

ACI WORLDWIDE, INC.  
Form 10-Q  
April 29, 2011

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

**FORM 10-Q**

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934**

**For the quarterly period ended March 31, 2011**

or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934**

**For the transition period from**

**Commission File Number 0-25346**

**ACI WORLDWIDE, INC.**

(Exact name of registrant as specified in its charter)

**Delaware**

(State or other jurisdiction of  
incorporation or organization)

**47-0772104**

(I.R.S. Employer  
Identification No.)

**120 Broadway, Suite 3350**

**New York, New York 10271**

(Address of principal executive offices,  
including zip code)

**(646) 348-6700**

(Registrant's telephone number,  
including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of the Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting  
company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of April 27, 2011, there were 33,416,569 shares of the registrant's common stock outstanding.



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**ACI WORLDWIDE, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**  
(unaudited and in thousands, except share and per share amounts)

	<b>March 31, 2011</b>	<b>December 31, 2010</b>
<b>ASSETS</b>		
<b>Current assets</b>		
Cash and cash equivalents	\$ 168,882	\$ 171,310
Billed receivables, net of allowances of \$5,533 and \$5,738, respectively	71,260	77,773
Accrued receivables	8,043	9,578
Deferred income taxes, net	10,087	12,317
Prepaid expenses	15,587	13,369
Other current assets	11,741	10,462
<b>Total current assets</b>	<b>285,600</b>	<b>294,809</b>
Property and equipment, net	22,112	18,539
Software, net	26,271	25,366
Goodwill	218,403	203,935
Other intangible assets, net	23,428	20,448
Deferred income taxes, net	30,932	28,143
Other noncurrent assets	8,707	10,289
<b>TOTAL ASSETS</b>	<b>\$ 615,453</b>	<b>\$ 601,529</b>
<b>LIABILITIES AND STOCKHOLDERS EQUITY</b>		
<b>Current liabilities</b>		
Accounts payable	\$ 14,506	\$ 15,263
Accrued employee compensation	16,626	26,174
Deferred revenue	141,433	121,936
Income taxes payable	2,482	6,181
Alliance agreement liability	1,600	1,917
Note payable under credit facility	75,000	75,000
Accrued and other current liabilities	21,730	24,293
<b>Total current liabilities</b>	<b>273,377</b>	<b>270,764</b>
Deferred revenue	33,239	31,045
Alliance agreement noncurrent liability	20,667	20,667
Other noncurrent liabilities	22,512	23,430
<b>Total liabilities</b>	<b>349,795</b>	<b>345,906</b>

Commitments and contingencies (Note 11)

**Stockholders equity**

Preferred stock, \$0.01 par value; 5,000,000 shares authorized; no shares issued and outstanding at March 31, 2011 and December 31, 2010

Common stock, \$0.005 par value; 70,000,000 shares authorized; 40,821,516 shares issued at March 31, 2011 and December 31, 2010

Common stock warrants

Treasury stock, at cost, 7,399,387 and 7,548,752 shares outstanding at March 31, 2011 and December 31, 2010, respectively

Additional paid-in capital

Retained earnings

Accumulated other comprehensive loss

**Total stockholders equity****TOTAL LIABILITIES AND STOCKHOLDERS EQUITY**

	204	204
	24,003	24,003
	(168,343)	(171,676)
	314,576	312,947
	106,911	105,289
	(11,693)	(15,144)
	265,658	255,623
	\$ 615,453	\$ 601,529

The accompanying notes are an integral part of the condensed consolidated financial statements.

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**ACI WORLDWIDE, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**  
(unaudited and in thousands, except per share amounts)

	<b>Three Months Ended March</b>	
	<b>31,</b>	
	<b>2011</b>	<b>2010</b>
<b>Revenues:</b>		
Software license fees	\$ 43,724	\$ 29,317
Maintenance fees	35,070	33,422
Services	15,371	14,618
Software hosting fees	10,378	10,386
<b>Total revenues</b>	<b>104,543</b>	<b>87,743</b>
<b>Expenses:</b>		
Cost of software license fees (1)	3,442	3,074
Cost of maintenance, services, and hosting fees (1)	29,607	27,892
Research and development	23,130	18,396
Selling and marketing	19,294	16,845
General and administrative	16,362	17,462
Depreciation and amortization	5,210	4,979
<b>Total expenses</b>	<b>97,045</b>	<b>88,648</b>
<b>Operating income (loss)</b>	<b>7,498</b>	<b>(905)</b>
<b>Other income (expense):</b>		
Interest income	238	124
Interest expense	(643)	(523)
Other, net	(302)	(214)
<b>Total other income (expense)</b>	<b>(707)</b>	<b>(613)</b>
<b>Income (loss) before income taxes</b>	<b>6,791</b>	<b>(1,518)</b>
Income tax expense	5,169	571
<b>Net income (loss)</b>	<b>\$ 1,622</b>	<b>\$ (2,089)</b>
<b>Income (loss) per share information</b>		
Weighted average shares outstanding		
Basic	33,318	33,725
Diluted	33,983	33,725



**Income (loss) per share**

Basic	\$	0.05	\$	(0.06)
Diluted	\$	0.05	\$	(0.06)

(1) The cost of software license fees excludes charges for depreciation but includes amortization of purchased and developed software for resale. The cost of maintenance, services, and hosting fees excludes charges for depreciation.

The accompanying notes are an integral part of the condensed consolidated financial statements.

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**ACI WORLDWIDE, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENT OF STOCKHOLDERS' EQUITY AND**  
**COMPREHENSIVE INCOME (LOSS)**  
**(unaudited and in thousands)**

	Common Common Stock	Common Stock Warrants	Treasury Stock	Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Income (Loss)	Total
<b>Balance at December 31, 2010</b>	\$ 204	\$ 24,003	\$ (171,676)	\$ 312,947	\$ 105,289	\$ (15,144)	\$ 255,623
Comprehensive income information:							
Net income					1,622		1,622
Other comprehensive income:							
Foreign currency translation adjustments						3,451	3,451
Comprehensive income							5,073
Stock-based compensation				2,369			2,369
Shares issued and forfeited, net, under stock plans including income tax benefits			3,679	(740)			2,939
Repurchase of restricted stock for tax withholdings			(346)				(346)
<b>Balance as of March 31, 2011</b>	\$ 204	\$ 24,003	\$ (168,343)	\$ 314,576	\$ 106,911	\$ (11,693)	\$ 265,658

The accompanying notes are an integral part of the condensed consolidated financial statements.

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**ACI WORLDWIDE, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
**(unaudited and in thousands)**

	<b>For the Three Months Ended</b>	
	<b>March 31,</b>	
	<b>2011</b>	<b>2010</b>
Cash flows from operating activities:		
Net income (loss)	\$ 1,622	\$ (2,089)
Adjustments to reconcile net income (loss) to net cash flows from operating activities		
Depreciation	1,683	1,617
Amortization	5,136	4,874
Tax expense of intellectual property shift	550	549
Deferred income taxes	2,318	4,589
Stock-based compensation expense	2,369	1,806
Excess tax benefit of stock options exercised	(895)	146
Other	72	262
Changes in operating assets and liabilities, net of impact of acquisitions:		
Billed and accrued receivables, net	9,422	28,821
Other current and noncurrent assets	(2,420)	(3,053)
Accounts payable	(2,921)	(3,315)
Accrued employee compensation	(10,564)	(8,920)
Accrued liabilities	(2,995)	(4,432)
Current income taxes	(2,746)	(14,837)
Deferred revenue	17,894	8,058
Other current and noncurrent liabilities	(582)	(498)
Net cash flows from operating activities	17,943	13,578
Cash flows from investing activities:		
Purchases of property and equipment	(5,188)	(1,179)
Purchases of software and distribution rights	(1,844)	(2,763)
Alliance technical enablement expenditures	(256)	(1,707)
Acquisition of business, net of cash acquired	(16,729)	
Net cash flows from investing activities	(24,017)	(5,649)
Cash flows from financing activities:		
Proceeds from issuance of common stock	300	257
Proceeds from exercises of stock options	1,782	1,356
Excess tax benefit of stock options exercised	895	73
Repurchases of common stock		(2,998)
Repurchase of restricted stock for tax withholdings	(346)	(255)
Payments on debt and capital leases	(524)	(325)
Net cash flows from financing activities	2,107	(1,892)

Effect of exchange rate fluctuations on cash	1,539	(1,408)
Net increase (decrease) in cash and cash equivalents	(2,428)	4,629
Cash and cash equivalents, beginning of period	171,310	125,917
Cash and cash equivalents, end of period	\$ 168,882	\$ 130,546

Supplemental cash flow information

Income taxes paid, net	\$ 7,845	\$ 13,460
Interest paid	\$ 562	\$ 442

The accompanying notes are an integral part of the condensed consolidated financial statements.

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**ACI WORLDWIDE, INC. AND SUBSIDIARIES**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
**(unaudited)**

**1. Condensed Consolidated Financial Statements**

The unaudited condensed consolidated financial statements include the accounts of ACI Worldwide, Inc. and its wholly-owned subsidiaries (collectively, the Company). All intercompany balances and transactions have been eliminated. The condensed consolidated financial statements as of March 31, 2011, and for the three months ended March 31, 2011 and 2010, are unaudited and reflect all adjustments of a normal recurring nature, except as otherwise disclosed herein, which are, in the opinion of management, necessary for a fair presentation, in all material respects, of the financial position and operating results for the interim periods. The condensed consolidated balance sheet as of December 31, 2010 is derived from the audited financial statements.

The condensed consolidated financial statements contained herein should be read in conjunction with the consolidated financial statements and notes thereto contained in the Company's annual report on Form 10-K for the fiscal year ended December 31, 2010, filed on February 18, 2011. Results for the three months ended March 31, 2011, are not necessarily indicative of results that may be attained in the future.

The preparation of condensed consolidated financial statements in conformity with accounting principles generally accepted in the United States (U.S. GAAP) requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the condensed consolidated financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

**Comprehensive Income (loss)**

The Company's comprehensive income for the three months ended March 31, 2011 was \$5.1 million compared to a \$5.8 million loss for the same period in 2010. The two components of comprehensive income (loss) are net income (loss) and foreign currency translation adjustments. The foreign currency translation adjustments for the three months ended March 31, 2011 and March 31, 2010 were \$3.5 million and \$(3.7) million, respectively. Accumulated other comprehensive loss included in the Company's condensed consolidated balance sheet represents the accumulated foreign currency translation adjustment. Since the undistributed earnings of the Company's foreign subsidiaries are considered to be indefinitely reinvested, the components of accumulated other comprehensive loss have not been tax effected.

**Note Payable Under Credit Facility**

On September 29, 2006, the Company entered into a five year revolving credit facility with a syndicate of financial institutions, as lenders, providing for revolving loans and letters of credit in an aggregate principal amount not to exceed \$150 million. The facility has a maturity date of September 29, 2011, at which time any principal amounts outstanding are due. Obligations under the facility are unsecured and uncollateralized, but are jointly and severally guaranteed by certain domestic subsidiaries of the Company. As of March 31, 2011, the revolving credit facility is classified as current due to the maturity date being within 12 months. The Company is currently in discussions with various lenders, including its current lenders, for a new credit facility and anticipates closing on the new facility prior to the maturation of the current facility.

**Revenue**

*Update to Revenue Accounting Policies.* With the exception of the adoption of the new accounting pronouncements related to revenue recognition, which are discussed below, there have been no material changes to the Company's significant accounting policies, as compared to the significant accounting policies described in its annual report on Form 10-K for the fiscal year ended December 31, 2010.

*Revenue Recognition for Arrangements with Multiple Deliverables.*

Effective January 1, 2011 the Company adopted on a prospective basis for all new or materially modified arrangements entered into on or after that date, the amended accounting guidance for multiple-deliverable revenue arrangements and the amended guidance related to the scope of existing software revenue recognition guidance. The adoption of this guidance did not have a material impact on the Company's condensed consolidated financial statements for the three months ended March 31, 2011, nor does the Company expect it to have a material impact on

its future financial statements.

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A multiple-deliverable arrangement is separated into more than one unit of accounting if the delivered item(s) has value to the customer on a stand-alone basis; if the arrangement includes a general right of return relative to the delivered item(s); and if delivery or performance of the undelivered item(s) is considered probable and substantially in the control of the Company. If these criteria are not met, the arrangement is accounted for as a single unit of accounting which would result in revenue being recognized ratably over the contract term or being deferred until the earlier of when such criteria are met or when the last undelivered element is delivered. If these criteria are met for each, the arrangement consideration is allocated to the separate units of accounting based on each unit's relative selling price. The selling price for each element is based upon the following selling price hierarchy: vendor-specific objective evidence ( VSOE ) if available, third party evidence ( TPE ) if VSOE is not available, or estimated selling price if neither VSOE nor TPE is available.

The Company enters into hosting-related arrangements that may consist of multiple service deliverables including initial implementation and setup services; on-going support services; and other services. The Company's hosted products operate in a highly regulated and controlled environment which requires a highly specialized and unique set of initial implementation and setup services prior to the commencement of hosting-related services. Due to the essential and specialized nature of the implementation and setup services, these services do not qualify as separate units of accounting separate from the hosting service as the delivered services do not have value to the client on a stand-alone basis. The on-going support and other services are considered as separate units of accounting. The total arrangement consideration is allocated to each of the separate units of accounting based on their relative selling price and revenue is recognized over their respective service periods. As the support and other services periods are the same as the hosting service period, the recognition pattern is similar to what was experienced prior to adopting the amended accounting guidance for multiple-deliverable revenue arrangements.

*Vendor-Specific Objective Evidence*

Certain of the Company's software license arrangements include post contract customer support (maintenance or PCS ) terms that fail to achieve VSOE of fair value due to non-substantive renewal periods, or contain a range of possible non-substantive PCS renewal amounts. As a result of the maturation of certain retail payment engine products, including BASE24, a higher number of software license arrangements fail to achieve VSOE of fair value for PCS due to non-substantive renewal periods, or contain a range of possible PCS renewal amounts. For these arrangements, VSOE of fair value of PCS does not exist and revenues for the software license, PCS and services, if applicable, are considered to be one accounting unit and are therefore recognized ratably over the longer of the contractual service term or the initial PCS term once the delivery of both services has commenced. The Company typically classifies revenues associated with these arrangements in accordance with the contractually specified amounts, which approximate fair value assigned to the various elements, including software license fees, maintenance fees and services, if applicable.

This allocation methodology has been applied to the following amounts included in revenues in the consolidated statements of operations from arrangements for which VSOE of fair value does not exist for each undelivered element (in thousands):

	<b>Three Months Ended</b>	
	<b>March 31,</b>	
	<b>2011</b>	<b>2010</b>
Software license fees	\$ 22,918	\$ 5,165
Maintenance fees	5,265	1,143
Services	123	1,380
Total	\$ 28,306	\$ 7,688

**2. Acquisitions**

*ISD Holdings, Inc.*

On March 18, 2011, the Company closed the acquisition of ISD Holdings, Inc. and its 100% owned subsidiary ISD Corporation (collectively ISD ). ISD s suite of products enables retailers to consolidate, manage, secure and route all electronic transactions from their point-of-sale systems to third party processors for authorization and settlement.



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The aggregate purchase price of ISD was \$19.1 million, after working capital adjustments in accordance with the terms of the purchase agreement, which included cash acquired of \$2.4 million. The allocation of the purchase price to specific assets and liabilities was based on the relative fair value of all assets and liabilities.

In connection with the acquisition, the Company recorded the following amounts based upon its preliminary purchase price allocation during the three months ended March 31, 2011 (in thousands, except weighted-average useful lives):

	<b>Amount</b>	<b>Weighted-Average Useful Lives</b>
Cash	\$ 2,375	
Accounts Receivable	2,030	
Other current assets	175	
<b>Total current assets acquired</b>	<b>4,580</b>	
<b>Noncurrent assets:</b>		
Property and equipment	519	
Goodwill	11,569	
Intellectual property rights	2,338	5 years
Customer relationships	4,059	9 years
Trade name	247	5 years
Other non-current assets	375	
<b>Total assets acquired</b>	<b>23,687</b>	
<b>Current liabilities acquired</b>	<b>(4,583)</b>	
<b>Net assets acquired</b>	<b>\$ 19,104</b>	

Factors contributing to the purchase price which resulted in the goodwill (which is not tax deductible) include the acquisition of management, sales, and technology personnel with the skills to market new and existing products of the Company. Pro forma results are not presented because they are not material.

**3. Stock-Based Compensation Plans***Employee Stock Purchase Plan*

Under the Company's 1999 Employee Stock Purchase Plan, as amended (the "ESPP"), a total of 1,500,000 shares of the Company's common stock have been reserved for issuance to eligible employees. Participating employees are permitted to designate up to the lesser of \$25,000 or 10% of their annual base compensation for the purchase of common stock under the ESPP. Purchases under the ESPP are made one calendar month after the end of each fiscal quarter. The price for shares of common stock purchased under the ESPP is 85% of the stock's fair market value on the last business day of the three-month participation period. Shares issued under the ESPP during the three months ended March 31, 2011 and 2010 totaled 11,373 and 16,709, respectively.



**Table of Contents***Stock-Based Payments*

A summary of stock options issued pursuant to the Company's stock incentive plans is as follows:

	<b>Number of Shares</b>	<b>Weighted- Average Exercise Price</b>	<b>Weighted- Average Remaining Contractual Term (Years)</b>	<b>Aggregate Intrinsic Value of In-the-Money Options</b>
Outstanding as of December 31, 2010	3,510,538	\$ 21.55		
Exercised	(150,353)	11.85		
Forfeited	(2,134)	16.52		
Outstanding as of March 31, 2011	3,358,051	\$ 21.98	5.49	\$ 37,154,335
Exercisable as of March 31, 2011	2,168,534	\$ 21.99	4.72	\$ 24,225,702

As of March 31, 2011, the Company expects that 94.8% of the options will vest over the vesting period.

No options were granted during the three months ended March 31, 2011. The weighted-average grant date fair value of stock options granted during the three months ended March 31, 2010 was \$10.77. The Company issued treasury shares for the exercise of stock options during the three months ended March 31, 2011 and 2010. The total intrinsic value of stock options exercised during the three months ended March 31, 2011 and 2010 was \$2.8 million and \$0.6 million, respectively.

The fair value of options granted during the three months ended March 31, 2010 was estimated on the date of grant using the Black-Scholes option-pricing model, a pricing model acceptable under U.S. GAAP, with the following weighted-average assumptions:

	<b>Three Months Ended March 31, 2010</b>
Expected life (years)	6.00
Interest rate	3.1%
Volatility	51.4%
Dividend yield	

Expected volatilities are based on the Company's historical common stock volatility derived from historical stock price data for historical periods commensurate with the options' expected life. The expected life of options granted represents the period of time that options granted are expected to be outstanding. The Company used the simplified method for determining the expected life. The simplified method was used as the historical data did not provide a reasonable basis upon which to estimate the expected term due to the extended period during which individuals were unable to exercise options while the Company was not current with its filings with the Securities and Exchange Commission (SEC). The risk-free interest rate is based on the implied yield currently available on United States Treasury zero coupon issues with a term equal to the expected term at the date of grant of the options. The expected dividend yield is zero as the Company has historically paid no dividends and does not anticipate dividends to be paid in the future.



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A summary of nonvested long-term incentive program performance share awards ( LTIP performance shares ) outstanding as of March 31, 2011 and changes during the period are as follows:

	<b>Number of Shares at Expected Attainment</b>	<b>Weighted- Average Grant Date Fair Value</b>
<b>Nonvested LTIP Performance Shares</b>		
Nonvested as of December 31, 2010	499,035	\$ 20.57
Forfeited	(3,840)	16.52
Nonvested as of March 31, 2011	495,195	\$ 20.61

A summary of nonvested restricted share awards ( RSAs ) as of March 31, 2011 and changes during the period are as follows:

	<b>Number of Restricted Share Awards</b>	<b>Weighted-Average Grant Date Fair Value</b>
<b>Nonvested Restricted Share Awards</b>		
Nonvested as of December 31, 2010	192,298	\$ 18.42
Vested	(40,834)	16.54
Nonvested as of March 31, 2011	151,464	\$ 18.93

During the three months ended March 31, 2011, 40,834 of the RSAs vested. The Company withheld 12,361 of those shares to pay the employees' portion of the minimum payroll withholding taxes.

As of March 31, 2011, there were unrecognized compensation costs of \$5.7 million related to nonvested stock options, \$2.1 million related to the nonvested RSAs, and \$7.0 million related to the LTIP performance shares, which the Company expects to recognize over weighted-average periods of 2.1 years, 1.6 years and 2.3 years, respectively.

The Company recorded stock-based compensation expenses for the three months ended March 31, 2011 and 2010 related to stock options, LTIP performance shares, RSAs, and the ESPP of \$2.4 million and \$1.8 million, respectively, with corresponding tax benefits of \$0.9 million and \$0.7 million, respectively. Tax benefits in excess of the option's grant date fair value are classified as financing cash flows. No stock-based compensation costs were capitalized during the three months ended March 31, 2011 and 2010. Estimated forfeiture rates, stratified by employee classification, have been included as part of the Company's calculations of compensation costs. The Company recognizes compensation costs for stock option awards, which vest with the passage of time with only service conditions on a straight-line basis over the requisite service period.

Cash received from option exercises for the three months ended March 31, 2011 and 2010 was \$1.8 million and \$1.4 million, respectively. The actual tax benefit realized for the tax deductions from option exercises totaled \$1.1 million and \$0.2 million for the three months ended March 31, 2011 and 2010, respectively.

**4. Goodwill**

Changes in the carrying amount of goodwill during the three months ended March 31, 2011, were as follows (in thousands):

	<b>Americas</b>	<b>EMEA</b>	<b>Asia/Pacific</b>	<b>Total</b>
Gross Balance prior to December 31, 2010	\$ 187,362	\$ 44,250	\$ 19,755	\$ 251,367
Total impairment prior to December 31, 2010	(47,432)			(47,432)

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Balance as of December 31, 2010	139,930	44,250	19,755	203,935
Addition acquisition of ISD (1)	11,569			11,569
Foreign currency translation adjustments	61	2,423	415	2,899
Balance as of March 31, 2011	\$ 151,560	\$ 46,673	\$ 20,170	\$ 218,403

(1) Addition relates to the goodwill acquired in the acquisition of ISD as discussed in Note 2.

**Table of Contents****5. Software and Other Intangible Assets**

At March 31, 2011, software net book value totaling \$26.3 million, net of \$51.2 million of accumulated amortization, includes the net book value of software marketed for external sale of \$14.3 million. The remaining software net book value of \$12.0 million is comprised of various software that has been acquired or developed for internal use.

Quarterly amortization of software marketed for external sale is computed using the greater of the ratio of current revenues to total estimated revenues expected to be derived from the software or the straight-line method over an estimated useful life of three to six years. Software for resale amortization expense recorded in the three months ended March 31, 2011 and 2010 totaled \$1.6 million and \$1.5 million, respectively. These software amortization expense amounts are reflected in cost of software license fees in the condensed consolidated statements of operations. Amortization of software for internal use of \$1.9 million and \$1.8 million for the three months ended March 31, 2011 and 2010, respectively, is included in depreciation and amortization in the condensed consolidated statements of operations.

The carrying amount and accumulated amortization of the Company's other intangible assets that were subject to amortization at each balance sheet date are as follows (in thousands):

	March 31, 2011			December 31, 2010		
	Gross Carrying	Accumulated	Net	Gross Carrying	Accumulated	Net
	Amount	Amortization	Balance	Amount	Amortization	Balance
Customer relationships	\$ 40,988	\$ (20,253)	\$ 20,735	\$ 36,393	\$ (18,855)	\$ 17,538
Purchased contracts	10,814	(9,015)	1,799	10,753	(8,504)	2,249
Trademarks and tradenames	1,359	(482)	877	1,062	(422)	640
Covenant not to compete	85	(68)	17	83	(62)	21
	\$ 53,246	\$ (29,818)	\$ 23,428	\$ 48,291	\$ (27,843)	\$ 20,448

Other intangible assets amortization expense totaled \$1.6 million for the three months ended March 31, 2011 and 2010.

Based on capitalized software and other intangible assets at March 31, 2011, estimated amortization expense for future fiscal years is as follows (in thousands):

Fiscal Year Ending December 31,	Software	Other
	Amortization	Intangible Assets Amortization
Remainder of 2011	\$ 10,005	\$ 4,862
2012	9,992	5,527
2013	3,895	5,269
2014	2,054	3,450
2015	325	1,534
Thereafter		2,786
Total	\$ 26,271	\$ 23,428

**6. Derivative Instruments and Hedging Activities**

The Company had two interest rate swaps that terminated on October 4, 2010. Neither swap qualified for hedge accounting. Accordingly, the loss resulting from the change in the fair value of the interest rate swaps of \$0.2 million

for the three months ended March 31, 2010, was reflected as expense in other income (expense), net in the accompanying condensed consolidated statements of operations.

As both interest rate swaps terminated on October 4, 2010, there was no liability reported in the accompanying condensed consolidated balance sheet as of March 31, 2011 and December 31, 2010.



**Table of Contents****7. Common Stock, Treasury Stock and Earnings (Loss) Per Share**

The Company's board of directors has approved a stock repurchase program authorizing the Company, from time to time as market and business conditions warrant, to acquire up to \$210 million of its common stock. Under the program to date, the Company has purchased approximately 8,082,180 shares for approximately \$187.1 million. The Company did not repurchase shares under this program during the three months ended March 31, 2011. The maximum remaining dollar value of shares authorized for purchase under the stock repurchase program was approximately \$22.9 million as of March 31, 2011.

Earnings (loss) per share is computed in accordance with the U.S. GAAP. Basic earnings (loss) per share is computed on the basis of weighted average outstanding common shares. Diluted earnings (loss) per share is computed on the basis of basic weighted average outstanding common shares adjusted for the dilutive effect of stock options and other outstanding dilutive securities.

The following table reconciles the average share amounts used to compute both basic and diluted loss per share (in thousands):

	<b>Three Months Ended March 31,</b>	
	<b>2011</b>	<b>2010</b>
Weighted average share outstanding:		
Basic weighted average shares outstanding	33,318	33,725
Add: Dilutive effect of stock options, restricted stock awards and common stock warrants	665	
Diluted weighted average shares outstanding	33,983	33,725

For the three months ended March 31, 2011 and 2010, 3.2 million and 6.8 million, respectively, options to purchase shares, restricted share awards, common stock warrants and contingently issuable shares were excluded from the diluted earnings per share computation as their effect would be anti-dilutive.

**8. Other Income (Expense), net**

Other, net is comprised of the following items (in thousands):

	<b>Three Months Ended March 31,</b>	
	<b>2011</b>	<b>2010</b>
Foreign currency transaction gain (losses)	\$ (239)	\$ 56
Loss on interest rate swap		(158)
Other	(63)	(112)
Total	\$ (302)	\$ (214)

**9. Segment Information**

The Company's chief operating decision maker, together with other senior management personnel, currently focus their review of consolidated financial information and the allocation of resources based on reporting of operating results, including revenues and operating income, for the geographic regions of the Americas, Europe/Middle East/Africa ( EMEA ) and Asia/Pacific. The Company's products are sold and supported through distribution networks covering these three geographic regions, with each distribution network having its own sales force. The Company supplements its distribution networks with independent reseller and/or distributor arrangements. As such, the Company has concluded that its three geographic regions are its operating segments.

The Company's chief operating decision maker reviews financial information presented on a consolidated basis, accompanied by disaggregated information about revenues and operating income (loss) by geographical region.

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The Company allocated segment support expenses such as global product delivery and development, global customer operations and global product management based upon percentage of revenue per segment. Corporate overhead costs are allocated as a percentage of the headcount by segment. The following is selected segment financial data for the periods indicated (in thousands):

	<b>Three Months Ended March 31,</b>	
	<b>2011</b>	<b>2010</b>
Revenues:		
Americas	\$ 52,330	\$ 46,316
EMEA	42,141	31,913
Asia/Pacific	10,072	9,514
	\$ 104,543	\$ 87,743
Operating income (loss):		
Americas	\$ 5,963	\$ 3,059
EMEA	6,260	(141)
Asia/Pacific	(4,725)	(3,823)
	\$ 7,498	\$ (905)
	<b>March 31,</b>	<b>December 31,</b>
	<b>2011</b>	<b>2010</b>
Total assets:		
Americas United States	\$ 344,735	\$ 335,457
Americas Other	29,909	21,254
EMEA	184,500	186,209
Asia/Pacific	56,309	58,609
	\$ 615,453	\$ 601,529

No single customer accounted for more than 10% of the Company's consolidated revenues during the three months ended March 31, 2011 and 2010. Aggregate revenues attributable to customers in the United Kingdom accounted for 14.9% of the Company's consolidated revenues during the three months ended March 31, 2011. No country outside the United States accounted for more than 10% of the Company's consolidated revenues during the three months ended March 31, 2010.

**10. Income Taxes**

The effective tax rate for the three months ended March 31, 2011 was 76.1%. The Company reported tax expense for the three months ended March 31, 2010 while reporting a pretax loss for the same period. The resulting effective tax rate is negative. The effective tax rate in both periods is negatively impacted by the Company's inability to recognize income tax benefits during the period on losses sustained in certain tax jurisdictions where the future utilization of the losses are uncertain, and by the recognition of tax expense associated with the transfer of certain intellectual property rights from U.S. to non-U.S. entities.

The Company's effective tax rate could fluctuate significantly on a quarterly basis and could be adversely affected to the extent earnings are lower in the countries in which it operates that have a lower statutory rate or higher in the countries in which it operates that have a higher statutory rate or the extent it has losses sustained in countries where

the future utilization of losses are uncertain. The Company's effective tax rate could also fluctuate due to changes in the valuation of its deferred tax assets or liabilities, or by changes in tax laws, regulations, accounting principles, or interpretations thereof. In addition, the Company is occasionally subject to examination of its income tax returns by tax authorities in the jurisdictions it operates. The Company regularly assesses the likelihood of adverse outcomes resulting from these examinations to determine the adequacy of its provision for income taxes.

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The amount of unrecognized tax benefits for uncertain tax positions was \$8.4 million as of March 31, 2011 and \$8.4 million as of December 31, 2010, excluding related liabilities for interest and penalties of \$2.3 million as of March 31, 2011 and \$2.2 million as of December 31, 2010.

The Company believes it is reasonably possible that the total amount of unrecognized tax benefits will decrease within the next 12 months by approximately \$5.9 million, due to the settlement of various audits and the expiration of statutes of limitation.

**11. Commitments and Contingencies***Legal Proceedings*

From time to time, the Company is involved in various litigation matters arising in the ordinary course of its business. The Company is not currently a party to any legal proceedings, the adverse outcome of which, individually or in the aggregate, the Company believes would be likely to have a material adverse effect on the Company's financial condition or results of operations.

**12. International Business Machines Corporation Alliance**

During the three months ended March 31, 2011 and 2010, the Company incurred \$0.3 million and \$2.9 million of costs, respectively, related to fulfillment of the technical enablement milestones under the International Business Machines Corporation ( IBM ) Master Alliance Agreement, as amended (the Alliance ). The reimbursement of these costs was recorded as a reduction of the Alliance agreement liability and a reduction in capitalizable costs under U.S. GAAP, in the accompanying condensed consolidated balance sheets and a reduction of operating expenses in the accompanying condensed consolidated statements of operations for the three months ended March 31, 2011 and 2010. As of March 31, 2011 and December 31, 2010, \$20.7 million was refundable unless certain future milestones are achieved.

Changes in the Alliance agreement liability were as follows (in thousands):

	<b>Alliance Agreement Liability</b>
Balance as of December 31, 2010	\$ 22,584
Costs related to fulfillment of technical enablement milestones	(317)
Balance as of March 31, 2011	\$ 22,267

Of the \$22.3 million Alliance agreement liability, \$1.6 million is current and \$20.7 million is non-current in the accompanying condensed consolidated balance sheet as of March 31, 2011.

Of the \$22.6 million Alliance agreement liability, \$1.9 million is current and \$20.7 million is non-current in the accompanying condensed consolidated balance sheet as of December 31, 2010.

**Table of Contents****Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS****Forward-Looking Statements**

This report contains forward-looking statements based on current expectations that involve a number of risks and uncertainties. Generally, forward-looking statements do not relate strictly to historical or current facts and may include words or phrases such as believes, will, expects, anticipates, intends, and words and phrases of similar impact. Forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995, as amended.

Forward-looking statements in this report include, but are not limited to, statements regarding future operations, business strategy, business environment and key trends, as well as statements related to expected financial and other benefits from our organizational restructuring activities. Many of these factors will be important in determining our actual future results. Any or all of the forward-looking statements in this report may turn out to be incorrect. They may be based on inaccurate assumptions or may not account for known or unknown risks and uncertainties. Consequently, no forward-looking statement can be guaranteed. Actual future results may vary materially from those expressed or implied in any forward-looking statements, and our business, financial condition and results of operations could be materially and adversely affected. In addition, we disclaim any obligation to update any forward-looking statements after the date of this report, except as required by law.

All of the forward-looking statements in this report are expressly qualified by the risk factors discussed in our filings with the Securities and Exchange Commission. Such factors include, but are not limited to, risks related to the global financial crisis and the continuing decline in the global economy, restrictions and other financial covenants in our credit facility, volatility and disruption of the capital and credit markets and adverse changes in the global economy, the maturation of our current credit facility, the restatement of our financial statements, consolidations and failures in the financial services industry, the accuracy of management's backlog estimates, the cyclical nature of our revenue and earnings and the accuracy of forecasts due to the concentration of revenue generating activity during the final weeks of each quarter, impairment of our goodwill or intangible assets, exposure to unknown tax liabilities, volatility in our stock price, risks from operating internationally, including fluctuations in currency exchange rates, increased competition, our offshore software development activities, customer reluctance to switch to a new vendor, the performance of our strategic product, BASE24-eps, the maturity of certain products, our strategy to migrate customers to our next generation products, ratable or deferred recognition of certain revenue associated with customer migrations and the maturity of certain of our products, demand for our products, failure to obtain renewals of customer contracts or to obtain such renewals on favorable terms, delay or cancellation of customer projects or inaccurate project completion estimates, business interruptions or failure of our information technology and communication systems, our alliance with International Business Machines Corporation ( IBM ), our outsourcing agreement with IBM, the complexity of our products and services and the risk that they may contain hidden defects or be subjected to security breaches or viruses, compliance of our products with applicable legislation, governmental regulations and industry standards, our compliance with privacy regulations, the protection of our intellectual property in intellectual property litigation, future acquisitions, strategic partnerships and investments and litigation. The cautionary statements in this report expressly qualify all of our forward-looking statements.

The following discussion should be read together with our financial statements and related notes contained in this report and with the financial statements and related notes and Management's Discussion & Analysis in our Annual Report on Form 10-K for the fiscal year ended December 31, 2010, filed February 18, 2011. Results for the three months ended March 31, 2011, are not necessarily indicative of results that may be attained in the future.

**Overview**

We develop, market, install and support a broad line of software products and services primarily focused on facilitating electronic payments. In addition to our own products, we distribute, or act as a sales agent for, software developed by third parties. Our products are sold and supported through distribution networks covering three geographic regions—the Americas, EMEA and Asia/Pacific. Each distribution network has its own sales force and supplements its sales force with independent reseller and/or distributor networks. Our products and services are used principally by financial institutions, retailers and electronic payment processors, both in domestic and international

markets. Accordingly, our business and operating results are influenced by trends such as information technology spending levels, the growth rate of the electronic payments industry, mandated regulatory changes, and changes in the number and type of customers in the financial services industry. Our products are marketed under the ACI Worldwide and ACI Payment Systems brands.

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We derive a majority of our revenues from non-domestic operations and believe our greatest opportunities for growth exist largely in international markets. Refining our global infrastructure is a critical component of driving our growth. We have launched a globalization strategy which includes elements intended to streamline our supply chain and provide low-cost centers of expertise to support a growing international customer base. We utilize our Irish subsidiaries to manage certain of our intellectual property rights and to oversee and manage certain international product development and commercialization efforts. We also continue to grow low-cost centers of expertise in Timisoara, Romania and Bangalore, India.

Key trends that currently impact our strategies and operations include:

**Global Financial Markets Uncertainty.** The continuing uncertainty in the global financial markets has negatively impacted general business conditions. It is possible that a weakening economy could adversely affect our customers, their purchasing plans, or even their solvency, but we cannot predict whether or to what extent this will occur. We have diversified counterparties and customers, but we continue to monitor our counterparty and customer risks closely. While the effects of the economic conditions in the future are not predictable, we believe our global presence, the breadth and diversity of our service offerings and our enhanced expense management capabilities position us well in a slower economic climate. Market analysts, such as Boston Consulting Group, indicate that banks now recognize the importance of payments to their business, so providing services for that aspect of the business is of less risk than for other aspects of their business.

**Availability of Credit.** There have been significant disruptions in the capital and credit markets during the past two years and many lenders and financial institutions have reduced or ceased to provide funding to borrowers. The availability of credit, confidence in the entire financial sector, and volatility in financial markets have been adversely affected. These disruptions are likely to have some impact on all institutions in the U.S. banking and financial industries, including our lenders and the lenders of our customers. While the Federal Reserve Bank and other Central Banks have provided liquidity into the banking system there is still uncertainty over the strength of short-term borrowing markets and other capital markets. Reduced liquidity in the markets could increase financing costs or reduce the availability of funds to finance our existing operations as well as those of our customers. We are not currently dependent upon short-term funding, and the limited availability of credit in the market has not affected our revolving credit facility or our liquidity or materially impacted our funding costs.

**Increasing electronic payment transaction volumes.** Electronic payment volumes continue to increase around the world, taking market share from traditional cash and check transactions. In May 2010, Tower Group noted that global noncash payment transactions are expected to grow in volume at 4.95% per year through 2012 to a total of 299 billion items, with varying growth rates based on the type of payment and part of the world. We leverage the growth in transaction volumes through the licensing of new systems to customers whose older systems cannot handle increased volume and through the licensing of capacity upgrades to existing customers.

**Increasing competition.** The electronic payments market is highly competitive and subject to rapid change. Our competition comes from in-house information technology departments, third-party electronic payment processors and third-party software companies located both within and outside of the United States. Many of these companies are significantly larger than us and have significantly greater financial, technical and marketing resources. As electronic payment transaction volumes increase, third-party processors tend to provide competition to our solutions, particularly among customers that do not seek to differentiate their electronic payment offerings. As consolidation in the financial services industry continues, we anticipate that competition for those customers will intensify.

**Adoption of open systems technology.** In an effort to leverage lower-cost computing technologies and current technology staffing and resources, many financial institutions, retailers and electronic payment processors are seeking to transition their systems from proprietary technologies to open technologies. Our continued investment in open systems technologies is, in part, designed to address this demand.



**Electronic payments fraud and compliance.** As electronic payment transaction volumes increase, criminal elements continue to find ways to commit a growing volume of fraudulent transactions using a wide range of techniques. Financial institutions, retailers and electronic payment processors continue to seek ways to leverage new technologies to identify and prevent fraudulent transactions. Due to concerns with international terrorism and money laundering, financial institutions in particular are being faced with increasing scrutiny and regulatory pressures. We continue to see opportunity to offer our fraud detection solutions to help customers manage the growing levels of electronic payment fraud and compliance activity.

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**Adoption of smartcard technology.** In many markets, card issuers are being required to issue new cards with embedded chip technology. Chip-based cards are more secure, harder to copy and offer the opportunity for multiple functions on one card (e.g. debit, credit, electronic purse, identification, health records, etc.). The EMV standard for issuing and processing debit and credit card transactions has emerged as the global standard, with many regions throughout the world working on EMV rollouts. The primary benefit of EMV deployment is a reduction in electronic payment fraud, with the additional benefit that the core infrastructure necessary for multi-function chip cards is being put in place (e.g., chip card readers in ATM s and POS devices) allowing the deployment of other technologies like contactless. We are working with many customers around the world to facilitate EMV deployments, leveraging several of our solutions.

**Single Euro Payments Area ( SEPA ).** The SEPA, primarily focused on the European Economic Community and the United Kingdom, is designed to facilitate lower costs for cross-border payments and reduce timeframes for settling electronic payment transactions. Our retail and wholesale banking solutions facilitate key functions that help financial institutions address these mandated regulations.

**Financial institution consolidation.** Consolidation continues on a national and international basis, as financial institutions seek to add market share and increase overall efficiency. Such consolidations have increased, and may continue to increase, in their number, size and market impact as a result of the global economic crisis and the financial crisis affecting the banking and financial industries. There are several potential negative effects of increased consolidation activity. Continuing consolidation of financial institutions may result in a smaller number of existing and potential customers for our products and services. Consolidation of two of our customers could result in reduced revenues if the combined entity were to negotiate greater volume discounts or discontinue use of certain of our products. Additionally, if a non-customer and a customer combine and the combined entity in turn decides to forego future use of our products, our revenue would decline. Conversely, we could benefit from the combination of a non-customer and a customer when the combined entity continues use of our products and, as a larger combined entity, increases its demand for our products and services. We tend to focus on larger financial institutions as customers, often resulting in our solutions being the solutions that survive in the consolidated entity.

**Electronic payments convergence.** As electronic payment volumes grow and pressures to lower overall cost per transaction increase, financial institutions are seeking methods to consolidate their payment processing across the enterprise. We believe that the strategy of using service-oriented-architectures to allow for re-use of common electronic payment functions such as authentication, authorization, routing and settlement will become more common. Using these techniques, financial institutions will be able to reduce costs, increase overall service levels, enable one-to-one marketing in multiple bank channels, leverage volumes for improved pricing and liquidity, and manage enterprise risk. Our product development strategy is, in part, focused on this trend, by creating integrated payment functions that can be re-used by multiple bank channels, across both the consumer and wholesale bank. While this trend presents an opportunity for us, it may also expand the competition from third-party electronic payment technology and service providers specializing in other forms of electronic payments. Many of these providers are larger than us and have significantly greater financial, technical and marketing resources.

The banking, financial services and payments industries have come under increased scrutiny from federal, state and foreign lawmakers and regulators in response to the crises in the financial markets and the global recession. In particular, the Dodd-Frank Wall Street Reform and Consumer Protection Act (the Dodd-Frank Act ), which was signed into law July 21, 2010, represents a comprehensive overhaul of the U.S. financial services industry and requires the implementation of many new regulations that will have a direct impact on our customers and potential customers. These regulatory changes may create both opportunities and challenges for us. The application of the new regulations on our customers could create an opportunity for us to market our product capabilities and the flexibility of our solutions to assist our customers in addressing these regulations. At the same time, these regulatory changes may have an adverse impact on our operations and our financial results as we adjust our activities in light of increased compliance costs and customer requirements. It is currently too difficult to predict the actual extent to which the

Dodd-Frank Act or the resulting regulations will impact our business and the businesses of our current and potential customers.

Several other factors related to our business may have a significant impact on our operating results from year to year. For example, the accounting rules governing the timing of revenue recognition in the software industry are complex and it can be difficult to estimate when we will recognize revenue generated by a given transaction. Factors such as maturity of the software product licensed, payment terms, creditworthiness of the customer, and timing of delivery or acceptance of our products often cause revenues related to sales generated in one period to be deferred and recognized in later periods. For arrangements in which services revenue is deferred, related direct and incremental costs may also be deferred. Additionally, while the majority of our contracts are denominated in the United States dollar, a substantial portion of our sales are made, and some of our expenses are incurred, in the local currency of countries other than the United States. Fluctuations in currency exchange rates in a given period may result in the recognition of gains or losses for that period.

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We continue to seek ways to grow, through organic sources, partnerships, alliances, and acquisitions. We continually look for potential acquisitions designed to improve our solutions breadth or provide access to new markets. As part of our acquisition strategy, we seek acquisition candidates that are strategic, capable of being integrated into our operating environment, and financially accretive to our financial performance.

### **Acquisition**

On March 18, 2011, we closed the acquisition of ISD Holdings, Inc. and its 100% owned subsidiary ISD Corporation (collectively ISD). ISD's suite of products enables retailers to consolidate, manage, secure and route all electronic transactions from their point-of-sale systems to third party processors for authorization and settlement.

The aggregate purchase price of ISD was \$19.1 million, after working capital adjustments in accordance with the terms of the purchase agreement, including \$2.4 million in cash acquired. The preliminary allocation of the purchase price to specific assets and liabilities was based on the relative fair value of all assets and liabilities.

### **Backlog**

Included in backlog estimates are all software license fees, maintenance fees and services fees specified in executed contracts, as well as revenues from assumed contract renewals to the extent that we believe recognition of the related revenue will occur within the corresponding backlog period. We have historically included assumed renewals in backlog estimates based upon automatic renewal provisions in the executed contract and our historic experience with customer renewal rates.

Our 60-month backlog estimate represents expected revenues from existing customers using the following key assumptions:

- Maintenance fees are assumed to exist for the duration of the license term for those contracts in which the committed maintenance term is less than the committed license term.

- License and facilities management arrangements are assumed to renew at the end of their committed term at a rate consistent with our historical experiences.

- Non-recurring license arrangements are assumed to renew as recurring revenue streams.

- Foreign currency exchange rates are assumed to remain constant over the 60-month backlog period for those contracts stated in currencies other than the U.S. dollar.

- Our pricing policies and practices are assumed to remain constant over the 60-month backlog period.

In computing our 60-month backlog estimate, the following items are specifically not taken into account:

- Anticipated increases in transaction volumes in customer systems.

- Optional annual uplifts or inflationary increases in recurring fees.

- Services engagements, other than facilities management, are not assumed to renew over the 60-month backlog period.

- The potential impact of merger activity within our markets and/or customers.

We review our customer renewal experience on an annual basis. The impact of this review and subsequent update may result in a revision to the renewal assumptions used in computing the 60-month and 12-month backlog estimates. In the event a revision to renewal assumptions is determined to be necessary, prior periods will be adjusted for comparability purposes. Based on our annual review of customer renewal experience completed during the three months ended December 31, 2010, backlog results for all reported periods have been updated to reflect our most current customer renewal experience.

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The following table sets forth our 60-month backlog estimate, by geographic region, as of March 31, 2011 and December 31, 2010 (in millions). Dollar amounts reflect foreign currency exchange rates as of each period end.

	<b>March 31, 2011</b>	<b>December 31, 2010</b>
Americas	\$ 895	\$ 871
EMEA	526	506
Asia/Pacific	192	189
Total	\$ 1,613	\$ 1,566

Included in our 60-month backlog estimates are amounts expected to be recognized during the initial license term of customer contracts ( Committed Backlog ) and amounts expected to be recognized from assumed renewals of existing customer contracts ( Renewal Backlog ). Amounts expected to be recognized from assumed contract renewals are based on our historical renewal experience.

The following table sets forth our 60-month Committed Backlog and Renewal Backlog estimates as of March 31, 2011 and December 31, 2010 (in millions). Dollar amounts reflect foreign currency exchange rates as of each period end.

	<b>March 31, 2011</b>	<b>December 31, 2010</b>
Committed	\$ 890	\$ 857
Renewal	723	709
Total	\$ 1,613	\$ 1,566

We also estimate 12-month backlog, segregated between monthly recurring and non-recurring revenues, using a methodology consistent with the 60-month backlog estimate. Monthly recurring revenues include all monthly license fees, maintenance fees and processing services fees. Non-recurring revenues include other software license fees and services fees. Amounts included in our 12-month backlog estimate assume renewal of one-time license fees on a monthly fee basis if such renewal is expected to occur in the next 12 months. The following table sets forth our 12-month backlog estimate, by geographic region, as of March 31, 2011 and December 31, 2010 (in millions). Dollar amounts reflect foreign currency exchange rates as of each period end.

	<b>March 31, 2011</b>			<b>December 31, 2010</b>		
	<b>Monthly Recurring</b>	<b>Non- Recurring</b>	<b>Total</b>	<b>Monthly Recurring</b>	<b>Non- Recurring</b>	<b>Total</b>
Americas	\$ 166	\$ 39	\$ 205	\$ 164	\$ 43	\$ 207
EMEA	101	34	135	103	27	130
Asia/Pacific	37	14	51	34	10	44
Total	\$ 304	\$ 87	\$ 391	\$ 301	\$ 80	\$ 381

Estimates of future financial results are inherently unreliable. Our backlog estimates require substantial judgment and are based on a number of assumptions as described above. These assumptions may turn out to be inaccurate or wrong, including for reasons outside of management's control. For example, our customers may attempt to renegotiate or

terminate their contracts for a number of reasons, including mergers, changes in their financial condition, or general changes in economic conditions in the customer's industry or geographic location, or we may experience delays in the development or delivery of products or services specified in customer contracts which may cause the actual renewal rates and amounts to differ from historical experiences. Changes in foreign currency exchange rates may also impact the amount of revenue actually recognized in future periods. Accordingly, there can be no assurance that amounts included in backlog estimates will actually generate the specified revenues or that the actual revenues will be generated within the corresponding 12-month or 60-month period. Additionally, because backlog estimates are operating metrics, the estimates are not required to be subject to the same level of internal review or controls as a GAAP financial measure.

**Table of Contents****RESULTS OF OPERATIONS**

The following table presents the condensed consolidated statements of operations as well as the percentage relationship to total revenues of items included in our condensed consolidated statements of operations (amounts in thousands):

	Three Months Ended March 31, 2011		2010	
	Amount	% of Total Revenue	Amount	% of Total Revenue
<b>Revenues:</b>				
Initial license fees (ILFs)	\$ 12,565	12.0%	\$ 9,743	11.1%
Monthly license fees (MLFs)	31,159	29.8%	19,574	22.3%
Software license fees	43,724	41.8%	29,317	33.4%
Maintenance fees	35,070	33.5%	33,422	38.1%
Services	15,371	14.7%	14,618	16.7%
Software hosting fees	10,378	9.9%	10,386	11.8%
Total revenues	104,543	100.0%	87,743	100.0%
<b>Expenses:</b>				
Cost of software licenses fees	3,442	3.3%	3,074	3.5%
Cost of maintenance, services, and hosting fees	29,607	28.3%	27,892	31.8%
Research and development	23,130	22.1%	18,396	21.0%
Selling and marketing	19,294	18.5%	16,845	19.2%
General and administrative	16,362	15.7%	17,462	19.9%
Depreciation and amortization	5,210	5.0%	4,979	5.7%
Total expenses	97,045	92.8%	88,648	101.0%
Operating income (loss)	7,498	7.2%	(905)	-1.0%
<b>Other income (expense):</b>				
Interest income	238	0.2%	124	0.1%
Interest expense	(643)	-0.6%	(523)	-0.6%
Other, net	(302)	-0.3%	(214)	-0.2%
Total other income (expense)	(707)	-0.7%	(613)	-0.7%
Income (loss) before income taxes	6,791	6.5%	(1,518)	-1.7%
Income tax expense	5,169	4.9%	571	0.7%
Net income (loss)	\$ 1,622	1.6%	\$ (2,089)	-2.4%

**Three-Month Period Ended March 31, 2011 Compared to Three-Month Period Ended March 31, 2010**  
**Revenues**

Total revenues for the three months ended March 31, 2011 increased \$16.8 million, or 19.1%, as compared to the same period in 2010. Total revenues increased as a result of a \$14.4 million, or 49.1%, increase in software license fee revenues, a \$1.6 million, or 4.9%, increase in maintenance fee revenue, and a \$0.8 million, or 5.2%, increase in services revenues.

The increase in total revenues was driven by increases in the Americas, EMEA and Asia/Pacific reportable operating segments of \$6.0 million, \$10.2 million and \$0.6 million, respectively.

*Software License Fees Revenue*

Customers purchase the right to license ACI software for the term of their agreement which term is generally 60 months. Within these agreements are specified capacity limits typically based on customer transaction volumes. ACI employs measurement tools that monitor the number of transactions processed by customers and if contractually specified limits are exceeded, additional fees are charged for the overage. Capacity overages may occur at varying times throughout the term of the agreement depending on the product, the size of the customer, and the significance of customer transaction volume growth. Depending on specific circumstances, multiple overages or no overages may occur during the term of the agreement.



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As a result of the maturation of certain retail payment engine products, a higher percentage of our initial license fees are being recognized ratably over an extended period. Initial license and capacity fees that are recognized as revenue ratably over an extended period are included in our monthly license fee revenues. Due to the compounding effect of this, our MLF revenues have increased significantly during the three months ended March 31, 2011 as compared to the same period in 2010. This shift of software license fees from ILF revenues to MLF revenues is expected to continue in future periods.

*Initial License Fees (ILF) Revenue*

ILF revenue includes license and capacity revenues that do not recur on a monthly or quarterly basis. Included in ILF revenues are license and capacity fees that are recognizable at the inception of the agreement and license and capacity fees that are recognizable at interim points during the term of the agreement, including those that are recognizable annually due to negotiated customer payment terms. ILF revenues during the three months ended March 31, 2011 compared to the same period in 2010, increased by \$2.8 million, or 29.0%. ILF revenue in the Americas and EMEA reportable operating segments increased by \$1.3 million and \$1.5 million, respectively. Included in the above are capacity related revenue increases of \$0.7 million in the EMEA reportable operating segment offset by a decline of \$0.3 million in the Americas reportable operating segment within the three months ended March 31, 2011 as compared to the same period in 2010.

*Monthly License Fees (MLF) Revenue*

MLF revenues are license and capacity revenues that are paid monthly or quarterly due to negotiated customer payment terms as well as initial license and capacity fees that are recognized as revenue ratably over an extended period as MLF revenue. MLF revenues increased \$11.6 million, or 59.2%, during the three months ended March 31, 2011, as compared to the same period in 2010 with the Americas and EMEA reportable operating segments increasing by \$3.2 million and \$8.4 million, respectively. The increase in MLF revenues is primarily due to the cumulative effect of ILF revenue that is being recognized ratably over an extended period as a result of the maturation of certain retail payment engine products.

*Maintenance Fees Revenue*

Maintenance fee revenue includes standard and enhanced maintenance or any post contract support fees received from customers for the provision of product support services. Maintenance fee revenues increased \$1.6 million, or 4.9%, during the three months ended March 31, 2011, as compared to the same period in 2010. Maintenance fee revenue increased in the Americas and EMEA reportable segments by \$0.5 million and \$1.3 million, respectively, while the Asia/Pacific reportable segment declined by \$0.2 million. Increases in maintenance fee revenues are primarily driven by an increase in the customer installation base as well as expanded product usage.

*Services Revenue*

Services revenue includes fees earned through implementation services, professional services and facilities management services. Implementation services include product installations, product configurations, and retrofit custom software modifications ( CSM s ). Professional services include business consultancy, technical consultancy, on-site support services, CSM s, product education, and testing services. These services include new customer implementations as well as existing customer migrations to new products or new releases of existing products. During the period in which non-essential services revenue is being deferred, direct and incremental costs related to the performance of these services are also being deferred. During the period in which essential services revenue is being deferred, direct and indirect costs related to the performance of these services are also being deferred.

Services revenue increased \$0.8 million, or 5.2%, for the three months ended March 31, 2011, primarily as a result of an increase in implementation and professional services revenue in the Americas and Asia/Pacific reportable operating segments of \$1.1 million and \$0.8 million, respectively, partially offset by a decline in the EMEA reportable operating segment of \$1.1 million.

*Software Hosting Fees Revenue*

Software hosting fee revenue includes fees earned through hosting and on-demand arrangements. All revenues from hosting and on-demand arrangements that do not qualify for treatment as separate units of accounting, which may include set-up fees, implementation or customization services, and product support services, are included in software hosting fee revenue.

Software hosting fees revenue was flat, for the three months ended March 31, 2011 as compared to the three months ended March 31, 2010.

**Table of Contents****Expenses**

Total operating expenses for the three months ended March 31, 2011 increased \$8.4 million, or 9.5%, as compared to the same period of 2010. Total expenses increased primarily as a result of a \$4.7 million, or 25.7%, increase in research and development expenses, a \$2.5 million, or 14.5%, increase in selling and marketing expenses, a \$1.7 million, or 6.1%, increase in the cost of maintenance, services, and hosting fees, a \$0.4 million, or 12.0%, increase in the cost of software license fees and a \$0.2 million, or 4.6%, increase in depreciation and amortization, partially offset by a \$1.1 million, or 6.3%, decrease in general and administrative expenses.

*Cost of Software License Fees*

The cost of software licenses for our products sold includes third-party software royalties as well as the amortization of purchased and developed software for resale. In general, the cost of software licenses for our products is minimal because we internally develop most of the software components, the cost of which is reflected in research and development expense as it is incurred as technological feasibility coincides with general availability of the software components.

Cost of software licenses fees increased \$0.4 million, or 12.0%, in the three months ended March 31, 2011 compared to the same period in 2010. Third-party software royalty expense increased \$0.3 million as a result of an increase in license revenue associated with certain products that include a corresponding royalty expense. Purchased or developed technology for resale amortization increased \$0.1 million.

*Cost of Maintenance, Services, and Hosting fees*

Cost of maintenance, services and hosting fees includes costs to provide hosting services and both the costs of maintaining our software products as well as the service costs required to deliver, install and support software at customer sites. Maintenance costs include the efforts associated with providing the customer with upgrades, 24-hour help desk, post go-live (remote) support and production-type support for software that was previously installed at a customer location. Service costs include human resource costs and other incidental costs such as travel and training required for both pre go-live and post go-live support. Such efforts include project management, delivery, product customization and implementation, installation support, consulting, configuration, and on-site support.

Cost of maintenance, services, and hosting fees for the three months ended March 31, 2011, increased \$1.7 million, or 6.1%, compared to the same period in 2010 primarily due to \$1.2 million higher personnel and related costs and a \$0.8 million decrease in net deferred expenses associated with project implementations, partially offset by a \$0.3 million decrease in third-party maintenance and services related fees.

*Research and Development*

Research and development ( R&D ) expenses are primarily human resource costs related to the creation of new products, improvements made to existing products and the costs related to regulatory requirements and processing mandates as well as compatibility with new operating system releases and generations of hardware.

R&D expense for the three months ended March 31, 2011 increased \$4.7 million, or 25.7%, compared to the same period in 2010 primarily due to a \$2.6 million decrease in net deferred expenses associated with various product development efforts, \$1.1 million higher personnel and related costs, \$0.7 million higher third-party contractor costs, and \$0.3 million higher professional fees.

*Selling and Marketing*

Selling and marketing includes both the costs related to selling our products to current and prospective customers as well as the costs related to promoting the Company, its products and the research efforts required to measure customers' future needs and satisfaction levels. Selling costs are primarily the human resource and travel costs related to the effort expended to license our products and services to current and potential customers within defined territories and/or industries as well as the management of the overall relationship with customer accounts. Selling costs also include the costs associated with assisting distributors in their efforts to sell our products and services in their respective local markets. Marketing costs include costs needed to promote the Company and its products as well as perform or acquire market research to help us better understand what products our customers are looking for in the future. Marketing costs also include the costs associated with measuring customers' opinions toward the Company, our products and personnel.



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Selling and marketing expense for the three months ended March 31, 2011 increased \$2.5 million, or 14.5%, compared to the same period in 2010 due to \$2.2 million higher personnel and related expenses and \$0.4 million higher advertising and professional expenses, partially offset by \$0.1 million lower internal IT costs.

*General and Administrative*

General and administrative expenses are primarily human resource costs including executive salaries and benefits, personnel administration costs, and the costs of corporate support functions such as legal, administrative, human resources and finance and accounting.

General and administrative expense for the three months ended March 31, 2011 decreased \$1.1 million, or 6.3%, compared to the same period in 2010 due to a \$0.8 million decrease in bad debt expense and \$0.6 million lower personnel and related costs partially offset by \$0.2 million higher professional and advertising fees.

*Depreciation and Amortization*

Depreciation and amortization expense includes charges for depreciation of property and equipment and amortization of acquired intangibles excluding amortization of purchased or developed technology for resale. Amortization of acquired intangibles include customer relationships, trade names, non-competes and other intangible assets.

Depreciation and amortization expense for the three months ended March 31, 2011 increased \$0.2 million, or 4.6%, compared to the same period in 2010 as a result of higher capital expenditures.

**Other Income and Expense**

Other income and expense includes interest income and expense, foreign currency gains and losses, and other non-operating items. Fluctuating currency rates impacted the three months ended March 31, 2011 by \$0.2 million in net foreign currency losses, as compared with \$0.1 million in net gains during the same period in 2010. The fair value of interest rate swaps resulted in a \$0.2 million loss during the three months ended March 31, 2010. Interest income and interest expense were flat for the three months ended March 31, 2011 as compared to the corresponding period of 2010.

**Income Taxes**

The effective tax rate for the three months ended March 31, 2011 was 76.1%. We reported tax expense for the three months ended March 31, 2010 while reporting a pretax loss for the same period. The resulting effective tax rate is negative. The effective tax rate in both periods is negatively impacted by our inability to recognize income tax benefits during the period on losses sustained in certain tax jurisdictions where the future utilization of the losses are uncertain, and by the recognition of tax expense associated with the transfer of certain intellectual property rights from U.S. to non-U.S. entities.

Our effective tax rate could fluctuate significantly on a quarterly basis and could be adversely affected to the extent earnings are lower in the countries in which we operate that have a lower statutory rate or higher in the countries in which we operate that have a higher statutory rate or the extent we have losses sustained in countries where the future utilization of losses are uncertain. Our effective tax rate could also fluctuate due to changes in the valuation of our deferred tax assets or liabilities, or by changes in tax laws, regulations, accounting principles, or interpretations thereof. In addition, we are occasionally subject to examination of our income tax returns by tax authorities in the jurisdictions we operate. We regularly assess the likelihood of adverse outcomes resulting from these examinations to determine the adequacy of our provision for income taxes.

**Table of Contents****Segment Results**

The following table presents revenues and operating income (loss) for the periods indicated by geographic region (in thousands):

	<b>Three Months Ended March 31,</b>	
	<b>2011</b>	<b>2010</b>
Revenues:		
Americas	\$ 52,330	\$ 46,316
EMEA	42,141	31,913
Asia/Pacific	10,072	9,514
	\$ 104,543	\$ 87,743
Operating income (loss):		
Americas	\$ 5,963	\$ 3,059
EMEA	6,260	(141)
Asia/Pacific	(4,725)	(3,823)
	\$ 7,498	\$ (905)

Reportable segment results are impacted by both direct expenses and allocated shared function costs such as global product delivery and development, global customer operations, global product management and corporate overhead costs. Shared function costs are allocated to the reportable segments as a percentage of revenue or as a percentage of headcount.

Operating income in the Americas and EMEA reportable segments increased for the three months ended March 31, 2011 as compared to the same period in 2010 primarily due to increased revenues. Operating income in the Asia/Pacific reportable segment declined for the three months ended March 31, 2011 as compared to the same period in 2010 primarily due to increased allocated costs as a result of the headcount growth relative to the other reportable segments.

**Liquidity and Capital Resources**

As of March 31, 2011, we had \$168.9 million in cash and cash equivalents. Cash and cash equivalents consist of highly liquid investments with original maturities of three months or less.

As of March 31, 2011, \$89.2 million of the \$168.9 million of cash and cash equivalents was held by our foreign subsidiaries. If these funds were needed for our operations in the U.S. we would be required to accrue and pay U.S. taxes to repatriate these funds. However, our intent is to permanently reinvest these funds outside the U.S. and our current plans do not demonstrate a need to repatriate them to fund our U.S. operations.

As of March 31, 2011, we had up to \$75.0 million of unused borrowings under our revolving credit facility. The amount of unused borrowings actually available under the revolving credit facility varies in accordance with the terms of the agreement. We believe that the amount currently available along with our current cash balance provides sufficient liquidity for at least the next twelve month period. The current credit facility will mature on September 29, 2011, at which time any principal amounts outstanding are due. We are currently in discussions with various lenders, including our current lenders, for a new credit facility and anticipate closing on the new facility prior to the maturation of the current facility. The revolving credit facility contains certain affirmative and negative covenants, including limitations on the incurrence of indebtedness, asset dispositions, acquisitions, investments, dividends and other restricted payments, liens and transactions with affiliates. The revolving credit facility also contains financial covenants relating to maximum permitted leverage ratio and the minimum interest coverage ratio. The facility does not contain any subjective acceleration features and does not have any required payment or principal reduction

schedule and is included as a current liability in our consolidated balance sheet. At March 31, 2011 and December 31, 2010, (and at all times during these periods) we were in compliance with our debt covenants. The interest rate in effect at March 31, 2011 was 1.01%.

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We are not currently dependent upon short-term funding, and the limited availability of credit in the market has not affected our revolving credit facility, our liquidity or materially impacted our funding costs. However, due to the existing uncertainty in the capital and credit markets and the impact of the current economic crisis on our operating results and financial conditions, the amount of available unused borrowings under our existing credit facility may be insufficient to meet our needs and/or our access to capital outside of our existing credit facility may not be available on terms acceptable to us or at all. Additionally, if one or more of the financial institutions in our syndicate were to default on its obligation to fund its commitment, the portion of the committed facility provided by such defaulting financial institution would not be available to us. We cannot assure you that alternative financing on acceptable terms would be available to replace any defaulted commitments. The existing uncertainty in the capital and credit markets and the current economic crisis may also impact our ability to successfully negotiate a new credit facility with our existing lenders or alternative lenders. We cannot guarantee that a new credit facility will be available to us or that we will be able to negotiate terms and conditions acceptable to us. In the event we are unable to successfully negotiate a new credit facility, all outstanding amounts under the existing credit facility will become due and payable.

We believe that our existing sources of liquidity, including cash on hand and cash provided by operating activities, will satisfy our projected liquidity requirements, which primarily consists of working capital requirements, for the next twelve months, even in the unlikely event that we are unable to successfully negotiate a new credit facility and all outstanding amounts under the existing credit facility become due and payable.

In fiscal 2005, we announced that our board of directors approved a stock repurchase program authorizing us, from time to time as market and business conditions warrant, to acquire up to \$80 million of our common stock. In May 2006, our board of directors approved an increase of \$30 million to the stock repurchase program, bringing the total of the approved program to \$110 million. In March 2007, our board of directors approved an increase of \$100 million to its current repurchase authorization, bringing the total authorization to \$210 million, of which approximately \$22.9 million remains available at March 31, 2011. In June 2007, we implemented this previously announced increase to our share repurchase program. There is no guarantee as to the exact number of shares that will be repurchased by us. Repurchased shares are returned to the status of authorized but unissued shares of common stock. In March 2005, our board of directors approved a plan under Rule 10b5-1 of the Securities Exchange Act of 1934 to facilitate the repurchase of shares of common stock under the existing stock repurchase program. Under our Rule 10b5-1 plan, we have delegated authority over the timing and amount of repurchases to an independent broker who does not have access to inside information about the Company. Rule 10b5-1 allows us, through the independent broker, to purchase shares at times when we ordinarily would not be in the market because of self-imposed trading blackout periods, such as the time immediately preceding the end of the fiscal quarter through a period three business days following our quarterly earnings release. We did not purchase any shares under the repurchase plan during the three months ended March 31, 2011.

We may also decide to use cash to acquire new products and services or enhance existing products and services through acquisitions of other companies, product lines, technologies and personnel, or through investments in other companies.

*Cash Flows*

The following table sets forth summary cash flow data for the periods indicated. Please refer to this summary as you read our discussion of the sources and uses of cash in each period.

	<b>Three Months Ended March 31,</b>	
	<b>2011</b>	<b>2010</b>
	<b>(amounts in thousands)</b>	
<b>Net cash provided by (used by):</b>		
Operating activities	\$ 17,943	\$ 13,578
Investing activities	(24,017)	(5,649)
Financing activities	2,107	(1,892)



Net cash flows provided by operating activities for the three months ended March 31, 2011 amounted to \$17.9 million as compared to \$13.6 million during the same period in 2010. The comparative period increase in net cash flows from operating activities of \$4.4 million was principally the result of an increase in net income of \$3.7 million and a decrease in cash paid for taxes and cash paid to vendors of \$5.6 million and \$1.8 million, respectively. These increases were partially offset by a decrease in cash receipts from customers of \$9.6 million during the three months ended March 31, 2011 compared to same period in 2010.

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Net cash flows used by investing activities totaled \$24.0 million in the three months ended March 31, 2011 as compared to \$5.6 million used by investing activities during the same period in 2010. This increase was largely driven by the \$16.7 million of cash paid, net of \$2.4 million in cash acquired, to acquire ISD during the three months ended March 31, 2011. In addition, during the three months ended March 31, 2011, we used cash of \$7.0 million to purchase software, property and equipment and \$0.3 million for costs related to fulfillment of the technical enablement milestones under the Alliance. During the three months ended March 31, 2010, we used cash of \$3.9 million to purchase software, property and equipment and \$1.7 million for costs related to fulfillment of the technical enablement milestones under the Alliance.

Net cash flows provided by financing activities totaled \$2.1 million in the three months ended March 31, 2011 as compared to net cash flows used by financing activities of \$1.9 million during the same period in 2010. We made payments to third-party financial institutions, primarily related to debt and capital leases, totaling \$0.5 million and \$0.3 million during the three months ended March 31, 2011 and 2010, respectively. During the three months ended March 31, 2011 and 2010, we received proceeds of \$2.7 million and \$1.4 million, respectively, including corresponding excess tax benefits, from the exercises of stock options and \$0.3 million for the issuance of common stock under our 1999 Employee Stock Purchase Plan, as amended. During the three months ended March 31, 2010, we used \$3.0 million to repurchase shares of our common stock under our stock repurchase plan.

We also realized a \$1.5 million increase in cash during the three months ended March 31, 2011 related to foreign exchange rate variances compared to a \$1.4 million decrease during the same period in 2010.

We believe that our existing sources of liquidity, including cash on hand and cash provided by operating activities, will satisfy our projected liquidity requirements to meet our working capital needs for at least the next twelve months.

**Contractual Obligations and Commercial Commitments**

There have been no material changes to the contractual obligations and commercial commitments disclosed in Item 7 of our Form 10-K for the fiscal year ended December 31, 2010.

**Critical Accounting Estimates**

The preparation of the condensed consolidated financial statements requires that we make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities. We base our estimates on historical experience and other assumptions that we believe to be proper and reasonable under the circumstances. We continually evaluate the appropriateness of estimates and assumptions used in the preparation of our condensed consolidated financial statements. Actual results could differ from those estimates.

The accounting policies that reflect our more significant estimates, judgments and assumptions and which we believe are the most critical to aid in fully understanding and evaluating our reported financial results include the following:

- Revenue Recognition
- Allowance for Doubtful Accounts
- Intangible Assets and Goodwill
- Stock-Based Compensation
- Accounting for Income Taxes

During the three months ended March 31, 2011, there were no significant changes to our critical accounting policies and estimates other than as discussed below. Please refer to Management's Discussion and Analysis of Financial Condition and Results of Operations contained in Part II, Item 7 of our Annual Report on Form 10-K for our fiscal year ended December 31, 2010, filed on February 18, 2011, for a more complete discussion of our critical accounting policies and estimates.

*Revenue Recognition for Arrangements with Multiple Deliverables*

Effective January 1, 2011 we adopted on a prospective basis for all new or materially modified arrangements entered into on or after that date, the amended accounting guidance for multiple-deliverable revenue arrangements and the amended guidance related to the scope of existing software revenue recognition guidance. The adoption of this guidance did not have a material impact on our condensed consolidated financial statements for the three months ended March 31, 2011, nor do we expect it to have a material impact on our future financial statements.



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A multiple-deliverable arrangement is separated into more than one unit of accounting if the delivered item(s) has value to the customer on a stand-alone basis; if the arrangement includes a general right of return relative to the delivered item(s); and if delivery or performance of the undelivered item(s) is considered probable and substantially in the control of the Company. If these criteria are not met, the arrangement is accounted for as a single unit of accounting which would result in revenue being recognized ratably over the contract term or being deferred until the earlier of when such criteria are met or when the last undelivered element is delivered. If these criteria are met for each, the arrangement consideration is allocated to the separate units of accounting based on each unit's relative selling price. The selling price for each element is based upon the following selling price hierarchy: vendor-specific objective evidence ( VSOE ) if available, third party evidence ( TPE ) if VSOE is not available, or estimated selling price if neither VSOE nor TPE is available.

We enter into hosting-related arrangements that may consist of multiple service deliverables including initial implementation and setup services; on-going support services; and other services. Our hosted products operate in a highly regulated and controlled environment which requires a highly specialized and unique set of initial implementation and setup services prior to the commencement of hosting-related services. Due to the essential and specialized nature of the implementation and setup services, these services do not qualify as separate units of accounting separate from the hosting service as the delivered services do not have value to the client on a stand-alone basis. The on-going support and other services are considered as separate units of accounting. The total arrangement consideration is allocated to each of the separate units of accounting based on their relative selling price and revenue is recognized over their respective service periods. As the support and other services periods are the same as the hosting service period, the recognition pattern is similar to what was experienced prior to adopting the amended accounting guidance for multiple-deliverable revenue arrangements.

**Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

Excluding the impact of changes in interest rates, there have been no material changes to our market risk for the three months ended March 31, 2011. We conduct business in all parts of the world and are thereby exposed to market risks related to fluctuations in foreign currency exchange rates. The U.S. dollar is the single largest currency in which our revenue contracts are denominated. Thus, any decline in the value of local foreign currencies against the U.S. dollar results in our products and services being more expensive to a potential foreign customer, and in those instances where our goods and services have already been sold, may result in the receivables being more difficult to collect. Additionally, any decline in the value of the U.S. dollar in jurisdictions where the revenue contracts are denominated in U.S. dollars and operating expenses are incurred in local currency will have an unfavorable impact to operating margins. We at times enter into revenue contracts that are denominated in the country's local currency, principally in Australia, Canada, the United Kingdom and other European countries. This practice serves as a natural hedge to finance the local currency expenses incurred in those locations. We have not entered into any foreign currency hedging transactions. We do not purchase or hold any derivative financial instruments for the purpose of speculation or arbitrage.

The primary objective of our cash investment policy is to preserve principal without significantly increasing risk. Based on our cash investments and interest rates on these investments at March 31, 2011, and if we maintained this level of similar cash investments for a period of one year, a hypothetical 10 percent increase or decrease in effective interest rates would increase or decrease interest income by less than \$0.1 million annually.

**Item 4. CONTROLS AND PROCEDURES***Disclosure Controls and Procedures*

Our management, under the supervision of and with the participation of the Chief Executive Officer and Chief Financial Officer, performed an evaluation of the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended, as of the end of the period covered by this report, March 31, 2011. Based on that evaluation, the Company's Chief Executive Officer and Chief Financial Officer have concluded that the Company's disclosure controls and procedures are effective as of March 31, 2011.

*Changes in Internal Control over Financial Reporting*

Our management, under the supervision of and with the participation of the Chief Executive Officer and Chief Financial Officer evaluated any change in the Company's internal control over financial reporting that occurred during the quarter covered by this report and determined that there was no change in the Company's internal control over financial reporting during the quarter covered by this report that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

**Table of Contents****PART II OTHER INFORMATION****Item 1. LEGAL PROCEEDINGS**

From time to time, we are involved in various litigation matters arising in the ordinary course of our business. We are not currently a party to any legal proceedings, the adverse outcome of which, individually or in the aggregate, we believe would be likely to have a material adverse effect on our financial condition or results of operations.

**Item 1A. RISK FACTORS**

There have been no material changes to the risk factors disclosed in Item 1A of our Form 10-K for the fiscal year ended December 31, 2010. Additional risks and uncertainties, including risks and uncertainties not presently known to us, or that we currently deem immaterial, could also have an adverse effect on our business, financial condition and/or results of operations.

**Item 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS****Issuer Purchases of Equity Securities**

The following table provides information regarding the Company's repurchases of its common stock during the three months ended March 31, 2011:

<b>Period</b>	<b>Total Number of Shares Purchased</b>	<b>Average Price Paid per Share</b>	<b>Total Number of Shares Purchased as Part of Publicly Announced Program</b>	<b>Approximate Dollar Value of Shares that May Yet Be Purchased Under the Program</b>
January 1 through January 31, 2011		\$		\$ 22,920,000
February 1 through February 28, 2011	11,303(1)	27.69		\$ 22,920,000
March 1 through March 31, 2011	1,058(1)	30.59		\$ 22,920,000
<b>Total</b>	<b>12,361</b>	<b>\$ 27.94</b>		

(1) Pursuant to our 2005 Incentive Plan, we granted restricted share awards ( RSAs ). These awards have requisite service periods of either three or four years and vest in increments of either 33% or 25% on the anniversary dates of the grants. Under each arrangement, stock is issued without direct cost to the employee. During the three months ended March 31, 2011, 40,834 shares of the RSAs vested. We withheld 12,361 of those shares to pay the employees' portion of applicable payroll taxes.

In fiscal 2005, we announced that our board of directors approved a stock repurchase program authorizing us, from time to time as market and business conditions warrant, to acquire up to \$80 million of our common stock, and that we intend to use existing cash and cash equivalents to fund these repurchases. In May 2006, our board of directors approved an increase of \$30 million to the stock repurchase program, bringing the total of the approved program to \$110 million. In March 2007, our board of directors approved an increase of \$100 million to its current repurchase authorization, bringing the total authorization to \$210 million, of which approximately \$22.9 million remains available. In June 2007, we implemented this previously announced increase to our share repurchase program. There is no guarantee as to the exact number of shares that will be repurchased by us. Repurchased shares are returned to the status of authorized but unissued shares of common stock. In March 2005, our board of directors approved a plan

under Rule 10b5-1 of the Securities Exchange Act of 1934 to facilitate the repurchase of shares of common stock under the existing stock repurchase program. Under our Rule 10b5-1 plan, we have delegated authority over the timing and amount of repurchases to an independent broker who does not have access to inside information about the Company. Rule 10b5-1 allows us, through the independent broker, to purchase shares at times when we ordinarily would not be in the market because of self-imposed trading blackout periods, such as the time immediately preceding the end of the fiscal quarter through a period three business days following our quarterly earnings release. We did not repurchase any shares under this program during the three months ended March 31, 2011.

**Table of Contents****Item 3. DEFAULTS UPON SENIOR SECURITIES**

Not applicable.

**Item 5. OTHER INFORMATION**

Not applicable.

**Item 6. EXHIBITS**

The following lists exhibits filed as part of this quarterly report on Form 10-Q:

**Exhibit**

<b>No.</b>	<b>Description</b>
3.01(1)	Amended and Restated Certificate of Incorporation of the Company, and amendments thereto
3.02(2)	Amended and Restated Bylaws of the Company
4.01(3)	Form of Common Stock Certificate
31.01	Certification of Principal Executive Officer pursuant to SEC Rule 13a-14, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.02	Certification of Principal Financial Officer pursuant to SEC Rule 13a-14, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32.01*	Certification of Principal Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
32.02*	Certification of Principal Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
101.INS**	XBRL Instance Document
101.SCH**	XBRL Taxonomy Extension Schema
101.CAL**	XBRL Taxonomy Extension Calculation Linkbase
101.LAB**	XBRL Taxonomy Extension Label Linkbase
101.PRE**	XBRL Taxonomy Extension Presentation Linkbase
101.DEF**	XBRL Taxonomy Extension Definition Linkbase

\* This certification is not deemed filed for purposes of Section 18 of the Securities Exchange Act of 1934, or otherwise subject to the liability of that section. Such certification will not be deemed to be incorporated by reference into any filing under the Securities Act of 1933 or the Securities Exchange Act of 1934, except to the extent that the Company specifically incorporates it by reference.

\*\* Furnished, not filed

- (1) Incorporated herein by reference to registrant's current report on Form 8-K filed July 30, 2007.
- (2) Incorporated herein by reference to Exhibit 3.2 to the registrant's current report on Form 8-K filed December 18, 2008.
- (3) Incorporated herein by reference to Exhibit 4.01 to the registrant's Registration Statement No. 33-88292 on Form S-1.



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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**ACI WORLDWIDE, INC.**  
(Registrant)

Date: April 29, 2011

By: /s/ Scott W. Behrens

Scott W. Behrens  
*Senior Vice President, Chief Financial Officer and  
Chief Accounting Officer  
(Principal Financial Officer)*

**Table of Contents****EXHIBIT INDEX****Exhibit**

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4.01(3)	Form of Common Stock Certificate
31.01	Certification of Principal Executive Officer pursuant to SEC Rule 13a-14, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.02	Certification of Principal Financial Officer pursuant to SEC Rule 13a-14, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32.01*	Certification of Principal Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
32.02*	Certification of Principal Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
101.INS**	XBRL Instance Document
101.SCH**	XBRL Taxonomy Extension Schema
101.CAL**	XBRL Taxonomy Extension Calculation Linkbase
101.LAB**	XBRL Taxonomy Extension Label Linkbase
101.PRE**	XBRL Taxonomy Extension Presentation Linkbase
101.DEF**	XBRL Taxonomy Extension Definition Linkbase

\* This certification is not deemed filed for purposes of Section 18 of the Securities Exchange Act of 1934, or otherwise subject to the liability of that section. Such certification will not be deemed to be incorporated by reference into any filing under the Securities Act of 1933 or the Securities Exchange Act of 1934, except to the extent that the Company specifically incorporates it by reference.

\*\* Furnished, not filed

- (1) Incorporated herein by reference to registrant's current report on Form 8-K filed July 30, 2007.
- (2) Incorporated herein by reference to Exhibit 3.2 to the registrant's current report on Form 8-K filed December 18, 2008.
- (3) Incorporated herein by reference to Exhibit 4.01 to the registrant's Registration Statement No. 33-88292 on Form S-1.