diluted earnings per share of \$0.25, compared to \$51.3 million, or basic and diluted earnings per share of \$0.26, for the same period in 2010.

Projected Outlook for 2011

As compared to 2010, TSYS expects its 2011 income from continuing operations available to TSYS common shareholders to increase by 7%-9%, its EPS from continuing operations to increase by 9%-11%, its revenues before reimbursable items to increase by 3%-5% and its total revenues to increase by 2%-4%, based on the following assumptions: (1) there will be no significant movements in LIBOR and TSYS will not make any significant draws on the remaining balance of its revolving credit facility; (2) there will be no significant movement in foreign currency exchange rates related to TSYS business during 2011; (3) TSYS will not incur significant expenses associated with the conversion of new large clients or acquisitions, or any significant impairment of goodwill or other intangibles; (4) there will be no deconversions of large clients during the year; and (5) the economy will not worsen during 2011.

Financial Position, Liquidity and Capital Resources

The Condensed Consolidated Statements of Cash Flows detail the Company s cash flows from operating, investing and financing activities. TSYS primary method of funding its operations and growth has been cash generated from current operations and the use of leases. TSYS has occasionally used borrowed funds to supplement financing of capital expenditures and acquisitions.

Cash Flows From Operating Activities

		Three months ended March		
		31,	,	
(in thousands)		2011	2010	
Net income	\$	49,412	51,819	
Depreciation and amortization		41,068	38,564	
Other noncash items and charges, net		7,000	5,586	
Net change in current and other assets and current and other liabilities		4,691	37,566	
Net cash provided by operating activities	\$	102,171	133,535	

TSYS main source of funds is derived from operating activities, specifically net income. The decrease in 2011 in net cash provided by operating activities was primarily the result of the net change in current and other assets and current and other liabilities.

Net change in current and other assets and current and other liabilities include accounts receivable, prepaid expenses, other current assets and other assets, accounts payable, accrued salaries and employee benefits, other current liabilities and other liabilities. The change in accounts receivable at March 31, 2011, as compared to December 31, 2010, is the result of timing of collections compared to billings. The change in accounts payable and other liabilities for the same period is the result of the timing of payments, funding of performance-based incentives and payments of vendor invoices.

Cash Flows From Investing Activities

	Three months ended March 31,		
(in thousands)		2011	2010
Additions to contract acquisition costs	\$	(7,202)	(9,914)
Purchases of property and equipment, net		(5,960)	(9,170)
Additions to internally developed computer software		(4,478)	(5,760)

Additions to licensed computer software from vendors	(1,280)	(3,769)
Proceeds from sale of tradename	4,500	

Net cash used in investing activities \$ (14,420) (28,613)

The major uses of cash for investing activities have been the addition of property and equipment, primarily computer equipment, the purchase of licensed computer software and internal development of computer software, and investments in contract acquisition costs associated with obtaining and servicing new or existing clients. The major uses of cash for investing activities in 2011 was for additions to contract acquisition costs, equipment, licensed computer software from vendors and internally developed computer software, which was partially offset by the sale of a tradename. The major uses of cash for investing activities in 2010 was for additions to contract acquisition costs, equipment, licensed computer software from vendors and internally developed computer software.

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Contract Acquisition Costs

TSYS makes cash payments for processing rights, third-party development costs and other direct salary-related costs in connection with converting new customers to the Company s processing systems. The Company s investments in contract acquisition costs were \$7.2 million for the three months ended March 31, 2011 compared to \$9.9 million for the three months ended March 31, 2010.

Cash Flows From Financing Activities

		Three months ended March		
		31,		
(in thousands)		2011	2010	
Purchase of noncontrolling interests	\$	(174,050)		
Repurchase of common stock		(35,700)	(1,075)	
Dividends paid on common stock		(13,556)	(13,797)	
Principal payments on long-term debt borrowings and capital lease obligations		(8,551)	(3,731)	
Other		1,222	220	
Net cash used in financing activities	\$	(230,635)	(18,383)	

The major use of cash from financing activities has been the purchase of noncontrolling interests, payment of dividends and repurchase of common stock. The main source of cash from financing activities has been the exercise of stock options. The major uses of cash from financing activities in 2011 was for the purchase of noncontrolling interests, payment of dividends and the repurchase of common stock. The major use of cash from financing activities in 2010 was for the payment of dividends and the repurchase of common stock.

Borrowings

For a detailed discussion regarding the Company s borrowings, see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations, and for a detailed discussion regarding the Company s long-term debt, see Note 13 Long-term Debt and Capital Lease Obligations in the Company s Annual Report on Form 10-K for the year ended December 31, 2010.

Stock Repurchase Plan

On April 20, 2010, TSYS announced a stock repurchase plan to purchase up to 10 million shares of TSYS stock. The shares may be purchased from time to time over the next two years at prices considered attractive to the Company. Through March 31, 2011, the Company purchased 2.0 million shares for approximately \$35.7 million, at an average price of \$17.85.

Dividends

Dividends on common stock of \$13.6 million were paid during the three months ended March 31, 2011 compared to \$13.8 million paid during the three months ended March 31, 2010.

Significant Noncash Transactions

Refer to Note 9 of the Notes to Unaudited Condensed Consolidated Financial Statements for more information about supplementary cash flow information.

Foreign Operations

TSYS operates internationally and is subject to adverse movements in foreign currency exchange rates. Since December 2000, TSYS has not entered into foreign exchange forward contracts to reduce its exposure to foreign currency rate changes. TSYS continues to analyze potential hedging instruments to safeguard it from significant foreign currency translation risks.

TSYS maintains operating cash accounts outside the United States. Refer to Note 3 in the Notes to Unaudited Condensed Consolidated Financial Statements for more information on cash and cash equivalents. TSYS has adopted the permanent reinvestment exception under ASC 740 with respect to future earnings of certain foreign subsidiaries. While some of the foreign cash is available to repay intercompany financing arrangements, remaining amounts are not presently available to fund domestic operations and obligations without paying a significant amount of taxes upon its

repatriation. Demand on our cash has increased as a result of our strategic initiatives. We fund these initiatives through a balance of internally generated cash, external sources of capital, and, when advantageous, access to foreign cash in a tax efficient manner. Where local regulations limit an efficient intercompany transfer of amounts held outside of the U.S., we will continue to utilize these funds for local liquidity needs. Under current law, balances available to be repatriated to the U.S. would be subject to U.S. federal income taxes, less applicable foreign tax credits. We have provided for the U.S. federal tax liability on these amounts for financial statement purposes, except for foreign earnings that are considered permanently reinvested outside of the U.S. We utilize a variety of tax planning and financing strategies with the objective of having our worldwide cash available in the locations where it is needed.

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Impact of Inflation

Although the impact of inflation on its operations cannot be precisely determined, the Company believes that by controlling its operating expenses, and by taking advantage of more efficient computer hardware and software, it can minimize the impact of inflation.

Working Capital

TSYS may seek additional external sources of capital in the future. The form of any such financing will vary depending upon prevailing market and other conditions and may include short-term or long-term borrowings from financial institutions or the issuance of additional equity and/or debt securities such as industrial revenue bonds. However, there can be no assurance that funds will be available on terms acceptable to TSYS. Management expects that TSYS will continue to be able to fund a significant portion of its capital expenditure needs through internally generated cash in the future, as evidenced by TSYS current ratio of 2.6:1. At March 31, 2011, TSYS had working capital of \$353.6 million compared to \$494.5 million at December 31, 2010.

Legal Proceedings

General

The Company is subject to various legal proceedings and claims and is also subject to information requests, inquiries and investigations arising out of the ordinary conduct of its business. The Company establishes reserves for litigation and similar matters when those matters present loss contingencies that TSYS determines to be both probable and reasonably estimable in accordance with ASC 450, Contingencies. In the opinion of management, based on current knowledge and in part upon the advice of legal counsel, all matters not specifically discussed below are believed to be adequately covered by insurance, or if not covered, are believed to be without merit or are of such kind or involve such amounts that would not have a material adverse effect on the financial position, results of operations or cash flows of the Company if disposed of unfavorably. *Infonox Matter*

On April 29, 2011, TSYS entered into an agreement with Safwan Shah, both individually and in his capacity as a representative of certain remaining shareholders (the Agreement) to resolve all claims against Total System Services, Inc., TSYS Acquiring Solutions, L.L.C. and Infonox, a TSYS company, alleged in the previously disclosed litigation initiated by Mr. Shah in the Superior Court of California, Santa Clara County (Case No. 1-10-CV-183173). Such claims arose out of TSYS purchase of Infonox on the Web (Infonox) in November 2008. The Agreement provides for the payment by TSYS of \$6 million of contingent merger consideration to Mr. Shah and the other remaining shareholders pursuant to the Agreement and Plan of Merger entered into in connection with the transaction and also provides for the dismissal of the litigation with prejudice and the mutual release of all parties to the litigation. The payment of the contingent merger consideration by TSYS will be recorded as goodwill and will have no impact on TSYS results of operations.

Electronic Payment Systems Matter

In February 2007, TSYS Acquiring Solutions, L.L.C., a wholly owned subsidiary of TSYS (TSYS Acquiring), filed a demand for arbitration for payment of past due processing fees pursuant to a contract with Electronic Payment Systems LLC (EPS), an acquiring independent sales organization. EPS counterclaimed and alleged certain monetary damages. In April 2008, EPS amended its counterclaims, adding a claim for a declaration that the arbitrator award EPS ownership, control and access to the 1-800 number that connects EPS merchants to TSYS Acquiring as EPS processor. On January 20, 2009, the arbitrator denied all TSYS Acquiring s claims, awarded EPS approximately \$3.3 million in damages and fees and awarded EPS immediate ownership, control and access over the 1-800 number.

On January 26, 2009, TSYS Acquiring filed an action (the First Action) in the United States District Court for the District of Arizona (Civil Action No. CV09-00155-PHX-JAT) seeking to vacate the arbitration award. However, on October 22, 2009, the court granted summary judgment in favor of EPS. On May 4, 2010, after the court denied post-judgment motions filed by TSYS Acquiring, the court confirmed the monetary judgment and TSYS Acquiring paid the monetary judgment to EPS. TSYS Acquiring had been using seven 1-800 numbers to connect EPS merchants and the court interpreted the arbitrator s award to include all seven numbers.

On May 14, 2010, TSYS Acquiring filed a second action (the Second Action) in the United States District Court for the District of Arizona (Civil Action No. CV10-01060-PHX-DGC) seeking a declaratory judgment that TSYS did

not need to give EPS ownership and control of the seven 1-800 numbers. EPS filed a motion for summary judgment on the request for declaratory relief. EPS also filed a counterclaim arguing that TSYS Acquiring should be required to pay EPS for its continued use of the 1-800 number and seeking

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punitive damages based on various consumer protection statutes. On November 9, 2010, the court granted EPS motion for summary judgment. The EPS counterclaims that were not previously dismissed in the Second Action remain pending.

On December 3, 2010, EPS filed a motion to compel in the First Action seeking to require TSYS Acquiring to provide EPS with immediate ownership, control and access over the seven 1-800 numbers used by EPS merchants.

On January 24, 2011, TSYS Acquiring filed a petition with the Federal Communications Commission (FCC) seeking a ruling that the enforcement of the arbitration award regarding the 1-800 numbers would violate the FCC s rules regarding the allocation and transfer of 1-800 numbers.

On February 15, 2011, the court in the First Action issued an order (the Order) requiring TSYS Acquiring to comply with the arbitration award by moving all non-EPS merchants off of 1-800 numbers used by EPS merchants, and to then transfer to EPS the seven toll free numbers at issue. The Order requires compliance within 90 days. In addition, the court rejected TSYS Acquiring s arguments that the award cannot be enforced because it violates FCC regulations.

On February 24, 2011, the FCC released a Declaratory Ruling granting TSYS Acquiring s petition by affirming that the FCC has exclusive jurisdiction over the transfer of toll free numbers, and noting that several aspects of the arbitrator s ruling and the affirmation of that ruling by the United States District Court for the District of Arizona conflicted with the FCC s rules and related tariffs governing the transfer of toll free numbers. Because of this, the Declaratory Ruling proceeded to direct those third parties charged with the administration of the seven toll free numbers for TSYS Acquiring, as well as the Toll Free Number Administrator charged with administering the database of toll free numbers, to reject any requests seeking a transfer of those numbers from TSYS Acquiring to another party, absent a specific directive from the FCC.

Following the FCC s Declaratory Ruling that the toll free numbers may not be transferred by an order of the court or the arbitrator, TSYS Acquiring filed a motion for reconsideration with the United States District Court of the District of Arizona with respect to the Order. On April 8, 2011, the United States District Court for the District of Arizona denied TSYS Acquiring s motion but granted a stay of enforcement of the Order pending EPS appeal of the FCC s Declaratory Ruling. Therefore, TSYS Acquiring is not required to comply with the Order within the 90-day time frame initially imposed by the court and does not intend to comply with the Order unless and until such time as is required by the court.

In light of the FCC s Declaratory Ruling that the toll free numbers may not be transferred by an order of the court or the arbitrator, TSYS Acquiring intends to continue to vigorously defend itself against any future enforcement of the Order in the United States District Court for the District of Arizona, and if necessary, the Ninth Circuit Court of Appeals.

If the Order is not ultimately vacated or modified in response to the FCC s Declaratory Ruling, or if EPS is successful in it s appeal of the FCC s Declaratory Ruling, it would require TSYS Acquiring to move over 750,000 merchants that use one of the seven numbers that EPS seeks to possess to other toll free numbers. TSYS Acquiring cannot estimate the cost of such compliance, but TSYS Acquiring believes the cost of such compliance would be substantial. However, we are unable to estimate the potential loss or range of losses at this time. Based upon current knowledge, TSYS management does not believe that the eventual outcome of this case will have a material adverse effect on TSYS financial position, results of operations or cash flows. However, it is possible that the ultimate outcome of this case may be material to TSYS results of operations for any particular period.

Recent Accounting Pronouncements

The Company s Annual Report on Form 10-K for the year ended December 31, 2010, as filed with the SEC, contains a discussion of recent accounting pronouncements and the expected impact on the Company s financial statements.

In October 2009, the Financial Accounting Standards Board (FASB) issued ASU 2009-13, Multiple-Deliverable Revenue Arrangements, an update to ASC Topic 605, Revenue Recognition, and formerly known as EITF 08-1, Revenue Arrangements with Multiple Deliverables. ASU 2009-13 amends ASC 650-25 to revise the guidance for determining whether multiple deliverables in an arrangement can be separated for revenue recognition and how the consideration should be allocated. It eliminates the use of the residual method of revenue recognition and the

requirement that all undelivered elements have vendor-specific objective evidence (VSOE) or third-party evidence (TPE) of fair value before an entity can separate its deliverables for revenue recognition. The revised guidance requires the allocation of vendor consideration to each deliverable using the relative selling price method. The selling price for each deliverable is based on VSOE if available, TPE if VSOE is not available, or best estimated selling price (ESP) if neither VSOE nor TPE is available. Effective January 1, 2011, the Company adopted the provisions of ASU 2009-13 on a prospective basis for all new and materially modified arrangements.

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The Company s North America and International Services revenues are derived from long-term payment processing contracts with financial and nonfinancial institutions and are generally recognized as the services are performed. Payment processing services revenues are generated primarily from charges based on the number of accounts on file, transactions and authorizations processed, statements mailed, cards embossed and mailed and other processing services for cardholder accounts on file. Most of these contracts have prescribed annual revenue minimums, penalties for early termination, and service level agreements. Revenue is recognized as the services are performed, primarily on a per unit basis. Processing contracts generally range from three to ten years in length and provide for penalties for early termination. When providing payment processing services, the Company frequently enters into customer arrangements to provide multiple services that may also include conversion or implementation services, business process outsourcing services such as call center services, web-based services, and other payment processing-related services. Revenue for these services is generally recognized as they are performed on a per unit basis each month or ratably over the term of the contract.

The Company s Merchant Services revenues are derived from long-term processing contracts with large financial institutions, other merchant acquirers and merchant organizations which generally range from three to eight years and provide for penalties for early termination. Merchant services revenue is generated primarily from processing all payment forms including credit, debit, electronic benefits transfer and check truncation for merchants of all sizes across a wide array of retail market segments. The products and services offered include authorization and capture of electronic transactions, clearing and settlement of electronic transactions, information reporting services related to electronic transactions, merchant billing services, and point-of-sale terminal services. Revenue is recognized for merchant services as those services are performed, primarily on a per unit basis. When providing merchant processing services, the Company frequently enters into customer arrangements to provide multiple services that may also include conversion or implementation services, business process outsourcing services such as call center services, terminal services, and other merchant processing-related services. Revenue for these services is generally recognized as they are performed on a per unit basis each month or ratably over the term of the contract.

The Company recognizes revenues in accordance with the provisions of SAB No. 104. SAB No. 104 sets forth guidance as to when revenue is realized or realizable and earned when all of the following criteria are met: (1) persuasive evidence of an arrangement exists; (2) delivery has occurred or services have been performed; (3) the seller s price to the buyer is fixed or determinable; and (4) collectability is reasonably assured. In many situations, the Company enters into arrangements with customers to provide conversion or implementation services in addition to processing services where the conversion or implementation services do not have standalone value. In these situations, the deliverables do not meet the criteria of ASC 605-25 for separation and the deliverables are combined as a single unit of accounting for revenue recognition. For these arrangements, conversion or implementation services revenue is recognized as the related processing services are performed, and revenue continues to be recognized in a single unit of accounting upon adoption of ASU 2009-13 in 2011.

The Company's other services generally have standalone value and constitute separate units of accounting for revenue recognition purposes. However, customer arrangements entered into prior to January 1, 2011 often included services for which sufficient objective and reliable evidence of fair value did not exist. In certain situations, sufficient objective and reliable evidence of fair value did not exist for multiple undelivered services, and the deliverables were combined and recognized as a single unit of accounting based on the proportional performance for the combined unit. Beginning on January 1, 2011, services in new or materially modified arrangements of this nature are now divided into separate units of accounting and revenue is allocated to each unit based on the relative selling price method. As the services in these arrangements are generally delivered over the same term with consistent patterns of performance, there is no change in the timing or pattern of revenue recognition upon adoption of ASU 2009-13.

In certain situations, VSOE existed for all but one of the shorter services (for which standalone value existed), and the Company allocated revenue to each of the deliverables under the residual method of accounting whereby the difference between the total arrangement consideration and VSOE for the undelivered services was allocated to the other service. While there is no change in the units of accounting for these arrangements, beginning on January 1, 2011, revenue for services in new or materially modified arrangements of this nature will be allocated based on the relative selling price method. The residual amount of revenue historically allocated to the shorter services in these

arrangements is generally consistent with our best estimate of selling price for those services. In situations where this may not have been the case, services in these arrangements were delivered over the same term with consistent patterns of performance. Accordingly, there is no change in the pattern of revenue recognition and adoption of ASU 2009-13 is not expected to have a material effect on revenue recognition for these arrangements in future periods.

In many situations, VSOE exists for the Company s payment processing services and certain other processing-related services. The Company establishes VSOE of selling price using the priced charged when the same service is sold separately. In certain situations, the Company does not have sufficient VSOE based on its related accounting policy due to limited standalone sales of certain services for a particular group of customers, limited sales history for certain services, and/or disparity in pricing for a given service. In these situations, we considered whether sufficient TPE of selling price existed for the Company s services. TPE is established by evaluating similar or interchangeable competitor products or services in standalone sale to similarly situated customers.

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The Company typically is not able to determine TPE and has not used this measure of selling price due to the unique and proprietary nature of some of its services and the inability to reliably verify relevant standalone competitor prices. ESP has been established in these situations using limited standalone sales that do not meet the Company s criteria to establish VSOE, management pricing strategies, residual selling price data when VSOE exists for a group of elements, and margin objectives. Consideration is also given to market conditions including competitor pricing strategies and benchmarking studies.

The Company s multiple element arrangements may include one or more elements that are subject to other Topics including software revenue recognition and leasing guidance. The consideration for these multiple element arrangements is allocated to each group of deliverables those subject to ASC 605-25 and those subject to other Topics based on the revised guidance in ASC 2009-13. Arrangement revenue for each group of deliverables is then further separated, allocated, and recognized based on applicable guidance.

The Company regularly reviews the evidence of selling price for its services and maintains internal controls over the establishment and updates of these estimates. There were no material changes in estimated selling price for its services during the quarter and the Company does not expect a material impact from changes in selling price in the foreseeable future.

If the Company were to apply the new revenue recognition guidance as if it had early adopted the guidance for the three months ended March 31, 2010 and the year ended December 31, 2010, there would have been no material impact to revenue in the earlier periods. As previously disclosed, there were changes to the units of accounting and changes in the way arrangement consideration is allocated for certain types of the Company's arrangements; however, the adoption of ASU 2009-13 did not have a material impact on revenue for the three months ended March 31, 2011 when compared to the revenue that would have been recognized under the guidance in effect prior to adoption of ASU 2009-13. The impact of adopting this guidance in future periods will depend on the nature of the Company's customer arrangements in those periods, including the nature of products and services included in those arrangements, the magnitude of revenue associated with certain deliverables in those arrangements, and the timing of delivery of the related products or services in those arrangements, among other considerations. While the impact in future periods is dependent on these factors and future go-to-market strategies, the Company does not currently expect the adoption of this guidance to have a material impact on the timing and pattern of revenue recognition in future periods. The Company does not expect this new guidance to impact future pricing practices or go-to-market strategies.

Forward-Looking Statements

Certain statements contained in this filing which are not statements of historical fact constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act (the Act). These forward-looking statements include, among others: (i) TSYS expectation that the loss of Bank of America as a merchant services client will not have a material adverse affect on TSYS; (ii) TSYS expectation that it will be able to fund a significant portion of its capital expenditure needs through internally generated cash in the future; (iii) TSYS earnings guidance for 2011 total revenues, revenues before reimbursable items, income from continuing operations and EPS from continuing operations; (iv)TSYS belief with respect to lawsuits, claims and other complaints; (v) the expected financial impact of recent accounting pronouncements; (vi) TSYS expectation with respect to certain tax matters, and the assumptions underlying such statements, including, with respect to TSYS earnings guidance for 2011: (a) the economy will not worsen during 2011; (b) there will be no deconversions of large clients during the year; (c) there will be no significant movement in foreign currency exchange rates related to TSYS business during 2011; (d) TSYS will not incur significant expenses associated with the conversion of new large clients or acquisitions, or any significant impairment of goodwill or other intangibles; and (e) there will be no significant movements in LIBOR, and no significant draws on the remaining balance of TSYS revolving credit facility. In addition, certain statements in future filings by TSYS with the Securities and Exchange Commission, in press releases, and in oral and written statements made by or with the approval of TSYS which are not statements of historical fact constitute forward-looking statements within the meaning of the Act. Examples of forward-looking statements include, but are not limited to: (i) projections of revenue, income or loss, earnings or loss per share, the payment or nonpayment of dividends, capital structure and other financial items; (ii) statements of plans and objectives of TSYS or its management or Board of Directors, including those relating to products or services; (iii) statements of future economic performance; and (iv) statements of

assumptions underlying such statements. Words such as believes, anticipates, expects, intends, targeted, estimated projects, plans, may, could, should, would, and similar expressions are intended to identify forward-looking statements but are not the exclusive means of identifying these statements.

These statements are based upon the current beliefs and expectations of TSYS management and are subject to significant risks and uncertainties. Actual results may differ materially from those contemplated by the forward-looking statements. A number of important factors could cause actual results to differ materially from those contemplated by our forward-looking statements. Many of these factors are beyond TSYS ability to control or predict. These factors include, but are not limited to:

movements in LIBOR are greater than expected and draws on the revolving credit facility are greater than expected;

TSYS incurs expenses associated with the signing of a significant client;

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internal growth rates for TSYS existing clients are lower than anticipated whether as a result of unemployment rates, card delinquencies and charge off rates or otherwise;

TSYS does not convert and deconvert clients portfolios as scheduled;

adverse developments with respect to foreign currency exchange rates;

adverse developments with respect to entering into contracts with new clients and retaining current clients;

continued consolidation and turmoil in the financial services and other industries during 2011, including the merger of TSYS clients with entities that are not TSYS processing clients, the sale of portfolios by TSYS clients to entities that are not TSYS processing clients and the nationalization or seizure by banking regulators of TSYS clients;

the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on TSYS and our clients;

adverse developments with respect to the credit card industry in general, including a decline in the use of cards as a payment mechanism;

TSYS is unable to successfully manage any impact from slowing economic conditions or consumer spending;

the impact of potential and completed acquisitions, including the costs associated therewith and their being more difficult to integrate than anticipated;

the costs and effects of litigation, investigations or similar matters or adverse facts and developments relating thereto, including the pending litigation discussed in this filing;

the impact of the application of and/or changes in accounting principles;

TSYS inability to timely, successfully and cost-effectively improve and implement processing systems to provide new products, increased functionality and increased efficiencies;

TSYS inability to anticipate and respond to technological changes, particularly with respect to e-commerce;

changes occur in laws, rules, regulations, credit card association rules or other industry standards affecting TSYS and our clients that may result in costly new compliance burdens on TSYS and our clients and lead to a decrease in the volume and/or number of transactions processed;

successfully managing the potential both for patent protection and patent liability in the context of rapidly developing legal framework for expansive patent protection;

the material breach of security of any of our systems;

overall market conditions;

the loss of a major supplier;

the impact on TSYS business, as well as on the risks set forth above, of various domestic or international military or terrorist activities or conflicts;

other risk factors described in the Risk Factors and other sections of TSYS Annual Report on Form 10-K for the fiscal year ended December 31, 2010 and other filings with the Securities and Exchange Commission; and

TSYS ability to manage the foregoing and other risks.

These forward-looking statements speak only as of the date on which they are made and TSYS does not intend to update any forward-looking statement as a result of new information, future developments or otherwise.

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TOTAL SYSTEM SERVICES, INC.

Item 3 Quantitative and Qualitative Disclosures About Market Risk

Foreign Exchange Risk

The Company is exposed to foreign exchange risk because it has assets, liabilities, revenues and expenses denominated in foreign currencies other than the U.S. dollar. These currencies are translated into U.S. dollars at current exchange rates, except for revenues, costs and expenses and net income, which are translated at the average exchange rate for each reporting period. Net exchange gains or losses resulting from the translation of assets and liabilities of foreign operations, net of tax, are accumulated in a separate section of shareholders equity entitled accumulated other comprehensive income, net. The following represents the amount of other comprehensive gain (loss):

Three months ended March

	31,	
(in millions)	2011	2010
Other comprehensive gain (loss)	\$ 10.2	(12.9)

Currently, the Company does not use financial instruments to hedge exposure to exchange rate changes. The following table presents the carrying value of the net assets of TSYS foreign operations in U.S. dollars at March 31, 2011:

	March 31,
(in millions)	2011
Europe	\$ 196.8
China	73.6
Japan	15.1
Mexico	7.0
Canada	1.2
Other	39.0

TSYS records foreign currency translation adjustments associated with other balance sheet accounts. The Company maintains several cash accounts denominated in foreign currencies, primarily in Euros and British Pounds Sterling. As TSYS translates the foreign-denominated cash balances into U.S. dollars, the translated cash balance is adjusted upward or downward depending upon the foreign currency exchange movements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation in the statements of income. As those cash accounts have increased, the upward or downward adjustments have increased. TSYS recorded a net translation loss of approximately \$352,000 for the three months ended March 31, 2011, relating to the translation of cash and other balance sheet accounts. The balance of the Company s foreign-denominated cash accounts subject to risk of translation gains or losses at March 31, 2011 was approximately \$8.7 million, the majority of which was denominated in Euros and British Pounds Sterling.

The Company provides financing to its international operation in Europe through an intercompany loan that requires the operation to repay the financing in U.S. dollars. The functional currency of the operation is the respective local currency. As it translates the foreign currency denominated financial statements into U.S. dollars, the translated balance of the financing (liability) is adjusted upward or downward to match the U.S. dollar obligation (receivable) on its financial statements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation.

The net asset account balance subject to foreign currency exchange rates between the local currencies and the U.S. dollar at March 31, 2011 was \$8.7 million.

The following table presents the potential effect on income before income taxes of hypothetical shifts in the foreign currency exchange rate between the local currencies and the U.S. dollar of plus-or-minus 100 basis points, 500 basis points and 1,000 basis points based on the net asset account balance of \$8.7 million at March 31, 2011.

Effect of Basis Point Change

	Increase in basis point of		Decrease in basis poir		oint of	
(in thousands)	100	500	1,000	100	500	1,000
Effect on income before income taxes	\$87	434	869	(87)	(434)	(869)
		29)			

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TOTAL SYSTEM SERVICES, INC.

Item 3 Quantitative and Qualitative Disclosures About Market Risk (continued)

Interest Rate Risk

TSYS is also exposed to interest rate risk associated with the investing of available cash and the use of debt. TSYS invests available cash in conservative short-term instruments and is primarily subject to changes in the short-term interest rates.

The Company s Annual Report on Form 10-K for the year ended December 31, 2010, as filed with the SEC, contains a discussion of interest rate risk and the Company s debt obligations that are sensitive to changes in interest rates.

On December 21, 2007, the Company entered into a Credit Agreement with Bank of America N.A., as Administrative Agent, The Royal Bank of Scotland plc, as Syndication Agent, and other lenders. The Credit Agreement provides for a \$168 million unsecured five-year term loan to the Company and a \$252 million five-year unsecured revolving credit facility. The principal balance of loans outstanding under the credit facility bears interest at a rate of London Interbank Offered Rate (LIBOR) plus an applicable margin of 0.60%. Interest is paid on the last date of each interest period; however, if the period exceeds three months, interest is paid every three months after the beginning of such interest period.

On October 31, 2008, the Company s International Services segment obtained a credit agreement from a third party to borrow up to approximately \(\pmax2.0\) billion, or \(\pmax21\) million, in a Yen-denominated three year loan to finance activities in Japan. The rate is LIBOR plus 80 basis points. The Company initially made a draw down of \(\pmax1.5\) billion, or approximately \(\pmax15.1\) million. In January 2009, the Company made an additional draw down of \(\pmax250\) million, or approximately \(\pmax2.8\) million. In April 2009, the Company made an additional draw down of \(\pmax250\) million, or approximately \(\pmax2.5\) million.

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TOTAL SYSTEM SERVICES, INC. Item 4 Controls and Procedures

We have evaluated the effectiveness of the design and operation of our disclosure controls and procedures as of the end of the period covered by this quarterly report as required by Rule 13a-15 of the Securities Exchange Act of 1934, as amended (Exchange Act). This evaluation was carried out under the supervision and with the participation of our management, including our chief executive officer and chief financial officer. Based on this evaluation, the chief executive officer and chief financial officer concluded that as of March 31, 2011, TSYS disclosure controls and procedures were designed and effective to ensure that the information required to be disclosed by TSYS in reports that it files under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC s rules and forms and were also designed and effective to ensure that the information required to be disclosed in the reports that TSYS files or submits under the Exchange Act is accumulated and communicated to management, as appropriate to allow timely decisions regarding required disclosure.

No change in TSYS internal control over financial reporting occurred during the period covered by this report that materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

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TOTAL SYSTEM SERVICES, INC. Part II Other Information

Item 1 Legal Proceedings

For information regarding TSYS Legal Proceedings, refer to Note 10 of the Notes to Unaudited Condensed Consolidated Financial Statements.

Factors Item 1A Risk Factors

In addition to the other information set forth in this report, one should carefully consider the factors discussed in Part I, Item 1A. Risk Factors in the Company s Annual Report on Form 10-K for the year ended December 31, 2010, which could materially affect the Company s financial position, results of operations or cash flows. The risks described in the Company s Annual Report on Form 10-K are not the only risks facing the Company. Additional risks and uncertainties not currently known to the Company or that the Company currently deems to be immaterial also may materially adversely affect the Company s financial position, results of operations or cash flows.

Item 2 Unregistered Sales of Equity Securities and Use of Proceeds

The following table sets forth information regarding the Company s purchases of its common stock on a monthly basis during the three months ended March 31, 2011:

			Total Number of Shares Purchased as Part of	Maximum Number of Shares That May Yet
			Publicly	Be Purchased
	Total			
	Number	Average	Announced	Under the
(in thousands, except per share data)	of	Price	Plans	Plans
	Shares	Paid per		
Period	Purchased	Share	or Programs	or Programs
January 2011	34(1)	\$ 17.07	3,093	6,907
February 2011	1,000	\$ 17.69	4,093	5,907
March 2011	1,000	\$ 17.99	5,093	4,907
Total	2,034(1)	\$ 17.84		

(1) Consists of delivery of shares to TSYS on vesting of restricted shares to pay taxes.

Item 6 Exhibits

a) Exhibits

Exhibit Number 10.1	Description Form of Stock Option Agreement for 2011 stock option awards under the Total System Services, Inc. 2008 Omnibus Plan
10.2	Form of Performance Share Agreement for 2011 performance share awards under the Total System Services, Inc. 2008 Omnibus Plan
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

- 32 Certification of Chief Executive Officer and Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- The following materials from TSYS Quarterly Report on Form 10-Q for the quarter ended March 31, 2011, formatted in XBRL (Extensible Business Reporting Language): (i) the Condensed Consolidated Statements of Income (Unaudited), (ii) the Condensed Consolidated Balance Sheets (Unaudited), (iii) the Condensed Consolidated Statements of Cash Flows (Unaudited), and (iv) Notes to Unaudited Condensed Consolidated Financial Statements, tagged as blocks of text.

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TOTAL SYSTEM SERVICES, INC. SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

TOTAL SYSTEM SERVICES, INC.

Date: May 6, 2011 by: /s/ Philip W. Tomlinson

Philip W. Tomlinson Chairman of the Board and Chief Executive Officer

Date: May 6, 2011 by: /s/ James B. Lipham

James B. Lipham

Senior Executive Vice President and Chief Financial Officer

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TOTAL SYSTEM SERVICES, INC. Exhibit Index

Exhibit	
Number	Description
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