TOTAL SYSTEM SERVICES INC Form 10-Q November 06, 2013 Table of Contents

## **UNITED STATES**

### SECURITIES AND EXCHANGE COMMISSION

Washington, D. C. 20549

## **FORM 10-Q**

(Mark One)

X QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2013

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ To \_\_\_\_

**Commission file number: 1-10254** 

**Total System Services, Inc.** 

www.tsys.com

(Exact name of registrant as specified in its charter)

Georgia (State or other jurisdiction of

58-1493818 (I.R.S. Employer

incorporation or organization)

**Identification No.)** 

One TSYS Way, Post Office Box 1755, Columbus, Georgia 31902

(Address of principal executive offices) (Zip Code)

(706) 649-2310

(Registrant s telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Sections 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer x

Accelerated filer

Non-accelerated filer " (Do not check if a smaller reporting company) Smaller reporting company " Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes " No x

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.

CLASS Common Stock, \$0.10 par value OUTSTANDING AS OF: October 22, 2013 189,780,958 shares

# TOTAL SYSTEM SERVICES, INC.

# **Table of Contents**

	Page Number
PART I. FINANCIAL INFORMATION	
Item 1. Financial Statements	
Consolidated Balance Sheets (unaudited) September 30, 2013 and December 31, 2012	3
Consolidated Statements of Income (unaudited) Three and nine months ended September 30, 2013	
and 2012	4
Consolidated Statements of Comprehensive Income (unaudited) Three and nine months ended	
<u>September 30, 2013 and 2012</u>	5
Consolidated Statements of Cash Flows (unaudited) Nine months ended September 30, 2013 and	
<u>2012</u>	6
Notes to Unaudited Consolidated Financial Statements	7
Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations	22
Item 3. Quantitative and Qualitative Disclosures About Market Risk	40
Item 4. Controls and Procedures	41
Part II. OTHER INFORMATION	
Item 1. Legal Proceedings	42
Item 1A. Risk Factors	42
Item 2. Unregistered Sales of Equity Securities and Use of Proceeds	44
Item 6. Exhibits	45
<u>Signatures</u>	46
Exhibit Index	

## PART I FINANCIAL INFORMATION

## **Item 1. Financial Statements.**

# TOTAL SYSTEM SERVICES, INC.

# **Consolidated Balance Sheets**

# (Unaudited)

	Sej	ptember 30,	December 31,
(in thousands, except per share data)		2013	2012
Assets			
Current assets:			
Cash and cash equivalents	\$	396,860	247,612
Accounts receivable, net of allowance for doubtful accounts and billing			
adjustments of \$4.3 million and \$3.9 million at 2013 and 2012, respectively		261,595	247,083
Deferred income tax assets		14,604	9,825
Prepaid expenses and other current assets		87,522	70,206
Total current assets		760,581	574,726
Goodwill		1,545,784	518,344
Other intangible assets, net of accumulated amortization of \$85.8 million and			
\$55.2 million at 2013 and 2012, respectively		500,870	130,054
Computer software, net of accumulated amortization of \$533.8 million and			
\$627.3 million at 2013 and 2012, respectively		320,928	226,917
Property and equipment, net of accumulated depreciation and amortization of			
\$388.2 million and \$364.2 million at 2013 and 2012, respectively		259,865	260,389
Contract acquisition costs, net of accumulated amortization of \$239.0 million			
and \$216.0 million at 2013 and 2012, respectively		173,840	161,267
Equity investments, net		89,964	87,764
Deferred income tax assets, net		5,843	5,334
Other assets		97,211	59,043
		ĺ	
Total assets	\$	3,754,886	2,023,838
	-	, ,	
Liabilities			
Current liabilities:			
Accounts payable	\$	44,119	63,370
Accrued salaries and employee benefits		29,502	26,243
Current portion of long-term borrowings		27,688	27,361
Current portion of obligations under capital leases		23,153	13,263
		, -	,

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

Other current liabilities	173,190	100,282
Total current liabilities	297,652	230,519
Long-term borrowings, excluding current portion	1,494,397	174,859
Deferred income tax liabilities	220,846	48,074
Obligations under capital leases, excluding current portion	10,322	17,155
Other long-term liabilities	67,417	68,791
Total liabilities	2,090,634	539,398
Redeemable noncontrolling interest in consolidated subsidiary	39,303	39,505
Commitments and contingencies (Note 9)		
Equity		
Shareholders equity:		
Common stock \$0.10 par value. Authorized 600,000 shares; 202,801 and		
202,471 issued at 2013 and 2012, respectively; 190,266 and 187,031		
outstanding at 2013 and 2012, respectively	20,280	20,247
Additional paid-in capital	150,492	141,793
Accumulated other comprehensive income (loss), net	(220)	1,408
Treasury stock, at cost (12,535 and 15,440 shares at 2013 and 2012,		
respectively)	(237,379)	(287,301)
Retained earnings	1,671,595	1,549,063
Total shareholders equity	1,604,768	1,425,210
Noncontrolling interests in consolidated subsidiaries	20,181	19,725
Total equity	1,624,949	1,444,935
Total liabilities and equity	\$ 3,754,886	2,023,838

See accompanying Notes to Unaudited Consolidated Financial Statements

# TOTAL SYSTEM SERVICES, INC.

# **Consolidated Statements of Income**

(Unaudited)

	Three n end Septeml	ed oer 30,	Nine months ended September 30,		
(in thousands, except per share data)	2013	2012	2013	2012	
Total revenues	\$ 588,074	468,059	1,531,513	1,391,872	
Cost of services	394,641	315,685	1,032,856	946,612	
Selling, general and administrative expenses	80,523	61,099	210,803	176,557	
Merger and acquisition expenses	,	382	,	882	
Merger and acquisition expenses	7,282	382	12,009	002	
Total operating expenses	482,446	377,166	1,255,668	1,124,051	
Total operating expenses	402,440	377,100	1,233,000	1,124,031	
Operating income	105,628	90,893	275,845	267,821	
Nonoperating expenses, net	(545)	(579)	(147)	(2,802)	
Merger and acquisition expenses bridge loan facility and bonds	(9,789)	(317)	(19,466)	(2,002)	
Merger and acquisition expenses or order roam racinty and bonds	(5,765)		(12,400)		
Income before income taxes and equity in income of equity					
investments	95,294	90,314	256,232	265,019	
Income taxes	30,592	30,228	78,384	84,336	
meome wites	00,052	20,220	70,001	01,550	
Income before equity in income of equity investments	64,702	60,086	177,848	180,683	
Equity in income of equity investments, net of tax	2,792	1,957	9,357	6,983	
1	,	,	. ,	- ,	
Net income	67,494	62,043	187,205	187,666	
Net income attributable to noncontrolling interests	(3,144)	(1,731)	(8,110)	(4,248)	
C	( ) /	( ) ,	( ) /	( ) /	
Net income attributable to Total System Services, Inc. (TSYS)					
common shareholders	\$ 64,350	60,312	179,095	183,418	
	. ,	ĺ	,	,	
Basic earnings per share (EPS) attributable to TSYS common					
shareholders (Note 11)	\$ 0.34	0.32	0.95	0.97	
	-				
Diluted EPS attributable to TSYS common shareholders (Note					
11)	\$ 0.34	0.32	0.94	0.97	

See accompanying Notes to Unaudited Consolidated Financial Statements

4

# TOTAL SYSTEM SERVICES, INC.

# **Consolidated Statements of Comprehensive Income**

(Unaudited)

	Three mont Septemb		Nine months ended September 30,		
(in thousands)	2013	2012	2013	2012	
Net income	\$ 67,494	62,043	187,205	187,666	
Other comprehensive income (loss), net of tax:					
Foreign currency translation adjustments	7,222	9,999	(6,489)	2,935	
Postretirement healthcare plan adjustments	1,113	(1,537)	1,423	(1,250)	
Unrealized gain on available-for-sale securities	1,479		1,479		
Other comprehensive income (loss)	9,814	8,462	(3,587)	1,685	
Comprehensive income	77,308	70,505	183,618	189,351	
Comprehensive income attributable to noncontrolling interests	3,228	1,709	6,149	3,844	
-					
Comprehensive income attributable to TSYS common shareholders	\$ 74,080	68,796	177,469	185,507	

See accompanying Notes to Unaudited Consolidated Financial Statements

# TOTAL SYSTEM SERVICES, INC.

# **Consolidated Statements of Cash Flows**

# (Unaudited)

	Nine months ended September 30,		
(in thousands)		2013	2012
Cash flows from operating activities:			
Net income	\$	187,205	187,666
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization		142,490	127,329
Deferred income tax expense (benefit)		25,784	(2,355)
Share-based compensation		19,587	12,348
Dividends received from equity investments		8,595	7,523
Charges for transaction processing provisions		8,545	1,348
Amortization of debt issuance costs		6,775	180
Provisions for fraud and other losses		6,398	
Provisions for bad debt expenses and billing adjustments		2,193	813
Loss on disposal of equipment, net		78	77
Amortization of bond discount		131	
Net loss on foreign currency		612	2,259
Changes in value of private equity investments		(1,227)	
Excess tax benefit from share-based payment arrangements		(2,727)	(1,236)
Equity in income of equity investments		(9,357)	(6,983)
Changes in operating assets and liabilities:			
Accounts payable		(41,055)	6,688
Prepaid expenses, other current assets and other long-term assets		(12,610)	4,406
Accounts receivable		(6,721)	1,730
Accrued salaries and employee benefits		(9,552)	(13,567)
Other current liabilities and other long-term liabilities		(17,659)	5,761
Net cash provided by operating activities		307,485	333,987
Cash flows from investing activities:			
Cash used in acquisitions, net of cash acquired	(	(1,314,660)	(66,250)
Additions to contract acquisition costs		(36,824)	(25,700)
Additions to licensed computer software from vendors		(34,412)	(19,385)
Purchases of property and equipment		(24,896)	(24,296)
Additions to internally developed computer software		(22,519)	(15,202)
Purchase of private equity investments		(1,146)	(2,370)

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

Net cash used in investing activities	(	(1,434,457)	(153,203)
Cash flows from financing activities:			
Proceeds from long-term borrowings		1,395,661	158,633
Proceeds from exercise of stock options		27,488	9,451
Excess tax benefit from share-based payment arrangements		2,727	1,236
Subsidiary dividends paid to noncontrolling shareholders		(5,897)	(2,797)
Repurchase of common stock under plans and tax withholding		(6,267)	(61,556)
Debt issuance costs		(13,471)	(1,996)
Dividends paid on common stock		(37,514)	(56,719)
Principal payments on long-term borrowings and capital lease obligations		(82,644)	(188,395)
Net cash provided by (used in) financing activities		1,280,083	(142,143)
Cash and cash equivalents:			
Effect of exchange rate changes on cash and cash equivalents		(3,863)	1,591
Net increase in cash and cash equivalents		149,248	40,232
Cash and cash equivalents at beginning of period		247,612	316,337
Cash and cash equivalents at end of period	\$	396,860	356,569
Supplemental cash flow information:			
Interest paid	\$	2,396	2,003
2000-200 Pand	Ψ		2,003
Income taxes paid, net	\$	64,228	76,887

See accompanying Notes to Unaudited Consolidated Financial Statements

### TOTAL SYSTEM SERVICES, INC.

#### **Notes to Unaudited Consolidated Financial Statements**

### Note 1 Summary of Significant Accounting Policies

#### **Business**

Total System Services, Inc. s (TSYS) or the Company s) revenues are derived from providing payment processing, merchant services and related services to financial and nonfinancial institutions, generally under long-term processing contracts. The Company also derives revenues by providing general-purpose reloadable (GPR) prepaid debit cards and payroll cards and alternative financial services to underbanked consumers. The Company s services are provided through four of the Company s operating segments: North America Services, International Services, Merchant Services and NetSpend.

Through the Company s North America Services and International Services segments, TSYS processes information through its cardholder systems to financial institutions throughout the United States and internationally. The Company s North America Services segment provides these services to clients in the United States, Canada, Mexico and the Caribbean. The Company s International Services segment provides services to clients in Europe, India, Middle East, Africa, Asia Pacific and Brazil. The Company s Merchant Services segment provides merchant services to merchant acquirers and merchants mainly in the United States.

On July 1, 2013, TSYS completed its acquisition of all the outstanding stock of NetSpend Holdings, Inc. (NetSpend). NetSpend operates as a single reportable business segment and provides GPR prepaid debit and payroll cards and alternative financial service solutions to the underbanked and other consumers in the United States. The products NetSpend manages provide underbanked consumers with access to FDIC-insured depository accounts with a menu of pricing and features specifically tailored to their needs. NetSpend has an extensive distribution and reload network comprised of financial service centers and other retail locations throughout the United States.

## Basis of Presentation

The accompanying unaudited consolidated financial statements of TSYS include the accounts of TSYS and its wholly- and majority-owned subsidiaries. All significant intercompany accounts and transactions have been eliminated in consolidation.

These financial statements have been prepared in accordance with generally accepted accounting principles (GAAP) for interim financial information and the instructions to Form 10-Q and Rule 10-01 of Regulation S-X and, therefore, do not include all information and footnotes required by U.S. GAAP for complete financial statements. The preparation of the consolidated financial statements requires management of the Company to make estimates and assumptions relating to the reported amounts of assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenues and expenses during the period. These estimates and assumptions are developed based upon all information available. Actual results could differ from estimated amounts. All adjustments, consisting of normal recurring accruals, which, in the opinion of management, are necessary for a fair presentation of financial position and results of operations for the periods covered by this report, have been included.

Certain prior period amounts have been reclassified to conform to the current period s presentation.

The accompanying unaudited consolidated financial statements should be read in conjunction with the Company s summary of significant accounting policies, consolidated financial statements and related notes appearing in the Company s Annual Report on Form 10-K for the year ended December 31, 2012. Results of interim periods are not necessarily indicative of results to be expected for the year.

Significant Accounting Policies

As a result of the acquisition of NetSpend, the Company adopted the following critical accounting policy:

#### Cardholders reserve

The Company is exposed to losses due to cardholder fraud, payment defaults and other forms of cardholder activity, as well as losses, due to non-performance of third parties who receive cardholder funds for transmittal to the Issuing Banks (banks that issue MasterCard International or Visa USA, Inc. branded cards to customers). The Company establishes a reserve for the losses it estimates will arise from processing customer transactions, debit card overdrafts, chargebacks for unauthorized card use and merchant-related chargebacks due to non-delivery of goods or services. These reserves are established based upon historical loss and recovery rates and cardholder activity for which specific losses can be identified. The cardholders—reserve was approximately \$7.2 million as of September 30, 2013. The provision for cardholder losses is included in cost of services in the Consolidated Statements of Income. The Company regularly updates its reserve estimate as new facts become known and events occur that may impact the settlement or recovery of losses.

7

Recently Adopted Accounting Pronouncements

In 2013, the Company adopted Accounting Standards Update (ASU) 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income and (ASU 2012-02, Testing Indefinite-Lived Intangible Assets for Impairment. ) The adoption of this ASU did not have a material impact on the Company s financial position, results of operations or cash flows.

#### **Note 2** Fair Value Measurement

Refer to Note 3 of the Company s audited financial statements for the year ended December 31, 2012, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the Securities and Exchange Commission (SEC), for a discussion regarding fair value measurement.

Accounting Standards Codification (ASC) 820, Fair Value Measurements and Disclosure , requires disclosure about how fair value is determined for assets and liabilities and establishes a hierarchy for which these assets and liabilities must be grouped, based on significant level of inputs. The three-tier fair value hierarchy, which prioritizes the inputs used in the valuation methodologies, is as follows:

Level 1 Quoted prices for identical assets and liabilities in active markets.

Level 2 Observable inputs other than quoted prices included in Level 1, such as quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets and liabilities in markets that are not active, or other inputs that are observable or can be corroborated by observable market data.

Level 3 Unobservable inputs for the asset or liability.

The Company had no transfers between Level 1, Level 2 or Level 3 assets during the nine months ended September 30, 2013.

The Company performed its annual impairment testing of its goodwill balance as of May 31, 2013. This test did not indicate any impairment and the fair value of the reporting units substantially exceeded their carrying value. As of September 30, 2013, the Company had recorded goodwill in the amount of \$1.5 billion.

### **Note 3** Supplementary Balance Sheet Information

Cash and Cash Equivalents

The Company maintains accounts outside the United States denominated in currencies other than the U.S. dollar. All amounts in domestic accounts are denominated in U.S. dollars.

Cash and cash equivalent balances are summarized as follows:

(in thousands)	September 30, 2013		December 31, 2012
Cash and cash equivalents in domestic accounts	\$	328,918	152,373
Cash and cash equivalents in foreign accounts		67,942	95,239

Total \$ 396,860 247,612

As of September 30, 2013 and December 31, 2012, the Company had approximately \$5.0 million and \$2.5 million, respectively, in Money Market accounts that had an original maturity date of 90 days or less. The Company considers cash equivalents to be short-term, highly liquid investments that are both readily convertible to known amounts of cash and so near their maturity at the time of purchase that they present insignificant risk of changes in value because of change in interest rates.

Prepaid Expenses and Other Current Assets

Significant components of prepaid expenses and other current assets are summarized as follows:

(in thousands)	September 30 2013	December 31, 2012
Prepaid expenses	\$ 35,696	24,615
Supplies inventory	11,650	8,881
Other	40,176	36,710
Total	\$ 87,522	70,206

Contract Acquisition Costs, net

Significant components of contract acquisition costs, net of accumulated amortization, are summarized as follows:

(in thousands)	Sep	tember 30, 2013	December 31, 2012
Conversion costs, net of accumulated amortization of \$118.7 million and \$105.4 million at 2013 and 2012, respectively	\$	102,177	85,402
Payments for processing rights, net of accumulated amortization of \$120.3 million and \$110.6 million at 2013 and 2012, respectively		71,663	75,865
Total	\$	173,840	161,267

Amortization expense related to conversion costs, which is recorded in cost of services, was \$3.9 million and \$6.0 million for the three months ended September 30, 2013 and 2012, respectively. For the nine months ended September 30, 2013 and 2012, amortization related to conversion costs was \$13.4 million and \$17.5 million, respectively.

Amortization related to payments for processing rights, which is recorded as a reduction of revenues, was \$3.3 million and \$3.2 million for the three months ended September 30, 2013 and 2012, respectively. For the nine months ended September 30, 2013 and 2012, amortization related to payments for processing rights was \$9.8 million and \$10.0 million, respectively.

Other Current Liabilities

Significant components of other current liabilities are summarized as follows:

(in thousands)

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

	-	ember 30, 2013	December 31, 2012
Deferred revenues	\$	32,764	29,101
Dissenting shareholder liability*		25,723	
Accrued expenses		23,699	30,963
Dividends payable		19,458	729
Accrued income taxes		1,799	10,936
Other		69,747	28,553
Total	\$	173,190	100,282

<sup>\*</sup> Represents 1.6 million NetSpend shares held by dissenting shareholders

Accumulated Other Comprehensive Income (AOCI)

The income tax effects allocated to and the cumulative balance of accumulated other comprehensive income (loss) attributable to TSYS shareholders are as follows:

		ginning alance				Ending Balance
	Dece	ember 31,	Pretax	Tax	Net-of-Tax	September 30,
(in thousands)		2012	Amount	Effect	Amount	2013
Foreign currency translation adjustments and						
transfers from noncontrolling interests	\$	3,360	(4,418)	112	(4,530)	(1,170)
Unrealized gain on available-for-sale securities			2,344	865	1,479	1,479
Change in AOCI related to postretirement						
healthcare plans		(1,952)	1,357	(66)	1,423	(529)
Total	\$	1,408	(717)	911	(1,628)	(220)

There were no reclassifications of AOCI to net income or to other accounts for the three or nine month periods ended September 30, 2013.

### **Note 4** Long-Term Borrowings

Refer to Note 13 of the Company s audited financial statements for the year ended December 31, 2012, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC, for a discussion regarding long-term borrowings.

On February 19, 2013, the Company and its wholly-owned merger subsidiary entered into an Agreement and Plan of Merger (as amended on May 29, 2013, the Merger Agreement ) with NetSpend, pursuant to which, upon the terms and subject to the conditions set forth in the Merger Agreement, the merger subsidiary merged with and into NetSpend on July 1, 2013, with NetSpend continuing as the surviving corporation and as a wholly-owned subsidiary of TSYS (the Merger ). Refer to Note 10 for more information about the acquisition.

On April 8, 2013, the Company entered into a Credit Agreement (the Credit Agreement ) with JPMorgan Chase Bank, N.A., as Administrative Agent, The Bank of Tokyo-Mitsubishi UFJ, Ltd., as Syndication Agent, Regions Bank and U.S. Bank National Association, as Documentation Agents, and other lenders party thereto, with J.P. Morgan Securities LLC, The Bank of Tokyo Mitsubishi UFJ, Ltd., Regions Capital Markets, and U.S. Bank National Association as joint lead arrangers and joint bookrunners. The Credit Agreement provides for a five-year term loan to the Company in the amount of \$200.0 million (the Term Loan ) and bears interest at LIBOR plus 1.125%, which are subject to adjustment based on changes in our credit ratings, with margins ranging from 1.00 to 1.75%. As of September 30, 2013, the outstanding balance on the Credit Agreement was \$197.5 million.

Concurrently with entering into the Merger Agreement, TSYS obtained commitments for a \$1.2 billion 364-day bridge term loan facility from JPMorgan Chase Bank, N.A., J.P. Morgan Securities LLC and The Bank of Tokyo-Mitsubishi UFJ, Ltd. Thereafter, JPMorgan Chase Bank, N.A. and The Bank of Tokyo-Mitsubishi UFJ, Ltd. assigned portions of their commitments to other bridge facility lenders. The Company paid fees associated with the bridge term loan of approximately \$5.9 million. The total commitments under the bridge term loan facility were

eliminated in May 2013 after the issuance of the Notes described below.

On May 22, 2013, the Company closed its issuance (the Transaction ) of \$550.0 million aggregate principal amount of 2.375% Senior Notes due 2018 and \$550.0 million aggregate principal amount of 3.750% Senior Notes due 2023 (collectively, the Notes ) pursuant to an Underwriting Agreement with J.P. Morgan Securities LLC, as representative of certain underwriters (the Underwriters ), whereby the Company agreed to sell and the Underwriters agreed to purchase the Notes from the Company, subject to and upon the terms and conditions set forth in the Underwriting Agreement. The interest on the Notes are payable semiannually. The Company paid fees associated with the issuance of these Notes of approximately \$8.9 million and recorded discounts of approximately \$4.3 million that are being amortized over the life of the Notes. The Company used the net proceeds of the Transaction to pay a portion of the \$1.4 billion purchase price of the Company s acquisition of NetSpend and related fees and expenses. The Notes were issued pursuant to an Indenture dated as of May 22, 2013 between the Company and Wells Fargo Bank, National Association, as trustee.

The Notes also contain various affirmative and negative covenants, including those that create limitations on the Company s:

creation of liens;
merging or selling assets unless certain conditions are met; and entering into sale/leaseback transactions.

10

The Notes also contain a provision that requires the Company to repurchase all or any portion of a holder s Notes, at the holder s option, if a Change in Control Repurchase Event (as such term is defined in the Notes) occurs.

Amendment to Existing Credit Agreement

On September 10, 2012, the Company entered into a credit agreement with JPMorgan Chase Bank, N.A., as Administrative Agent, The Bank of Tokyo-Mitsubishi UFJ, Ltd., Regions Bank and U.S. Bank National Association, as Syndication Agents, and the other lenders named therein, with J.P. Morgan Securities LLC, The Bank of Tokyo-Mitsubishi UFJ, Ltd., Regions Capital Markets and U.S. Bank National Association, as joint lead arrangers and joint bookrunners (the Existing Credit Agreement ). The Existing Credit Agreement provides for a \$350 million five-year unsecured revolving credit facility (which may be increased by up to an additional \$350 million under certain circumstances) and includes a \$50 million subfacility for the issuance of standby letters of credit and a \$50 million subfacility for swingline loans. The Existing Credit Agreement also provides for a \$150 million five-year unsecured term loan, which was fully funded on the closing of the Existing Credit Agreement. As of September 30, 2013, the outstanding balance on the Existing Credit Agreement was \$140.6 million.

On April 8, 2013, the Company entered into the First Amendment to the Existing Credit Agreement (the Revolver) in order to conform certain provisions of the Existing Credit Agreement to the Credit Agreement for the Term Loan. On July 1, 2013, an additional \$100 million was used as funding in the NetSpend Merger. As of September 30, 2013, the outstanding balance on the Revolver was \$50.0 million.

### **Note 5** Share-Based Compensation

Refer to Notes 1 and 16 of the Company s audited financial statements for the year ended December 31, 2012, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC, for a discussion regarding the Company s share-based compensation plans and policy.

Share-Based Compensation

TSYS share-based compensation costs are expensed, rather than capitalized, as these awards are typically granted to individuals not involved in capitalizable activities. For the three months ended September 30, 2013, share-based compensation was \$9.8 million, compared to \$3.7 million for the same period in 2012. For the nine months ended September 30, 2013, and 2012, share-based compensation was \$19.6 million and \$12.3 million, respectively.

In connection with the NetSpend acquisition, the Company issued 2.0 million replacement awards with a value of \$37.4 million. In accordance with GAAP, the portion of the fair value of the replacement awards related to services provided prior to the business combination was included in the total purchase price. The portion of the fair value associated with future service is recognized as expense over the future service period. The awards associated with future service are included in the appropriate classification below based upon the type of award issued. Refer to Note 10 for more information.

#### Nonvested Share Awards

During the first nine months of 2013, the Company issued 575,299 shares of TSYS common stock with a market value of \$14.0 million to certain key employees and non-management members of its Board of Directors. The nonvested stock bonus awards to certain key employees are for services to be provided in the future and vest over a period of three years. The stock bonus awards to the non-management members of the Board of Directors were fully vested on the date of issuance. The market value of the TSYS common stock at the date of issuance is charged as

compensation expense over the vesting periods of the awards.

On July 1, 2013, the Company issued 870,361 shares of TSYS common stock as nonvested stock replacement awards with a market value of \$21.5 million as part of the NetSpend acquisition. The nonvested stock bonus awards to employees of NetSpend are for services to be provided in the future and vest over varying periods. The NetSpend awards were converted into equivalent shares of the Company s common stock on the acquisition date. The value of the stock at the date of issuance is charged as compensation expense over the vesting periods of the awards.

On July 18, 2013, the Company issued 212,694 retention shares of TSYS common stock with a market value of \$5.5 million to certain key employees of NetSpend. The nonvested stock bonus awards to certain key employees are for services to be provided in the future and vest over periods ranging from two to four years. The market value of the TSYS common stock at the date of issuance is charged as compensation expense over the vesting periods of the awards.

11

During the first nine months of 2012, the Company issued 342,074 shares of TSYS common stock with a market value of \$7.4 million to certain key employees and non-management members of its Board of Directors. The nonvested stock bonus awards to certain key employees are for services to be provided in the future and vest over a period of three years. The stock bonus awards to the non-management members of the Board of Directors were fully vested on the date of issuance. The market value of the TSYS common stock at the date of issuance is charged as compensation expense over the vesting period of the awards.

As of September 30, 2013, there was approximately \$34.5 million of total unrecognized compensation cost related to nonvested share-based compensation arrangements. That cost is expected to be recognized over a remaining weighted average period of 2.4 years.

### Performance-Based Awards

During the first nine months of 2013, TSYS authorized a total grant of 237,679 performance shares to certain key executives with a performance-based vesting schedule (2013 performance shares). These 2013 performance shares have a 2013-2015 performance period for which the Compensation Committee of the Board of Directors established two performance goals: revenues before reimbursable items and income from continuing operations and, if such goals are attained in 2015, the performance shares will vest, up to a maximum of 200% of the total grant. Compensation expense for the award is measured on the grant date based on the quoted market price of TSYS common stock. The Company estimates the probability of achieving the goals through the performance period and expenses the award on a straight-line basis. Compensation costs related to these performance shares are expected to be recognized until the end of 2015.

On July 18, 2013, TSYS issued 225,000 shares of TSYS common stock as a performance-based retention stock award to a certain key executive with a performance-based vesting schedule. The performance-based stock award has a 2013-2015 performance period for which the Compensation Committee of the Board of Directors established two performance goals: revenues of the NetSpend segment and operating income of the NetSpend segment and, if such goals are attained in 2015, the performance-based award will vest, up to a maximum of 100% of the total grant. Compensation expense for the award is measured on the grant date based on the quoted market price of TSYS common stock. The Company estimates the probability of achieving the goals through the performance period and expenses the award on a straight-line basis. Compensation costs related to the performance-based stock award are expected to be recognized until the end of 2015.

On July 1, 2013, the Company issued 87,356 shares of TSYS common stock as a performance-based replacement stock award as part of the NetSpend acquisition. The performance-based stock award has a 2013-2015 performance period for which the Compensation Committee of the Board of Directors established two performance goals: revenues of the NetSpend segment and operating income of the NetSpend segment and, if such goals are attained in 2015, the performance award will vest, up to a maximum of 100% of the total grant. The Company estimates the probability of achieving the goals through the performance period and expenses the award on a straight-line basis. Compensation costs related to the performance-based stock award are expected to be recognized until the end of 2015.

During the first nine months of 2012, TSYS authorized a total grant of 241,095 performance shares to certain key executives with a performance-based vesting schedule (2012 performance shares). These 2012 performance shares have a 2012-2014 performance period for which the Compensation Committee of the Board of Directors established two performance goals: revenues before reimbursable items and income from continuing operations and, if such goals are attained in 2014, the performance shares will vest, up to a maximum of 200% of the total grant. Compensation expense for the award is measured on the grant date based on the quoted market price of TSYS common stock. The Company estimates the probability of achieving the goals through the performance period and expenses the award on

a straight-line basis. Compensation costs related to these performance shares are expected to be recognized until the end of 2014.

### Stock Option Awards

During the first nine months of 2013, the Company granted 879,613 stock options to key TSYS executive officers and non-management members of its Board of Directors. The weighted average fair value of the option grants was \$5.32 per option and was estimated on the date of grant using the Black-Scholes-Merton option-pricing model with the following weighted average assumptions: exercise price of \$24.35; risk-free interest rate of 1.31%; expected volatility of 23.90%; expected term of 7.5 years; and dividend yield of 1.65%. The grants to key TSYS executive officers will vest over a period of three years. The grants to the Board of Directors were fully vested at the date of the grant.

On July 1, 2013, the Company issued 1,060,148 stock option replacement awards with a market value of \$13.7 million as part of the NetSpend acquisition. The weighted average fair value of the options was \$12.93 and was calculated on the date of grant using a conversion factor into equivalent shares of the Company s common stock on the acquisition date. The grants vest over a period ranging from seven months to 45 months. The weighted average fair value of the option grants was estimated on the date of grant using the Black-Scholes-Merton option-pricing model with the following weighted average assumptions: exercise price of \$11.68; risk-free interest rate of 1.31%; expected volatility of 29.22%; expected term of 4.7 years; and dividend yield of 1.63%.

12

During the first nine months of 2012, the Company granted 818,090 stock options to key TSYS executive officers and non-management members of its Board of Directors. The weighted average fair value of the option grants was \$5.27 per option and was estimated on the date of grant using the Black-Scholes-Merton option-pricing model with the following weighted average assumptions: exercise price of \$22.95; risk-free interest rate of 1.69%; expected volatility of 24.11%; expected term of 7.9 years; and dividend yield of 1.75%. The grants to key TSYS executive officers will vest over a period of 3 years. The grants to the Board of Directors were fully vested at the date of the grant.

As of September 30, 2013, there was approximately \$7.7 million of total unrecognized compensation cost related to TSYS stock options that is expected to be recognized over a remaining weighted average period of 1.6 years.

### **Note 6** Income Taxes

Refer to Notes 1 and 20 of the Company s audited financial statements for the year ended December 31, 2012, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC, for a discussion regarding income taxes.

TSYS is the parent of an affiliated group that files a consolidated U.S. federal income tax return and most state and foreign income tax returns on a separate entity basis. In the normal course of business, the Company is subject to examinations by these taxing authorities unless statutory examination periods lapse. TSYS is no longer subject to U.S. federal income tax examinations for years before 2008. However, a newly acquired subsidiary is currently undergoing a Federal examination for the years 2009 and 2010. With a few exceptions, the Company is no longer subject to income tax examinations from state, local or foreign authorities for years before 2005. There are currently a number of tax examinations in progress by the relevant foreign and state tax authorities. Although TSYS is unable to determine the ultimate outcome of these examinations, TSYS believes that its reserve for uncertain tax positions relating to these jurisdictions for such years is adequate.

TSYS effective tax rate was 32.2% and 33.1% for the three months ended September 30, 2013 and 2012, respectively. TSYS effective income tax rate for the nine months ended September 30, 2013 was 30.5%, compared to 31.3% for the same period in 2012. The decreased rates during the period ended September 30, 2013 were primarily due to changes in discrete items, tax credits and the jurisdictional sources of income.

TSYS has adopted the provisions of ASC 740, Income Taxes, which prescribes a recognition threshold and measurement attribute for the financial statement recognition, measurement and disclosure of a tax position taken or expected to be taken in a tax return. The amount of unrecognized tax benefits decreased by \$6.5 million during the nine months ended September 30, 2013.

TSYS recognizes potential interest and penalties related to the underpayment of income taxes as income tax expense in the consolidated statements of income. Gross accrued interest and penalties on unrecognized tax benefits totaled \$0.4 million and \$0.9 million as of September 30, 2013 and December 31, 2012, respectively. The total amounts of unrecognized income tax benefits as of September 30, 2013 and December 31, 2012 that, if recognized, would affect the effective tax rates are \$2.8 million and \$8.8 million (net of the federal benefit on state tax issues), respectively, which include interest and penalties of \$0.3 million and \$0.7 million, respectively. TSYS does not expect any material changes to its calculation of uncertain tax positions during the next twelve months.

### **Note 7** Segment Reporting and Major Customers

Refer to Note 22 of the Company s audited financial statements for the year ended December 31, 2012, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as

filed with the SEC, for a discussion regarding segment reporting and major customers.

On July 1, 2013, TSYS completed its acquisition of all the outstanding stock of NetSpend, which operates as a single reportable business segment and provides GPR prepaid debit and payroll cards and alternative financial service solutions to the underbanked and other consumers in the United States. See Note 10 for additional information relating to the acquisition.

At TSYS, the chief operating decision maker (CODM) is a group consisting of Senior Executive Management and above. The information utilized by the CODM consists of the financial statements and the main metrics monitored are revenue growth and growth in profitability. Upon completion of the NetSpend acquisition, the CODM implemented a new metric called adjusted segment operating income in order to analyze each segment s results of operations. This new metric consists of operating income adjusted for amortization of acquisition related intangibles and corporate administrative and other costs. All periods presented have been adjusted to reflect this new measure. Depreciation and amortization for the segments changed as a result of this new metric removing amortization associated with intangible assets from the total for the segments.

In early 2013, TSYS embarked on two corporate-wide initiatives that impact more than one operating segment. One initiative is a multi-year, multi-phase initiative that consists of enhancing TSYS—issuing processing platforms. The other is an innovation initiative focused on enhancing existing product and service offerings through several new product concepts and ideas on how to change existing processes. The costs associated with these two new initiatives are not allocated to the operating segments, but are combined, along with the existing corporate administration, in a grouping titled—Corporate Administration and Other.—This is a change the CODM requested and is used to evaluate performance and assess resources starting in the first quarter of 2013. The following operating results by segment comparison reflects the change in segment reporting from these initiatives, including the 2012 results.

The following table presents the Company s operating results by segment:

Operating Segments	Three months ended September 30,		eptember 30, September		
(in thousands)	2013	2012	2013	2012	
Revenues before reimbursable items					
North America Services	\$ 217,257	203,497	637,379	613,111	
International Services	95,399	98,184	281,201	293,722	
Merchant Services	113,650	107,786	335,903	303,842	
NetSpend	103,706		103,706		
Intersegment revenues	(3,001)	(3,415)	(9,429)	(10,753)	
Revenues before reimbursable items from external					
customers	\$ 527,011	406,052	1,348,760	1,199,922	
Total revenues					
North America Services	\$ 252,577	237,625	741,005	717,781	
International Services	100,548	102,691	295,731	306,466	
Merchant Services	135,616	132,746	404,975	383,167	
NetSpend	103,706	,	103,706	,	
Intersegment revenues	(4,373)	(5,003)	(13,904)	(15,542)	
Revenues from external customers	\$ 588,074	468,059	1,531,513	1,391,872	
Depreciation and amortization					
North America Services	\$ 18,764	18,583	55,060	55,856	
International Services	11,116	14,182	34,424	41,052	
Merchant Services	2,890	2,889	9,029	9,385	
NetSpend	1,471		1,471		
Segment depreciation and amortization	34,241	35,654	99,984	106,293	
Acquisition intangible amortization	24,731	6,919	41,142	18,924	
Corporate Administration and Other	475	670	1,364	2,112	
Total depreciation and amortization	\$ 59,447	43,243	142,490	127,329	
Adjusted segment operating income North America Services International Services Merchant Services NetSpend	\$ 82,274 10,729 40,230 31,248	70,080 8,244 40,909	229,373 26,448 118,521 31,248	210,658 22,842 119,036	
Total adjusted segment operating income	164,481	119,233	405,590	352,536	
Acquisition intangible amortization	(24,731)	(6,919)	(41,142)	(18,924)	

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

NetSpend merger and acquisition operating				
expenses (non-recurring)	(7,282)		(12,009)	
Corporate Administration and Other	(26,840)	(21,421)	(76,594)	(65,791)
Operating income	\$ 105,628	90,893	275,845	267,821

	Α	At		
	September 30,	December 31,		
	2013	2012		
Total assets				
North America Services	\$ 3,279,829	1,744,877		
International Services	399,368	445,642		
Merchant Services	685,400	703,725		
NetSpend	1,624,850			
Intersegment eliminations	(2,234,561)	(870,406)		
Total assets	\$ 3.754.886	2 023 838		

Revenues by Geographic Area

Revenues for North America Services and Merchant Services include electronic payment processing and other services provided from the United States to clients domiciled in the United States or other countries. Revenues for International Services include electronic payment processing and other services provided from facilities outside the United States to clients based predominantly outside the United States. Revenues for NetSpend include a portion of transaction fees and interchange fees received by Issuing Banks along with other products and services provided to customers domiciled in the United States.

The following geographic data presents revenues based on the domicile of the Company s customers:

	Three months ended September 30,					
(in millions)	2013	2012	2013	2012		
United States	\$ 417.6	305.7	1,035.7	915.0		
Europe*	72.0	71.1	213.1	217.9		
Canada	61.8	55.0	179.6	156.8		
Japan*	17.7	21.1	50.9	59.0		
Mexico	4.6	2.9	12.9	7.9		
Other*	14.4	12.3	39.3	35.3		
Total	\$ 588.1	468.1	1,531.5	1,391.9		

The following tables reconcile geographic revenues to revenues by operating segment based on the domicile of the Company s customers:

	Three months ended September 30,							
	North A	merica	Intern	ational	Merc	hant		
	Serv	ices	Ser	vices	Serv	ices	NetSp	end
(in millions)	2013	2012	2013	2012	2013	2012	2013	2012
United States	\$ 178.0	172.6			135.8	133.1	103.7	
Europe*	0.2	0.2	71.8	70.9				
Canada	61.8	54.9			0.1	0.1		
Japan*			17.7	21.1				
Mexico	4.6	2.9						
Other*	4.0	2.4	10.2	9.8	0.2	0.1		
Total	\$ 248.6	233.0	99.7	101.8	136.1	133.3	103.7	

<sup>\*</sup> Revenues are impacted by movements in foreign currency exchange rates.

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

	Nine months ended September 30,							
	North A	merica	Interna	ational	Merc	hant		
	Serv	ices	Serv	rices	Serv	ices	NetSp	end
(in millions)	2013	2012	2013	2012	2013	2012	2013	2012
United States	\$ 526.0	530.5			406.0	384.5	103.7	
Europe*	0.6	0.5	212.5	217.4				
Canada	179.5	156.7			0.1	0.1		
Japan*			50.9	59.0				
Mexico	12.8	7.9						
Other*	10.0	7.4	29.0	27.5	0.4	0.4		
Total	\$ 728.9	703.0	292.4	303.9	406.5	385.0	103.7	

<sup>\*</sup> Revenues are impacted by movements in foreign currency exchange rates.

The Company maintains property and equipment, net of accumulated depreciation and amortization, in the following geographic areas:

	At		
	September 30,	December 31,	
(in millions)	2013	2012	
United States	\$ 200.6	191.7	
Europe*	46.7	51.3	
Japan*	6.2	9.5	
Other*	6.4	7.9	
Total	\$ 259.9	260.4	

For the three and nine months ended September 30, 2013 and 2012, respectively, the Company did not have any major customers.

#### **Note 8** Supplementary Cash Flow Information

Nonvested Awards

The Company issued shares of common stock to certain key employees. The grants to certain key employees were issued under nonvested stock bonus awards for services to be provided in the future by such officers and employees. In connection with the NetSpend acquisition, the Company issued replacement shares, a portion of which was allocated to the purchase price and a portion of which is for services to be provided in the future. Refer to Note 5 for more information.

Equipment and Software Acquired Under Capital Lease Obligations

The Company acquired equipment and software under capital lease obligations in the amount of \$12.9 million and \$5.1 million during the first nine months of 2013 and 2012, respectively, related to software and other peripheral hardware.

# Note 9 Commitments and Contingencies

Refer to Note 19 of the Company s audited financial statements for the year ended December 31, 2012, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC, for a discussion regarding commitments and contingencies.

Income Taxes

<sup>\*</sup> Total assets are impacted by movements in foreign currency exchange rates. Major Customers

The total liability for uncertain tax positions under ASC 740 as of September 30, 2013 was \$2.5 million. Refer to Note 6 for more information on income taxes. The Company is not able to reasonably estimate the amount by which the liability will increase or decrease over time; however, at this time, the Company does not expect a significant change related to these obligations within the next year.

Legal Proceedings

#### General

The Company is subject to various legal proceedings and claims and is also subject to information requests, inquiries and investigations arising out of the ordinary conduct of its business. The Company establishes reserves for litigation and similar matters when those matters present loss contingencies that TSYS determines to be both probable and reasonably estimable in accordance with ASC 450, Contingencies. In the opinion of management, based on current knowledge and in part upon the advice of legal counsel, all matters not specifically discussed below are believed to be adequately covered by insurance, or, if not covered, the possibility of losses from such matters are believed to be remote or such matters are of such kind or involve such amounts that would not have a material adverse effect on the financial position, results of operations or cash flows of the Company if disposed of unfavorably.

17

### Preliminary Settlement of Certain Litigation

As previously disclosed, a putative class action entitled Koehler v. NetSpend Holdings, Inc. et. al. (the Koehler action ) was filed in the Court of Chancery of the State of Delaware on March 1, 2013 and a putative class action entitled Bushansky v. NetSpend Holdings, Inc. et al. (together with the Koehler action, the Actions ) was filed in the District Court of Travis County, Texas on February 25, 2013, each in connection with TSYS proposed merger with NetSpend pursuant to the Merger Agreement. On May 21, 2013, the Delaware Chancery Court issued a memorandum opinion in the Koehler action denying the plaintiff s motion for a preliminary injunction, which sought to enjoin a shareholder vote on the proposed merger.

While TSYS and the other defendants believe that each of the Actions is without merit, in an effort to minimize the cost and expense of any litigation relating to such Actions, on May 29, 2013, the defendants reached an agreement in principle with the plaintiffs regarding settlement of the Actions. In connection with the settlement contemplated by that agreement in principle, as set forth in a Memorandum of Understanding, dated as of May 29, 2013, and, later, a Settlement Agreement, dated as of September 20, 2013 (the Settlement Agreement ), the Actions and all claims asserted therein will be dismissed. In addition, pursuant to the terms of the Settlement Agreement, TSYS and/or NetSpend, where applicable, agreed (a) to make certain amendments to the Merger Agreement; (b) that, consistent with the terms of the Merger Agreement, prior to the receipt of approval of the NetSpend stockholders, NetSpend could furnish information to, and engage in discussions and negotiations with, third parties who make unsolicited bona fide acquisition proposals if certain conditions were met; (c) that the special meeting of NetSpend stockholders that was scheduled to be held on May 31, 2013 would be adjourned to June 18, 2013; (d) that NetSpend would not take certain positions with respect to any appraisal proceeding perfected under Delaware law; (e) that certain information would be provided to counsel for the plaintiffs in the Actions in connection with any perfected appraisal proceeding; and (e) without admitting that any of the claims in the Actions have merit or that any supplemental disclosure was required under any applicable statute, rule, regulation or law, that they would acknowledge that the filing and prosecution of the Actions were the cause, in whole or in part, of certain supplemental disclosures made in connection with the proposed merger. Following submission of the Settlement Agreement to the Court of Chancery, on October 4, 2013, the Court entered an order scheduling further proceedings related to the settlement. Among other things, the Court scheduled a hearing for December 18, 2013 to consider whether or not to approve the settlement as proposed. There can be no assurance that the court will approve the settlement, or that any eventual settlement will be under the same terms as those contemplated by the agreement in principle.

## Note 10 Acquisitions

Refer to Note 24 of the Company s audited financial statements for the year ended December 31, 2012, which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC, for a discussion regarding acquisitions.

On July 1, 2013, TSYS acquired all the outstanding voting stock of NetSpend, which previously operated as a publicly traded company and is a leading provider of GPR prepaid debit and payroll cards and related financial services to underbanked consumers in the U.S. The acquisition complements the Company s existing presence in the prepaid processing space. The results of the newly acquired business are being reported by TSYS as a new operating segment titled NetSpend.

Under terms of the Merger Agreement, TSYS acquired 100 percent ownership of NetSpend for approximately \$1.4 billion, including \$1.2 billion of cash to shareholders, \$70.7 million of cash for payment to holders of stock options and awards, \$58.3 million of cash for repayment of NetSpend s revolving credit facility and \$15.6 million in replacement stock options and awards. NetSpend shareholders received \$16.00 in cash for each share of NetSpend

common stock. There were 1.6 million NetSpend shares held by five shareholders who have asserted appraisal (or dissenters ) rights with respect to their NetSpend shares, for a preliminary value of \$25.7 million at \$16.00 per share that were not funded at the closing of the acquisition.

Under the terms of the Merger Agreement, the Company replaced unvested share-based awards for certain current employees of NetSpend. The following table provides a list of all replacement awards and the estimated fair value of those awards issued in conjunction with the acquisition of NetSpend:

	Number of Shares and Options Issued	Fair Value (in millions)	
Time-based restricted stock	870,361	\$	21.5
Non-qualified stock options	530,696		8.4
Incentive stock options	529,452		5.3
Performance-based restricted stock	87,356		2.2
Total	2,017,865	\$	37.4

18

The portion of the fair value of the replacement awards related to services provided prior to the business combination was included in the total purchase price. The portion of the fair value associated with future service is recognized as expense over the future service period, which varies by award. The Company determined that \$15.6 million (\$11.1 million net of tax) of the replacement awards was related to services rendered prior to the business combination.

The goodwill amount of \$1.0 billion arising from the acquisition consists largely of expansion of customer base, differentiation in market opportunity and economies of scale expected from combining the operations of TSYS and NetSpend. All of the goodwill was assigned to TSYS new NetSpend segment. The goodwill recognized is not expected to be deductible for income tax purposes.

The following table summarizes the consideration paid for NetSpend and the preliminary recognized amounts of the identifiable assets acquired and liabilities assumed on July 1, 2013 (the acquisition date). These amounts will remain preliminary until the valuation analysis has been finalized. The measurement period during which changes in assets, liabilities, equity interests, or items of consideration are subject to adjustment ends one year following the acquisition date. The Company continues to evaluate consideration paid, deferred taxes, goodwill and financial liabilities.

(in thousands)	
<u>Consideration</u>	
Cash	\$1,355,270
Equity instruments	15,557
Dissenting shareholder liability*	25,723
Fair value of total consideration transferred	\$1,396,550
Recognized amounts of identifiable assets acquired and liabilities assumed:	
Cash	\$ 40,611
Accounts receivable, net	11,335
Property, equipment and software	11,657
Identifiable intangible assets	480,075
Deferred tax asset	10,165
Other assets	33,626
Deferred tax liability	(155,945)
Financial liabilities	(62,452)
Total identifiable net assets	369,072
Goodwill	1,027,478
	\$ 1,396,550

<sup>\*</sup> Represents 1.6 million NetSpend shares held by dissenting shareholders

Identifiable intangible assets acquired in the NetSpend acquisition include channel relationships, current technology, a prospect database, the NetSpend trade name and non-compete agreements.

The identifiable intangible assets had no significant estimated residual value. These intangible assets are being amortized over their estimated useful lives of five to eight years based on the pattern of expected future economic benefit, which approximates a straight-line basis over the useful lives of the assets. The fair value of the acquired identifiable intangible assets of \$480.1 million was estimated using the income approach (discounted cash flow and relief from royalty methods) and cost approach. The fair values and useful lives of the identified intangible assets were primarily determined using forecasted cash flows, which included estimates for certain assumptions such as revenues, expenses, attrition rates and royalty rates. The estimated fair value of identifiable intangible assets acquired in the acquisitions and the related estimated weighted average useful lives are as follows:

		Weighted Average Useful Life
(in millions)	Fair Value	(in years)
Channel relationships	\$ 317.9	8.0
Covenants-not-to-compete	11.5	6.0
Current technology	78.7	7.0
Database	28.0	5.0
Trade name	44.0	5.0
Total acquired identifiable intangible assets	\$ 480.1	7.3

19

The fair value measurement of the identifiable intangible assets represents Level 2 and Level 3 measurements as defined in ASC 820. Key assumptions include (a) cash flow projections based on market participant and internal data, (b) a discount rate of 11%, (c) a pre-tax royalty rate range of 2.5-7.0%, (d) attrition rates of 5%-40%, (e) an effective tax rate of 40%, and (f) a terminal value based on a long-term sustainable growth rate of 3%.

In connection with the acquisition, TSYS incurred \$12.0 million in acquisition-related costs primarily related to professional legal, finance, and accounting costs. These costs were expensed as incurred and are included in merger and acquisition expenses on the income statement for the nine months ended September 30, 2013.

## Pro Forma Result of Operations

The amounts of NetSpend revenue and earnings included in TSYS consolidated income statement for the three and nine months ended September 30, 2013, and the pro forma revenue and earnings of the combined entity had the acquisition date been January 1, 2012 are:

(in thousands, except per share data)		Actual Three months ended September 30, 2013 2012			Three mo	tal pro forma nths ended nber 30, 2012
Revenue		\$ 5	88,074	468,059	588,074	552,952
Net income attributable to TSYS common shareholders	s		64,350	60,312	68,935	47,085
Basic EPS attributable to TSYS common shareholders		\$	0.34	0.32	0.37	0.25
Diluted EPS attributable to TSYS common shareholder	rs	\$	0.34	0.32	0.36	0.25
			Actual Nine months ended September 30, 2013 2012		Supplemental pro form Nine months ended September 30, 2013 2012	
(in thousands, except per share data)	_	2015		2012	2013	2012
• •	1,5	531,5	513	1,391,872	1,753,556	1,653,257
Net income attributable to TSYS common shareholders		179,0		183,418	182,668	139,951
Basic EPS attributable to TSYS common shareholders \$	5	0	.95	0.97	0.97	0.74

Diluted EPS attributable to TSYS common shareholders

\$ 0.94

0.97

0.95

0.73

The unaudited pro forma financial information presented above does not purport to represent what the actual results of our operations would have been if the acquisition of NetSpend's operations had occurred prior to January 1, 2012, nor is it indicative of the future operating results of TSYS. The unaudited pro forma financial information does not reflect the impact of future events that may occur after the acquisition, including, but not limited to, anticipated cost savings from operating synergies.

The unaudited pro forma financial information presented in the table above has been adjusted to give effect to adjustments that are (1) directly related to the business combination; (2) factually supportable; and (3) expected to have a continuing impact. These adjustments include, but are not limited to, the application of accounting policies; and depreciation and amortization related to fair value adjustments to property, plant and equipment and intangible assets.

The pro forma adjustments do not reflect the following material items that result directly from the acquisition and which impacted our statement of operations following the acquisition:

Acquisition and related financing transaction costs relating to fees to investment bankers, attorneys, accountants, and other professional advisors, and other transaction-related costs that were not capitalized as deferred financing costs; and

The effect of anticipated cost savings or operating efficiencies expected to be realized and related restructuring charges such as technology and infrastructure integration expenses, and other costs related to the integration of NetSpend into TSYS.

20

## **Note 11 Earnings Per Share**

The following table illustrates basic and diluted EPS for the three months ended September 30, 2013 and 2012:

	Three months ended September 30,				
	<b>2013</b> 2012				
	Common	<b>Participating</b>	Common	Participating	
(in thousands, except per share data)	Stock	Securities	Stock	Securities	
Basic EPS:					
Net income attributable to TSYS common shareholders	\$ 64,350		60,312		
Less income allocated to nonvested awards	(605)	605	(191)	191	
Net income allocated to common stock for EPS					
calculation (a)	\$ 63,745	605	60,121	191	
. ,	•				
Average common shares outstanding (b)	187,726	1,799	187,269	609	
	,	,	,		
Basic EPS (a)/(b)	\$ 0.34	0.34	0.32	0.31	
Diluted EPS:					
Net income attributable to TSYS common shareholders	\$ 64,350		60,312		
Less income allocated to nonvested awards	(601)	601	(191)	191	
Net income allocated to common stock for EPS					
calculation (c)	\$ 63,749	601	60,121	191	
Average common shares outstanding	187,726	1,799	187,269	609	
Increase due to assumed issuance of shares related to					
common equivalent shares outstanding	1,758		1,218		
Average common and common equivalent shares					
outstanding (d)	189,484	1,799	188,487	609	
-	•				
Diluted EPS (c)/(d)	\$ 0.34	0.33	0.32	0.31	

The following table illustrates basic and diluted EPS for the nine months ended September 30, 2013 and 2012:

	Nine months ended September 30,				
	20	013	20	)12	
	Common	<b>Participating</b>	Common	Participating	
(in thousands, except per share data)	Stock	Securities	Stock	Securities	
Basic EPS:					
Net income attributable to TSYS common shareholders	\$ 179,095		183,418		

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

Less income allocated to nonvested awards	(968)	968	(613)	613
Net income allocated to common stock for EPS				
calculation (a)	\$ 178,127	968	182,805	613
Average common shares outstanding (b)	187,001	1,034	187,911	642
Basic EPS (a)/(b)	\$ 0.95	0.94	0.97	0.96
Diluted EPS:				
Net income attributable to TSYS common shareholders	\$ 179,095		183,418	
Less income allocated to nonvested awards	(962)	962	(611)	611
Net income allocated to common stock for EPS	ф <b>17</b> 0 <b>1</b> 22	0.63	102 007	C1.1
calculation (c)	\$ 178,133	962	182,807	611
Average common shares outstanding	187,001	1,034	187,911	642
Increase due to assumed issuance of shares related to				
common equivalent shares outstanding	1,565		1,138	
Average common and common equivalent shares				
outstanding (d)	188,566	1,034	189,049	642
Diluted EPS (c)/(d)	\$ 0.94	0.93	0.97	0.95

The diluted EPS calculation excludes stock options and nonvested awards that are convertible into 3.0 million and 1.8 million common shares for the three and nine months ended September 30, 2013, respectively, and excludes 2.9 million common shares for the three and nine months ended September 30, 2012, because their inclusion would have been anti-dilutive.

## Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations.

### **Financial Overview**

Total System Services, Inc. s (TSYS) or the Company s) revenues are derived from providing payment processing, merchant services and related services to financial and nonfinancial institutions, generally under long-term processing contracts. The Company also derives revenues by providing general-purpose reloadable (GPR) prepaid debit cards and payroll cards and alternative financial services to underbanked consumers. The Company s services are provided through four of the Company s operating segments: North America Services, International Services, Merchant Services and NetSpend.

Through the Company s North America Services and International Services segments, TSYS processes information through its cardholder systems to financial and nonfinancial institutions throughout the United States and internationally. The Company s North America Services segment provides these services in the United States to clients in the United States, Canada, Mexico and the Caribbean. The Company s International Services segment provides services to clients in Europe, India, Middle East, Africa, Asia Pacific and Brazil. The Company s Merchant Services segment provides merchant services to merchant acquirers and merchants mainly in the United States.

On July 1, 2013, TSYS completed its acquisition of all the outstanding stock of NetSpend Holdings, Inc. (NetSpend). NetSpend operates as a single reportable business segment and provides general GPR prepaid debit and payroll cards and alternative financial service solutions to the underbanked and other consumers in the United States. The products NetSpend manages provide underbanked consumers with access to FDIC-insured depository accounts with a menu of pricing and features specifically tailored to their needs. NetSpend has an extensive distribution and reload network comprised of financial service centers and other retail locations throughout the United States.

TSYS acquires other companies as part of its strategy for growth. Refer to Note 10 in the Notes to Unaudited Consolidated Financial Statements for more information on TSYS acquisition in 2013.

For a detailed discussion regarding the Company s operations, see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations, which is included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the Securities and Exchange Commission (SEC).

A summary of the financial highlights for 2013, as compared to 2012, is provided below:

	Three months ended September 30,			Nine Se <sub>l</sub>		
			Percent			Percent
(in millions)	2013	2012	Change	2013	2012	Change
Total revenues	\$ 588.1	468.1	25.6%	1,531.5	1,391.9	10.0%
Operating income	105.6	90.9	16.2	275.8	267.8	3.0
Net income attributable to TSYS common						
shareholders	64.4	60.3	<b>6.7</b>	179.1	183.4	(2.4)
Basic earnings per share (EPS)	0.34	0.32	5.8	0.95	0.97	(2.1)
Diluted EPS	0.34	0.32	5.5	0.94	0.97	(2.3)
Adjusted earnings before interest, taxes, depreciation, and amortization (Adjusted	182.1	137.9	32.1	449.9	407.5	10.4

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

EBITDA)1

2211211)						
Adjusted cash EPS <sup>2</sup>	0.49	0.36	37.0	1.25	1.09	<b>14.7</b>

<sup>&</sup>lt;sup>1</sup> Adjusted EBITDA is net income excluding equity in income of equity investments, nonoperating income/(expense), income taxes, depreciation, amortization and stock-based compensation expenses and other non-recurring items.

22

<sup>&</sup>lt;sup>2</sup> Adjusted cash EPS is adjusted cash earnings divided by weighted average shares outstanding used for basic EPS calculations. Adjusted cash earnings is net income excluding the after-tax impact of stock-based compensation expenses, amortization of acquisition intangibles and other non-recurring items.

Below is a summary of accounts on file (AOF) for the Company s North America Services and International Services segments:

(in millions)	At S	At September 30,			
			Percent		
AOF	2013	2012	Change		
Consumer Credit	224.2	195.0	15.0%		
Retail	26.8	24.1	11.2		
Total Consumer	251.0	219.1	14.6		
Commercial	38.9	36.3	7.2		
Other	16.9	11.1	52.5		
Subtotal <sup>1</sup>	306.8	266.5	15.1		
Prepaid/Stored Value <sup>2</sup>	110.7	114.3	(3.1)		
Government Services <sup>3</sup>	61.6	48.8	26.2		
Commercial Card Single Use <sup>4</sup>	41.6	36.8	13.0		
-					
Total AOF	520.7	466.4	11.7%		

### **Financial Review**

This Financial Review provides a discussion of critical accounting policies and estimates, related party transactions and off-balance sheet arrangements. This Financial Review also discusses the results of operations, financial position, liquidity and capital resources of TSYS and outlines the factors that have affected its recent earnings, as well as those factors that may affect its future earnings. For a detailed discussion regarding these topics, refer to our Notes to Consolidated Financial Statements and Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC.

## **Critical Accounting Policies and Estimates**

Refer to Note 1 in the Notes to Unaudited Consolidated Financial Statements for more information on changes to the Company s critical accounting policies, estimates and assumptions or the judgments affecting the application of those

<sup>&</sup>lt;sup>1</sup> Traditional accounts include consumer, retail, commercial, debit and other accounts. These accounts are grouped together due to the tendency to have more transactional activity than prepaid, government services and single use accounts.

<sup>&</sup>lt;sup>2</sup> These accounts tend to have less transactional activity than the traditional accounts. Prepaid and stored value cards are issued by firms through retail establishments to be purchased by consumers to be used at a later date. These accounts tend to be the least active of all accounts on file.

<sup>&</sup>lt;sup>3</sup> Government services accounts are disbursements of student loan accounts issued by the Department of Education, which have minimal activity.

<sup>&</sup>lt;sup>4</sup> Commercial card single use accounts are one-time use accounts issued by firms to book lodging and other travel related expenses.

estimates and assumptions in 2013.

As a result of the acquisition of NetSpend, the Company adopted the following critical accounting policy:

### Cardholders reserve

The Company is exposed to losses due to cardholder fraud, payment defaults and other forms of cardholder activity, as well as losses, due to non-performance of third parties who receive cardholder funds for transmittal to the Issuing Banks (banks that issue MasterCard International or Visa USA, Inc. branded cards to customers). The Company establishes a reserve for the losses it estimates will arise from processing customer transactions, debit card overdrafts, chargebacks for unauthorized card use and merchant-related chargebacks due to non-delivery of goods or services. These reserves are established based upon historical loss and recovery rates and cardholder activity for which specific losses can be identified. The cardholders—reserve was approximately \$7.2 million as of September 30, 2013. The provision for cardholder losses is included in cost of services in the Consolidated Statements of Income. The Company regularly updates its reserve estimate as new facts become known and events occur that may impact the settlement or recovery of losses.

## **Related Party Transactions**

The Company believes the terms and conditions of transactions between the Company and its equity investments, Total System Services de México, S.A. de. C.V. (TSYS de México) and China UnionPay Data Co., Ltd. (CUP Data), are comparable to those which could have been obtained in transactions with unaffiliated parties. The Company s margins with respect to related party transactions are comparable to margins recognized in transactions with unrelated third parties.

23

### **Off-Balance Sheet Arrangements**

## **Operating Leases**

As a method of funding its operations, TSYS employs noncancelable operating leases for computer equipment, software and facilities. These leases allow the Company to provide the latest technology while avoiding the risk of ownership. Neither the assets nor obligations related to these leases are included on the balance sheet.

### Contractual Obligations

The total liability for uncertain tax positions under Accounting Standards Codification (ASC) 740, *Income Taxes*, as of September 30, 2013 is \$2.5 million. Refer to Note 6 in the Notes to Unaudited Consolidated Financial Statements for more information on income taxes. The Company is not able to reasonably estimate the amount by which the liability will increase or decrease over time; however, at this time, the Company does not expect a significant change related to these obligations within the next year.

## **Recent Accounting Pronouncements**

For a discussion of recent accounting pronouncements, refer to Note 1 in the Notes to Unaudited Consolidated Financial Statements and see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations, which is included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC.

In July 2013, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) 2013-11 *Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists.* ASU 2013-11 eliminates diversity in practice regarding financial statement presentation of an unrecognized tax benefit when a net operating loss carryforward, a similar tax loss, or a tax credit carryforward exists. For public entities, this ASU is effective for fiscal years, and interim periods within those years, beginning after December 15, 2013. Early adoption is permitted. The Company does not expect the adoption of this ASU did not have a material impact on the its financial position, results of operations or cash flows.

In March 2013, the FASB issued ASU 2013-05 Parent s Accounting for the Cumulative Translation Adjustment upon Derecognition of Certain Subsidiaries or Groups of Assets within a Foreign Entity or of an Investment in a Foreign Entity. ASU 2013-05 addresses the accounting for the cumulative translation adjustment when a parent either sells part or all of its investment in a foreign entity or no longer holds a controlling financial interest in a subsidiary or group of assets that is a nonprofit activity or a business within a foreign entity. For public entities, the ASU is effective prospectively for fiscal years, and interim periods, within those years, beginning after December 15, 2013. Early adoption is permitted. The Company does not expect the adoption of this ASU did not have a material impact on the its financial position, results of operations or cash flows.

In February 2013, the FASB issued ASU 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income. ASU 2013-02 requires that, for items reclassified out of accumulated other comprehensive income (AOCI) and into net income in their entirety, entities must disclose the effect of reclassification on each affected net income line item. For AOCI reclassification items not reclassified in their entirety into net income, entities must provide a cross reference to other required disclosures. ASU 2013-02 is effective for public companies for annual reporting periods beginning after December 15, 2012 and interim periods in those years. TSYS adopted this ASU on January 1, 2013. There were no reclassifications of AOCI to net income or to other accounts for the three and nine month periods ended September 30, 2013. The adoption of this ASU did not have a material impact on the

Company s financial position, results of operations or cash flows.

## **Results of Operations**

## **Revenues**

The Company generates revenues from transaction processing, debit and other payment-related services. The Company s pricing for transactions and services is complex. Each category of revenue has numerous fee components depending on the types of transactions or services provided. TSYS reviews its pricing and implements pricing changes on an ongoing basis. In addition, standard

24

pricing varies among its regional businesses, and such pricing can be customized further for its clients through tiered pricing of various thresholds for volume activity. TSYS revenues are based upon transactional information accumulated by its systems or reported by its customers. The Company s revenues are impacted by currency translation of foreign operations, as well as doing business in the current economic environment.

Total revenues increased \$120.0 million and \$139.6 million, or 25.6% and 10.0%, respectively, for the three and nine months ended September 30, 2013, compared to the same periods in 2012. The increases in revenues for the three and nine months ended September 30, 2013 include decreases of \$6.1 million and \$16.5 million, respectively, related to the effects of currency translation of foreign-based subsidiaries and branches. The Company has included reimbursements received for out-of-pocket expenses as revenues and expenses. The largest reimbursable expense item for which TSYS is reimbursed by clients is postage. The Company s reimbursable items are impacted with changes in postal rates and changes in the volumes of mailing activities by its clients. Reimbursable items for the three and nine months ended September 30, 2013 were \$61.1 million and \$182.8 million, respectively, which decreased \$944,000, or 1.5%, and \$9.2 million, or 4.8%, respectively, compared to \$62.0 million and \$192.0 million for the same periods last year.

Excluding reimbursable items, revenues increased \$121.0 million, or 29.8%, during the three months ended September 30, 2013, compared to the same period in 2012. The 29.8% increase was primarily driven by the acquisition of NetSpend.

Excluding reimbursable items, revenues increased \$148.8 million, or 12.4%, during the nine months ended September 30, 2013, compared to 2012. The 12.4% increase in revenues excluding reimbursable items for the nine months ended September 30, 2013, as compared to the same period in 2012, is the result of increases of 13.0% in revenues associated with acquisitions, 5.5% in internal growth and 3.2% in new clients, partially offset by decreases of 7.8% associated with client deconversions and pricing concessions and 1.4% in currency translation.

### **Major Customers**

For discussion regarding the Company s major customers, refer to Note 7 in the Notes to Unaudited Consolidated Financial Statements and see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations, which is included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC.

A significant amount of the Company s revenues is derived from long-term contracts with large clients by providing various processing and other services to these clients, including processing of consumer and commercial accounts, as well as revenues for reimbursable items. In the first nine months of 2013 and 2012, the Company had no major customers. The loss of one of the Company s large clients could have a material adverse effect on the Company s financial position, results of operations and cash flows.

On July 19, 2012, TSYS announced that it finalized a master services agreement, with a minimum six year term, with Bank of America to provide processing services for its consumer credit card portfolios in the U.S. In addition, TSYS will continue to process Bank of America s commercial credit card portfolios in the U.S. and internationally. TSYS plans to complete the conversion of Bank of America s consumer card portfolio from its in-house processing system in 2014. Following the processing term, the agreement provides Bank of America the option to use the TS2 software pursuant to a license under a long-term payment structure for purposes of processing its consumer card portfolio.

The master services agreement with Bank of America provides for a tiered-pricing arrangement for both the consumer card portfolio, which is expected to be converted in 2014, and the existing commercial card portfolios.

In June 2009, Bank of America announced that it formed a new joint venture to provide merchant services. In November 2010, TSYS and Bank of America agreed to a new agreement, during the term of which TSYS expects merchant services revenues from Bank of America to decline as Bank of America transitions its services to its new joint venture. Although the agreement was amended in June 2013 to provide for an extension of its term, TSYS continues to expect merchant services revenues from Bank of America to decline as the continuing deconversion of Bank of America merchants from TSYS progresses.

The loss of Bank of America as a merchant services client is not expected to have a material adverse effect on TSYS financial position, results of operations or cash flows. However, the loss will have a significant adverse effect on the Merchant Services segment s financial position, results of operations and cash flows.

25

## **Operating Segments**

TSYS services are provided through its four operating segments: North America Services, International Services, Merchant Services and NetSpend. Refer to Note 7 in the Notes to Unaudited Consolidated Financial Statements for more information on the Company s operating segments.

The Company s North America and International segments have many long-term customer contracts with card issuers providing account processing and output services for printing and embossing items. These contracts generally require advance notice prior to the end of the contract if a client chooses not to renew. Additionally, some contracts may allow for early termination upon the occurrence of certain events such as a change in control. The termination fees paid upon the occurrence of such events are designed primarily to cover balance sheet exposure related to items such as capitalized conversion costs or client incentives associated with the contract and, in some cases, may cover a portion of lost future revenue and profit. Although these contracts may be terminated upon certain occurrences, the contracts provide the segment with a steady revenue stream since a vast majority of the contracts are honored through the contracted expiration date.

These services are provided throughout the period of each account suse, starting from a card-issuing client processing an application for a card. Services may include processing the card application, initiating service for the cardholder, processing each card transaction for the issuing retailer or financial institution and accumulating the account s transactions. Fraud management services monitor the unauthorized use of accounts which have been reported to be lost, stolen, or which exceed credit limits. Fraud detection systems help identify fraudulent transactions by monitoring each accountholder s purchasing patterns and flagging unusual purchases. Other services provided include customized communications to cardholders, information verification associated with granting credit, debt collection and customer service.

TSYS revenues in its North America Services and International Services segments are derived from electronic payment processing. There are certain basic core services directly tied to accounts on file and transactions. These are provided to all of TSYS processing clients. The core services begin with an account on file.

The core services include housing an account on TSYS system (AOF), authorizing transactions (authorizations), accumulating monthly transactional activity (transactions) and providing a monthly statement (statement generation). From these core services, TSYS clients also have the option to use fraud and portfolio management services. Collectively, these services are considered volume-based revenues.

Non-volume related revenues include processing fees which are not directly associated with AOF and transactional activity, such as value added products and services, custom programming and certain other services, which are only offered to TSYS processing clients.

Additionally, certain clients license the Company s processing systems and process in-house. Since the accounts are processed outside of TSYS for licensing arrangements, the AOF and other volumes are not available to TSYS. Thus, volumes reported by TSYS do not include volumes associated with licensing.

Output and managed services include offerings such as card production, statement production, correspondence and call center support services.

A summary of each segment s results follows:

North America Services

The North America Services segment provides payment processing and related services to clients based primarily in North America. Growth in revenues and operating profit in this segment is derived from retaining and growing the core business and improving the overall cost structure. Growing the core business comes primarily from an increase in account usage, growth from existing clients (also referred to as internal growth) and sales to new clients and the related account conversions. This segment has one major customer for the three and nine month periods ended September 30, 2013.

Below is a summary of the North America Services segment:

	Three months ended September 30,			Nine months ended September 30,			
			Percent			Percent	
(in millions)	2013	2012	Change	2013	2012	Change	
Total revenues	\$ 252.6	237.6	6.3%	<b>\$ 741.0</b>	717.8	3.2%	
Adjusted segment operating income <sup>1</sup>	82.3	70.1	17.3	229.4	210.7	8.9	
Adjusted segment operating margin <sup>2</sup>	32.6%	29.5%		31.0%	29.4%		
Key indicators:							
AOF				461.4	413.4	11.6	
Transactions	2,395.8	2,036.6	17.6	6,644.2	5,907.7	12.5	

<sup>&</sup>lt;sup>1</sup> Adjusted segment operating income excludes acquisition intangible amortization and expenses associated with Corporate Administration and Other.

Excluding reimbursable items, revenues increased \$13.7 million and \$24.3 million, or 6.8% and 4.0%, respectively, for the three and nine months ended September 30, 2013, as compared to the same periods in 2012.

The increase in adjusted segment operating income for the three and nine months ended September 30, 2013, as compared to 2012, is driven by an increase in revenues while expenses remained flat.

For the nine months ended September 30, 2013, approximately 50.2% of revenues before reimbursable items of TSYS North America Services segment are driven by the volume of accounts on file and transactions processed and approximately 49.8% are derived from non-volume based revenues, such as processing fees, value-added products and services, custom programming and licensing arrangements.

Three months ended September 30,					
		Percent			Percent
2013	2012	Change	2013	2012	Change
\$ 111.3	101.6	9.6%	\$320.0	301.0	6.3%
49.6	45.3	9.5	145.7	136.3	6.9
	2013 \$ 111.3	September 3 2013 2012 \$111.3 101.6	September 30,	September 30,       September 30,         Percent         2013       2012       Change       2013         \$ 111.3       101.6       9.6%       \$ 320.0	September 30,       September 3         Percent         2013       2012       Change       2013       2012         \$ 111.3       101.6       9.6%       \$ 320.0       301.0

<sup>&</sup>lt;sup>2</sup> Adjusted segment operating margin equals adjusted segment operating income divided by total revenues. The 6.3% and 3.2% increases in total segment revenues for the three and nine months ended September 30, 2013, respectively, as compared to the same periods in 2012, are driven by increases in revenues associated with new business and internal growth, partially offset by client portfolio deconversions, pricing concessions, and decreases in reimbursable items. Reimbursable items for the three months ended September 30, 2013 were \$35.3 million, an increase of \$1.2 million, or 3.6%, compared to \$34.1 million for the same period last year. Reimbursable items for the nine months ended September 30, 2013 were \$103.6 million, a decrease \$1.1 million, or 1.0%, compared to \$104.7 million for the same period last year.

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

Value-added, custom programming, licensing and						
other	26.5	29.7	(10.9)	83.7	90.8	<b>(7.9)</b>
Output and managed services	29.9	26.9	11.1	88.0	85.0	3.5
Total non-volume related revenues	106.0	101.9	4.0	317.4	312.2	1.7
Total revenues before reimbursable items	217.3	203.5	6.8	637.4	613.1	4.0
Reimbursable items	35.3	34.1	3.6	103.6	104.7	<b>(1.0)</b>
Total Revenues	\$ 252.6	237.6	6.3%	\$741.0	717.8	3.2%

## International Services

The International Services segment provides issuer and merchant card solutions to financial institutions and other organizations primarily based outside the North America region. Changes in revenues in this segment are derived from retaining and growing the core business. Growing the core business comes primarily from an increase in account usage, growth from existing clients and sales to new clients and the related account conversions. This segment has one major customer for the three and nine months ended September 30, 2013.

27

Below is a summary of the International Services segment:

	Three months ended September 30,			Nine n Sep	ed	
			Percent			Percent
(in millions)	2013	2012	Change	2013	2012	Change
Total revenues	\$ 100.5	102.7	(2.1)%	\$ 295.7	306.5	(3.5)%
Adjusted segment operating income <sup>1</sup>	10.7	8.2	29.7	26.4	22.8	16.0
Adjusted segment operating margin <sup>2</sup>	10.6%	8.0%		8.9%	7.4%	
Key indicators:						
AOF				59.3	53.0	12.0
Transactions	525.5	415.1	26.6	1,452.2	1,200.5	21.0

<sup>&</sup>lt;sup>1</sup> Adjusted segment operating income excludes acquisition intangible amortization and expenses associated with Corporate Administration and Other.

Excluding reimbursable items, revenues decreased \$2.8 million, or 2.8%, for the three months ended September 30, 2013, as compared to the same period in 2012.

The 3.5% decrease in total segment revenues for the nine months ended September 30, 2013, as compared to the same period in 2012, is driven by decreases of \$16.5 million associated with currency translation, as well as decreases associated with client deconversions. Reimbursable items for the nine months ended September 30, 2013 were \$14.5 million, an increase of \$1.8 million, or 14.0%, compared to \$12.7 million for the same period last year. Excluding reimbursable items, revenues decreased \$12.5 million, or 4.3%, respectively for the nine months ended September 30, 2013, as compared to the same period in 2012. The 4.3% decrease in revenues excluding reimbursable items for the nine months ended September 30, 2013, as compared to the same period in 2012, is the result of decreases in revenues of 5.7% associated with currency translation and 4.9% associated with client deconversions and pricing concessions, partially offset by an increase of 8.0% associated with internal growth.

The increases in adjusted segment operating income for the three and nine months ended September 30, 2013, as compared to the same periods in 2012, are driven primarily from changes in foreign currency exchange rates and decreases in depreciation and amortization.

Movements in foreign currency exchange rates as compared to the U.S. Dollar can result in foreign denominated financial statements being translated into more or fewer U.S. Dollars, which impacts the comparison to prior periods when the U.S. Dollar was stronger or weaker.

For the nine months ended September 30, 2013, approximately 49.1% of the revenues before reimbursable items of TSYS International Services segment, are driven by the volume of accounts on file and transactions processed and

<sup>&</sup>lt;sup>2</sup> Adjusted segment operating margin equals adjusted segment operating income divided by total revenues. The 2.1% decrease in total segment revenues for the three months ended September 30, 2013, as compared to the same period in 2012, is driven by a decrease of \$6.1 million associated with currency translation, as well as decreases associated with client deconversions. These decreases are partially offset by an increase associated with internal growth. Reimbursable items for the three months ended September 30, 2013 were \$5.1 million, an increase of \$642,000, or 14.2%, compared to \$4.5 million for the same period last year.

approximately 50.9% are derived from non-volume based revenues, such as processing fees, value-added products and services, custom programming and licensing arrangements.

28

Table of Content	S
------------------	---

	Three months ended September 30,		Nine months end September 30			
			Percent			Percent
(in millions)	2013	2012	Change	2013	2012	Change
Volume-based revenues	\$ 48.1	48.0	0.3%	\$138.0	141.5	(2.5)%
Non-volume related revenues:	168	15.6	( 0	50.2	44.0	10.0
Processing fees	16.7	15.6	6.9	50.3	44.8	12.3
Value-added, custom programming, licensing and						
other	20.9	24.8	(15.6)	63.0	72.1	(12.6)
Output and managed services	9.7	9.8	(0.9)	29.9	35.3	(15.3)
Total non-volume related revenues	47.3	50.2	(5.9)	143.2	152.2	(5.9)
Total revenues before reimbursable items	95.4	98.2	(2.8)	281.2	293.7	(4.3)
Reimbursable items	5.1	4.5	14.2	14.5	12.8	14.0
Total Revenues	\$ 100.5	102.7	(2.1)%	\$ 295.7	306.5	(3.5)%

### **Merchant Services**

The Merchant Services segment provides merchant processing and related services to clients based primarily in the United States. Merchant services revenues are derived from providing processing services, acquiring solutions, related systems and integrated support services to merchant acquirers and merchants. Revenues from merchant services include processing all payment forms including credit, debit, prepaid, electronic benefit transfer and electronic check for merchants of all sizes across a wide array of market verticals. Merchant services include authorization and capture of transactions; clearing and settlement of transactions; information reporting services related to transactions; merchant billing services; and point-of-sale (POS) equipment sales and service. This segment has no major customers.

The revenues of the Merchant Services segment increased due to the acquisitions of Central Payment Co., LLC (CPAY) and Propay, Inc. (ProPay) in 2012. For more information on these acquisitions, please see Note 24 in the Notes to Consolidated Financial Statements which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC.

Below is a summary of the Merchant Services segment:

		Three	months end	ed				
		Sep	tember 30,		Nine months ended September			nber 30,
				Percent				Percent
(in millions)	,	2013	2012	Change		2013	2012	Change
Total revenues	\$	135.6	132.7	2.2%	\$	405.0	383.2	5.7%
Adjusted segment operating								
income <sup>1</sup>		40.2	40.9	<b>(1.7)</b>		118.5	119.0	<b>(0.4)</b>
Adjusted segment operating								
margin <sup>2</sup>		29.6%	30.8%			29.4%	31.2%	
Key indicators:								

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

POS transactions	1,090.0	1,225.1	(11.0)	3,325.2	3,724.5	<b>(10.7)</b>
Dollar sales volume	\$10,963.2	9,946.5	10.2	\$ 32,123.2	27,956.5	14.9

<sup>&</sup>lt;sup>1</sup> Adjusted segment operating income excludes acquisition intangible amortization and expenses associated with Corporate Administration and Other.

Total segment revenues for the nine months ended September 30, 2013, as compared to the same period in 2012, include a decrease in reimbursable items of \$10.2 million. Reimbursable items for the nine months ended September 30, 2013 were \$69.1 million, a decrease of \$10.2 million, or 12.9%, compared to \$79.3 million for the same period last year. Excluding reimbursable items, revenues increased \$32.1 million, or 10.6%, as the result of increases in revenues of 16.9% associated with acquisitions and 5.6% associated with new business, which was offset by decreases of 10.2% associated with client deconversions and 1.7% associated with price concessions.

29

<sup>&</sup>lt;sup>2</sup> Adjusted segment operating margin equals adjusted segment operating income divided by total revenues. Total segment revenues for the three months ended September 30, 2013, as compared to the same period in 2012, increased 2.2%, and was driven primarily by increases in revenues associated with acquisitions which was offset by decreases associated with client deconversions. Reimbursable items for the three months ended September 30, 2013 were \$22.0 million, a decrease of \$3.0 million, or 12.0%, compared to \$25.0 million for the same period last year. Excluding reimbursable items, revenues increased \$5.9 million, or 5.4%.

The Merchant Services segment s results are driven by dollar sales volume and the authorization and capture transactions processed at the point-of-sale. This segment s authorization and capture transactions are primarily through Internet connectivity or dial-up.

The decrease in adjusted segment operating income for the three and nine months ended September 30, 2013 is the result of an increase in expenses associated with the merchant platform migration expected to be finalized in 2014.

For the nine months ended September 30, 2013, approximately 93.0% of the revenues of TSYS Merchant Services segment, are influenced by several factors, including volumes related to transactions and dollar sales volume. The remaining 7.0% of this segment s revenues are derived from value added services, chargebacks, managed services, investigation, risk and collection services performed.

### NetSpend

The NetSpend segment is a program manager for FDIC-insured depository institutions that issue GPR cards and payroll cards and provide alternative financial services to underbanked consumers in the United States. The products within this segment provide underbanked consumers with access to FDIC-insured depository accounts with a menu of pricing and features specifically tailored to their needs. This segment has an extensive distribution and reload network comprised of financial service centers, employers, and retail locations throughout the United States. The NetSpend segment markets prepaid cards through multiple distribution channels, including alternative financial service providers, traditional retailers, direct-to-consumer and online marketing programs and contractual relationships with corporate employers.

The NetSpend segment s revenues primarily consist of a portion of the service fees and interchange revenues received by NetSpend s prepaid card Issuing Banks in connection with the programs managed by this segment. Cardholders are charged fees for transactions including fees for PIN and signature-based purchase transactions made using their prepaid cards, for ATM withdrawals or other transactions conducted at ATMs, for balance inquiries, and monthly maintenance fees among others. Cardholders are also charged fees associated with additional products and services offered in connection with certain cards including the use of overdraft features, bill payment options, custom card designs and card-to-card transfers of funds initiated through call centers. The NetSpend segment also earns revenues from a portion of the interchange fees remitted by merchants when cardholders make purchase transactions using their cards. Subject to applicable law, interchange fees are fixed by the networks.

Below is a summary of the NetSpend segment:

	Three and
	nine months
	ended
	September 30,
(in millions)	2013
Total revenues	\$ 103.7
Adjusted segment operating income <sup>1</sup>	31.2
Adjusted segment operating margin <sup>2</sup>	30.1%
Key indicators:	
Number of active cards	2.8
Number of active cards with direct deposit	1.3

Percentage of active cards with direct deposit	45.6%
Gross dollar volume	\$ 3,780.9

<sup>&</sup>lt;sup>1</sup> Adjusted segment operating income excludes acquisition intangible amortization and expenses associated with Corporate Administration and Other.

NetSpend segment revenues totaled \$103.7 million with 74.9% of revenues derived from fees charged to cardholders and 25.1% of revenues derived from interchange. Service fee revenues are driven by the number of active cards which totaled approximately 2.8 million as of September 30, 2013, and in particular by the number of cards with direct deposit. Cardholders with direct deposit generally initiate more transactions and generate more revenues than those that do not take advantage of this feature. Interchange

30

<sup>&</sup>lt;sup>2</sup> Adjusted segment operating margin equals adjusted segment operating income divided by total revenues. The results noted above are for the period from July 1, 2013, the date that TSYS acquired NetSpend, through September 30, 2013. Number of active cards represents the total number of prepaid cards that have had a PIN or signature-based purchase transaction, a point-of-sale load transaction or an ATM withdrawal within three months of the date of determination. Number of active cards with direct deposit represents the number of active cards that have had a direct deposit load within three months of the date of determination. Gross dollar volume represents the total dollar volume of debit transactions and cash withdrawals made using the prepaid cards the NetSpend segment manages.

revenues are driven by gross dollar volume, which totaled approximately \$3.8 billion for the three months ended September 30, 2013. Substantially all of the NetSpend segment revenues are volume driven as they are driven by the active card and gross dollar volume indicators.

Cardholder funds and deposits related to NetSpend s prepaid products are held at FDIC-insured Issuing Banks for the benefit of the cardholders. NetSpend currently has active agreements with seven Issuing Banks.

NetSpend s prepaid card business derived approximately one-third of its revenues from cardholders acquired through one of its third-party distributors.

## **Operating Expenses**

The Company s operating expenses consist of cost of services and selling, general and administrative expenses. Cost of services describes the direct expenses incurred in performing a particular service for our customers, including the cost of direct labor expense in putting the service in saleable condition. Selling, general and administrative expenses are incurred in selling or marketing and for the direction of the enterprise as a whole, including accounting, legal fees, officers—salaries, investor relations and mergers and acquisitions.

The Company s cost of services increased 25.0% and 9.1% for the three and nine months ended September 30, 2013, respectively, compared to \$315.7 million and \$946.6 million for the same periods last year. The Company s selling, general and administrative expenses increased 31.8% and 19.4% for the three and nine months ended September 30, 2013, respectively, compared to \$61.1 million and \$176.6 million for the same periods last year. The increase in expenses is associated with the acquisitions of CPAY, ProPay and NetSpend.

The Company s merger and acquisition expenses were \$7.3 million and \$12.0 million for the three and nine months ended September 30, 2013, respectively, compared to \$382,000 and \$882,000 for the same periods last year.

## **Operating Income**

Operating income increased 16.2% and 3.0% for the three and nine months ended September 30, 2013 over the same periods in 2012, respectively. The Company s operating profit margin for both the three and nine months ended September 30, 2013 was 18.0%, compared to 19.4% and 19.2%, respectively, for the same periods last year. TSYS operating margin decreased for the nine months ended September 30, 2013, as compared to the same period in 2012, as a result of the costs associated with the NetSpend acquisition and the addition of operating expenses for NetSpend, CPAY and ProPay.

## **Nonoperating Income (Expense)**

Interest income for the three months ended September 30, 2013 was \$478,000, an increase of \$85,000, compared to \$393,000 for the same period in 2012. Changes in interest income are primarily attributable to changes in the amount of cash available for investing. Interest income for the nine months ended September 30, 2013 and September 30, 2012 was \$1.1 million.

Interest expense for the three months ended September 30, 2013 was \$912,000, an increase of \$241,000, compared to \$671,000 for the same period in 2012. Interest expense for the nine months ended September 30, 2013 was \$2.7 million, an increase of \$564,000, compared to \$2.2 million for the same period in 2012.

The Company s interest expense related to the bridge loan facility and bonds was \$9.8 million and \$19.5 million for the three and nine months ended September 30, 2013, respectively.

Occasionally, the Company will provide financing to its subsidiaries in the form of an intercompany loan, which is required to be repaid in U.S. Dollars. For its subsidiaries whose functional currency is something other than the U.S. Dollar, the translated balance of the financing (liability) is adjusted upward or downward to match the U.S. Dollar obligation (receivable) on the Company s financial statements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation.

The Company records foreign currency translation adjustments on foreign-denominated balance sheet accounts. The Company s International Services segment maintains several cash accounts denominated in foreign currencies, primarily in U.S. Dollars and Euros. As the Company translates the foreign-denominated cash balances into U.S. Dollars, the translated cash balance is adjusted upward or downward depending upon the foreign currency exchange movements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation in the Company s statements of income. As those cash accounts have increased, the upward or downward adjustments have increased.

For the three months ended September 30, 2013 and 2012, the Company recorded net translation losses of approximately \$684,000 and \$624,000, respectively, related to intercompany loans and foreign-denominated balance sheet accounts. For the nine months ended September 30, 2013 and 2012, the Company recorded net translation losses of approximately \$612,000 and \$2.3 million, respectively, related to intercompany loans and foreign-denominated balance sheet accounts.

The balance of the International Services segment s foreign-denominated cash accounts subject to risk of translation gains or losses as of September 30, 2013 was approximately \$12.4 million, the majority of which is denominated in U.S. Dollars and Euros. The net asset account balance subject to foreign currency exchange rates between the local currencies and the U.S. Dollar as of September 30, 2013 was \$25.5 million.

The Company recorded a gain on its investments in private equity of \$1.2 million for the nine months ended September 30, 2013 as a result of a change in value.

### **Income Taxes**

For a detailed discussion regarding these topics, refer to Notes 1 and 20 in the Notes to Consolidated Financial Statements and Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations which are included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC.

TSYS effective income tax rate for the three months ended September 30, 2013 was 32.2%, compared to 33.1% for the same period in 2012. TSYS effective income tax rate for the nine months ended September 30, 2013 was 30.5%, compared to 31.3% for the same period in 2012. The differences in the 2013 rates compared to 2012 rates reflect changes in discrete items, tax credits and in the jurisdictional sources of income. The calculation of the effective tax rate is income taxes adjusted for income taxes associated with noncontrolling interest and equity income divided by TSYS pretax income adjusted for minority interests in consolidated subsidiaries net income and equity pre-tax earnings of its equity investments. Refer to Note 6 in the Notes to Unaudited Condensed Consolidated Financial Statements for more information on income taxes.

In the normal course of business, TSYS is subject to examinations from various tax authorities. These examinations may alter the timing or amount of taxable income or deductions or the allocation of income among tax jurisdictions.

TSYS continually monitors and evaluates the potential impact of current events and circumstances on the estimates and assumptions used in the analysis of its income tax positions, and, accordingly, TSYS effective tax rate may fluctuate in the future.

No provision for U.S. federal and state income taxes has been made in our consolidated financial statements for those non-U.S. subsidiaries whose earnings are considered to be permanently reinvested. The amount of undistributed earnings considered to be reinvested which may be subject to tax upon distribution was approximately \$74.8 million as of September 30, 2013. A distribution of these non-U.S. earnings in the form of dividends, or otherwise, would subject the Company to both U.S. federal and state income taxes, as adjusted for non-U.S. tax credits, and withholding taxes payable to the various non-U.S. countries. Determination of the amount of any unrecognized deferred income tax liability on these undistributed earnings is not practicable.

## **Equity in Income of Equity Investments**

The Company has two equity investments located in Mexico and China that are accounted for under the equity method of accounting. TSYS share of income from its equity in equity investments was \$2.8 million and \$2.0 million for the three months ended September 30, 2013 and 2012, respectively. TSYS share of income from its equity in equity investments was \$9.4 million and \$7.0 million for the nine months ended September 30, 2013 and 2012, respectively.

32

### **Net Income**

Net income for the three months ended September 30, 2013 increased \$5.5 million compared to the same period in 2012. Net income for the nine months ended September 30, 2013 decreased \$461,000 compared to the same period in 2012.

Net income attributable to non-controlling interest increased \$1.4 million and \$3.9 million, respectively, for the three and nine months ended September 30, 2013, compared to the same periods in 2012. These increases are driven by the acquisition of a majority interest in CPAY.

Net income attributable to TSYS common shareholders for the three months ended September 30, 2013 increased \$4.1 million, to \$64.4 million, or basic and diluted EPS of \$0.34, respectively, compared to \$60.3 million, or basic and diluted EPS of \$0.32, for the same period in 2012. Net income attributable to TSYS common shareholders for the nine months ended September 30, 2013 decreased \$4.3 million, to \$179.1 million, or basic and diluted EPS of \$0.95 and \$0.94, respectively, compared to \$183.4 million, or basic and diluted EPS of \$0.97, for the same period in 2012.

### **Non-GAAP Measures**

Management evaluates the Company s operating performance based upon operating margin excluding reimbursables, adjusted cash EPS, and adjusted EBITDA, which are all non-generally accepted accounting principle (non-GAAP) measures. TSYS also uses these non-GAAP financial measures to evaluate and assess TSYS financial performance against budget.

Although not a substitute for GAAP, TSYS believes that non-GAAP financial measures are important to enable investors to understand and evaluate its ongoing operating results. Accordingly, TSYS includes non-GAAP financial measures when reporting its financial results to shareholders and investors in order to provide them with an additional tool to evaluate TSYS ongoing business operations. TSYS believes that the non-GAAP financial measures are representative of comparative financial performance that reflects the economic substance of TSYS current and ongoing business operations.

Although non-GAAP financial measures are often used to measure TSYS operating results and assess its financial performance, they are not necessarily comparable to similarly titled captions of other companies due to potential inconsistencies in the method of calculation.

TSYS believes that its use of non-GAAP financial measures provides investors with the same key financial performance indicators that are utilized by management to assess TSYS—operating results, evaluate the business and make operational decisions on a prospective, going-forward basis. Hence, management provides disclosure of non-GAAP financial measures to give shareholders and potential investors an opportunity to see TSYS as viewed by management, to assess TSYS with some of the same tools that management utilizes internally and to be able to compare such information with prior periods. TSYS believes that the presentation of GAAP financial measures alone would not provide its shareholders and potential investors with the ability to appropriately analyze its ongoing operational results, and therefore expected future results. TSYS therefore believes that inclusion of non-GAAP financial measures provides investors with additional information to help them better understand its financial statements just as management utilizes these non-GAAP financial measures to better understand the business, manage budgets and allocate resources.

33

The following tables provide a reconciliation of GAAP to our non-GAAP financial measures:

## **Adjusted Cash Earnings Per Share**

(in thousands except per share data)	Т	Three mon Septemb 2013		Nine mont Septem 2013	
Net income attributable to TSYS common sharehold	ders				
As reported (GAAP)	\$	64,350	60,312	179,095	183,418
Adjust for amounts attributable to TSYS common					
shareholders (net of taxes):		16 420	4 202	27 522	10.746
Acquisition intangible amortization		16,420 6,635	4,383	27,532 13,622	12,746
Share-based compensation		0,035	2,489	15,022	8,480
Cash earnings		87,405	67,184	220,249	204,644
NetSpend merger and acquisition expenses		5,424	07,104	13,934	204,044
recopend merger and acquisition expenses		3,727		13,734	
Adjusted cash earnings	\$	92,829	67,184	234,183	204,644
Basic EPS Net income attributable to TSYS					
common shareholders					
As reported (GAAP)	\$	0.34	0.32	0.95	0.97
Adjust for amounts attributable to TSYS common shareholders (net of taxes):					
Acquisition intangible amortization		0.09	0.02	0.15	0.07
Share-based compensation		0.04	0.01	0.07	0.05
•					
Cash earnings per share		0.46	0.36	1.17	1.09
NetSpend merger and acquisition expenses		0.03		0.07	
Adjusted cash earnings per share*	\$	0.49	0.36	1.25	1.09
Average common shares and participating securities		189,525	187,878	188,035	188,553

**Adjusted EBITDA** 

<sup>\*</sup> Adjusted cash EPS amounts do not total due to rounding.

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

	Three months ended September 30,		Nine months ended September 30,	
(in thousands)	2013	2012	2013	2012
Net income	\$ 67,494	62,043	187,205	187,666
Adjusted for:				
Deduct: Equity in income of equity investments, net of				
taxes	(2,792)	(1,957)	(9,357)	(6,983)
Add: Income taxes	30,592	30,228	78,384	84,336
Add: Nonoperating expenses, net	10,334	579	19,613	2,802
Add: Depreciation and amortization	59,447	43,243	142,490	127,329
EBITDA	165,075	134,136	418,335	395,150
Adjust for:				
Add: Share-based compensation	9,783	3,722	19,587	12,349
Add: NetSpend merger and acquisition expenses	7,282		12,009	
	•		*	
Adjusted EBITDA	\$ 182,140	137,858	449,931	407,499

### **Revenues Before Reimbursable Items**

	Three months ended September 30,		Nine month Septemb	
(in thousands except per share data)	2013	2012	2013	2012
Operating income (a)	\$ 105,628	90,893	275,845	267,821
Total revenues (b)	\$ 588,074	468,059	1,531,513	1,391,872
Less reimbursable items	61,063	62,007	182,753	191,950
Revenues before reimbursable items (c)	\$ 527,011	406,052	1,348,760	1,199,922
Operating margin (as reported) (a)/(b)	17.96%	19.42 <b>%</b>	18.01%	19.24%
Operating margin excluding reimbursables (a)/(c)	20.04%	22.38%	20.45%	22.32%

## **Projected Outlook for 2013**

As compared to 2012, TSYS expects its 2013 total revenues to increase by 14%-17%, its revenues before reimbursable items to increase by 17%-20%, its adjusted EBITDA to increase by 17%-19%, and its adjusted cash EPS to increase by 16%-18%. This guidance includes NetSpend s operating results for six months of 2013 and excludes one-time expenses incurred in connection with the NetSpend acquisition of \$16.0 million. The guidance is based on the following assumptions: (i) approximately \$33.5 million (\$67 million on an annual basis) of acquisition intangible amortization associated with the NetSpend acquisition, (ii) no significant movement in foreign exchange rates, and (iii) minimal synergies in connection with the NetSpend acquisition for 2013.

## **Financial Position, Liquidity and Capital Resources**

### **Cash Flows**

The Consolidated Statements of Cash Flows detail the Company s cash flows from operating, investing and financing activities. TSYS primary method of funding its operations and growth has been cash generated from current operations and the use of leases. TSYS has occasionally used borrowed funds to supplement financing of capital expenditures and acquisitions. In anticipation of the NetSpend acquisition, the Company issued \$1.1 billion in senior notes on May 22, 2013. For more information regarding borrowings, refer to Note 4 in the Notes to the Unaudited Consolidated Financial Statements.

## Cash Flows From Operating Activities

	Nine month	hs ended
	Septemb	er 30,
(in thousands)	2013	2012
Net income	\$ 187,205	187,666

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

Depreciation and amortization	142,490	127,329
Other noncash items and charges, net	65,387	13,974
Net change in current and other assets and current and other liabilities	(87,597)	5,018
Net cash provided by operating activities	\$ 307,485	333,987

TSYS main source of funds is derived from operating activities, specifically net income. The decrease in 2013 in net cash provided by operating activities was primarily the result of the decrease in net income and the net change in current and other assets and current and other liabilities.

Net change in current and other assets and current and other liabilities include accounts receivable, prepaid expenses, other current assets and other assets, accounts payable, accrued salaries and employee benefits, other current liabilities and other liabilities. The increase in other noncash items and charges is due primarily to increases in deferred income tax expense, share based compensation, dividends received from equity investments, charges for transaction processing provisions, amortization of debt issuance costs, and provisions for fraud and other losses, partially offset by an increase in income of equity investments. The change in accounts receivable at September 30, 2013, as compared to September 30, 2012, is the result of timing of collections compared to billings. The change in accounts payable and other liabilities for the same period is the result of the payments of vendor invoices and the timing of payments.

35

## Cash Flows From Investing Activities

	Nine months ended September 30,	
(in thousands)	2013	2012
Cash used in acquisitions, net of cash acquired	<b>\$ (1,314,660)</b>	(66,250)
Additions to contract acquisition costs	(36,824)	(25,700)
Additions to licensed computer software from vendors	(34,412)	(19,385)
Purchases of property and equipment, net	(24,896)	(24,296)
Additions to internally developed computer software	(22,519)	(15,202)
Purchase of private equity investments	(1,146)	(2,370)
Net cash used in investing activities	\$ (1,434,457)	(153,203)

The major use of cash for investing activities in 2013 was for the acquisition of NetSpend. Other major uses of cash for investing activities in 2013 and 2012 were for the purchase of licensed computer software, and investments in contract acquisition costs associated with obtaining and servicing new or existing clients, the addition of property and equipment, and internal development of computer software. In 2013, several software arrangements were licensed to extend processing capacity in advance of anticipated conversions.

## Contract Acquisition Costs

TSYS makes cash payments for processing rights, third-party development costs and other direct salary-related costs in connection with converting new clients to the Company s processing systems. The Company s investments in contract acquisition costs were \$36.8 million for the nine months ended September 30, 2013, compared to \$25.7 million for the nine months ended September 30, 2012. The large increase in contract acquisition costs is the result of increased capitalized conversion costs and client signing incentive additions in the first nine months of 2013.

### Purchase of Private Equity Investments

On May 31, 2011, the Company entered into a limited partnership agreement in connection with its agreement to invest in an Atlanta-based venture capital fund focused exclusively on investing in technology-enabled financial services companies. Pursuant to the limited partnership agreement, the Company has committed to invest up to \$20 million in the fund so long as its ownership interest in the fund does not exceed 50%. During the first nine months of 2013, the Company made an additional investment of \$1.1 million compared to \$2.4 million for the same period in 2012.

## Cash Flows From Financing Activities

	Nine month Septembe	
(in thousands)	2013	2012
Proceeds from long-term borrowings	\$1,395,661	158,633
Proceeds from exercise of stock options	27.488	9,451

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

Excess tax benefit from share-based payment		
arrangements	2,727	1,236
Subsidiary dividends paid to noncontrolling shareholders	(5,897)	(2,797)
Repurchase of common stock under plans and tax		
withholding	(6,267)	(61,556)
Debt issuance costs	(13,471)	(1,996)
Dividends paid on common stock	(37,514)	(56,719)
Principal payments on long-term borrowings and capital		
lease obligations	(82,644)	(188,395)
-		
Net cash provided by (used in) financing activities	\$1,280,083	(142,143)

The main sources of cash provided by financing activities in 2013 were the proceeds from borrowings of long-term debt in connection with the NetSpend acquisition. The main uses of cash in 2013 were principal payments on long-term borrowings and capital lease obligations, the payment of dividends, and debt issuance costs. The main sources of cash in 2012 were proceeds from long term borrowings. The main uses of cash from financing activities in 2012 were the principal payments on long-term borrowings and capital lease obligations, repurchase of common stock, and the payment of dividends.

### **Borrowings**

Refer to Note 4 in the Notes to Unaudited Consolidated Financial Statements for more information on borrowings.

### Stock Repurchase

For a detailed discussion regarding the Company s stock repurchase plan, see Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations, which is included as Exhibit 13.1 to the Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC.

During the first nine months of 2013, shares with a value of \$6.3 million were withheld upon the vesting of certain equity awards. TSYS added these shares to treasury and paid taxes on behalf of the equity award recipients. The Company did not purchase any shares under its Share Repurchase Plan in 2013.

### Dividends

Dividends on common stock of \$37.5 million were paid during the nine months ended September 30, 2013, compared to \$56.7 million paid during the nine months ended September 30, 2012. The decrease in dividends is due to the acceleration of the payment of the fourth quarter 2012 dividend. The dividend payment was made in December 2012 rather than January 2013 to allow shareholders to benefit from the lower dividend tax rate that expired on December 31, 2012.

## **Foreign Operations**

TSYS operates internationally and is subject to adverse movements in foreign currency exchange rates. Since December 2000, TSYS has not entered into foreign exchange forward contracts to reduce its exposure to foreign currency rate changes. TSYS continues to analyze potential hedging instruments to safeguard it from significant foreign currency translation risks.

TSYS maintains operating cash accounts outside the United States. Refer to Note 3 in the Notes to Unaudited Consolidated Financial Statements for more information on cash and cash equivalents. TSYS has adopted the permanent reinvestment exception under ASC 740 with respect to future earnings of certain foreign subsidiaries. While some of the foreign cash is available to repay intercompany financing arrangements, remaining amounts are not presently available to fund domestic operations and obligations without paying a significant amount of taxes upon its repatriation. Demand on the Company s cash has increased as a result of its strategic initiatives. TSYS funds these initiatives through a balance of internally generated cash, external sources of capital, and, when advantageous, access to foreign cash in a tax efficient manner. Where local regulations limit an efficient intercompany transfer of amounts held outside of the U.S., TSYS will continue to utilize these funds for local liquidity needs. Under current law, balances available to be repatriated to the U.S. would be subject to U.S. federal income taxes, less applicable foreign tax credits. TSYS has provided for the U.S. federal tax liability on these amounts for financial statement purposes, except for foreign earnings that are considered permanently reinvested outside of the U.S. TSYS utilizes a variety of tax planning and financing strategies with the objective of having its worldwide cash available in the locations where it is needed.

## **Impact of Inflation**

Although the impact of inflation on its operations cannot be precisely determined, the Company believes that by controlling its operating expenses, and by taking advantage of more efficient computer hardware and software, it can

minimize the impact of inflation.

## **Working Capital**

TSYS may seek additional external sources of capital in the future. The form of any such financing will vary depending upon prevailing market and other conditions and may include short-term or long-term borrowings from financial institutions or the issuance of additional equity and/or debt securities such as industrial revenue bonds. However, there can be no assurance that funds will be available on terms acceptable to TSYS. Management expects that TSYS will continue to be able to fund a significant portion of its capital expenditure needs through internally generated cash in the future, as evidenced by TSYS current ratio of 2.6:1. As of September 30, 2013, TSYS had working capital of \$462.9 million compared to \$344.2 million at December 31, 2012.

37

## **Legal Proceedings**

### General

The Company is subject to various legal proceedings and claims and is also subject to information requests, inquiries and investigations arising out of the ordinary conduct of its business. The Company establishes reserves for litigation and similar matters when those matters present loss contingencies that TSYS determines to be both probable and reasonably estimable in accordance with ASC 450, Contingencies. In the opinion of management, based on current knowledge and in part upon the advice of legal counsel, all matters not specifically discussed below are believed to be adequately covered by insurance, or, if not covered, the possibility of losses from such matters are believed to be remote or such matters are of such kind or involve such amounts that would not have a material adverse effect on the financial position, results of operations or cash flows of the Company if disposed of unfavorably.

# Preliminary Settlement of Certain Litigation

As previously disclosed, a putative class action entitled Koehler v. NetSpend Holdings, Inc. et. al. (the Koehler action ) was filed in the Court of Chancery of the State of Delaware on March 1, 2013 and a putative class action entitled Bushansky v. NetSpend Holdings, Inc. et al. (together with the Koehler action, the Actions ) was filed in the District Court of Travis County, Texas on February 25, 2013, each in connection with TSYS proposed merger with NetSpend pursuant to the Merger Agreement. On May 21, 2013, the Delaware Chancery Court issued a memorandum opinion in the Koehler action denying the plaintiff s motion for a preliminary injunction, which sought to enjoin a shareholder vote on the proposed merger.

While TSYS and the other defendants believe that each of the Actions is without merit, in an effort to minimize the cost and expense of any litigation relating to such Actions, on May 29, 2013, the defendants reached an agreement in principle with the plaintiffs regarding settlement of the Actions. In connection with the settlement contemplated by that agreement in principle, as set forth in a Memorandum of Understanding, dated as of May 29, 2013, and, later, a Settlement Agreement, dated as of September 20, 2013 (the Settlement Agreement ), the Actions and all claims asserted therein will be dismissed. In addition, pursuant to the terms of the Settlement Agreement, TSYS and/or NetSpend, where applicable, agreed (a) to make certain amendments to the Merger Agreement; (b) that, consistent with the terms of the Merger Agreement, prior to the receipt of approval of the NetSpend stockholders, NetSpend could furnish information to, and engage in discussions and negotiations with, third parties who make unsolicited bona fide acquisition proposals if certain conditions were met; (c) that the special meeting of NetSpend stockholders that was scheduled to be held on May 31, 2013 would be adjourned to June 18, 2013; (d) that NetSpend would not take certain positions with respect to any appraisal proceeding perfected under Delaware law; (e) that certain information would be provided to counsel for the plaintiffs in the Actions in connection with any perfected appraisal proceeding; and (e) without admitting that any of the claims in the Actions have merit or that any supplemental disclosure was required under any applicable statute, rule, regulation or law, that they would acknowledge that the filing and prosecution of the Actions were the cause, in whole or in part, of certain supplemental disclosures made in connection with the proposed merger. Following submission of the Settlement Agreement to the Court of Chancery, on October 4, 2013, the Court entered an order scheduling further proceedings related to the settlement. Among other things, the Court scheduled a hearing for December 18, 2013 to consider whether or not to approve the settlement as proposed. There can be no assurance that the court will approve the settlement, or that any eventual settlement will be under the same terms as those contemplated by the agreement in principle.

## **Forward-Looking Statements**

Certain statements contained in this filing which are not statements of historical fact constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act (the Act). These forward-looking statements include, among others: (i) TSYS expectation that the loss of Bank of America as a merchant services client will not have a material adverse effect on TSYS business; (ii) TSYS expectation with respect to the timing of the conversion of Bank of America's consumer card portfolios; (iii) TSYS expectation that it will be able to fund a significant portion of its capital expenditure needs through internally generated cash in the future;; (iv) TSYS belief with respect to lawsuits, claims and other complaints; (v) TSYS expectation with respect to certain tax matters; (vi) TSYS expectation with respect to the timing of the migration of the merchant platform; (vii) the economies of scale expected from combining the operations of TSYS and NetSpend; (viii) TSYS earnings guidance for 2013 total revenues, revenues before reimbursable items, adjusted EBITDA, and adjusted cash EPS, and the assumptions underlying such statements. In addition, certain statements in future filings by TSYS with the Securities and Exchange Commission, in press releases, and in oral and written statements made by or with the approval of TSYS which are not statements of historical fact constitute forward-looking statements within the meaning of the Act. Examples of forward-looking statements include, but are not limited to: (i) projections of revenue, income or loss, earnings or loss per share, the payment or nonpayment of dividends, capital structure and other financial items; (ii) statements of plans and objectives of TSYS or its management or Board of Directors, including those relating to products or services; (iii) statements of future economic performance; and (iv) statements of assumptions underlying such statements. Words such as believes, projects, anticipates, expects, intends, targeted, estimates, would, and similar expressions are intended to identify forward-looking statements but are not the exclusive means of identifying these statements.

cou

38

These statements are based upon the current beliefs and expectations of TSYS management and are subject to significant risks and uncertainties. Actual results may differ materially from those contemplated by the forward-looking statements. A number of important factors could cause actual results to differ materially from those contemplated by our forward-looking statements. Many of these factors are beyond TSYS ability to control or predict. These factors include, but are not limited to:

TSYS incurs expenses associated with the signing of a significant client;

internal growth rates for TSYS existing clients are lower than anticipated whether as a result of unemployment rates, card delinquencies and charge off rates or otherwise;

TSYS does not convert and deconvert clients portfolios as scheduled;

adverse developments with respect to foreign currency exchange rates;

adverse developments with respect to entering into contracts with new clients and retaining current clients;

consolidation in the financial services and other industries during 2013, including the merger of TSYS clients with entities that are not TSYS processing clients, the sale of portfolios by TSYS clients to entities that are not TSYS processing clients and the nationalization or seizure by banking regulators of TSYS financial institution clients;

the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act on TSYS and our clients;

adverse developments with respect to the credit card industry in general, including a decline in the use of cards as a payment mechanism;

TSYS is unable to successfully manage any impact from domestic and worldwide economic conditions;

the impact of potential and completed acquisitions, particularly the NetSpend acquisition, including the costs associated therewith, their being more difficult to integrate than anticipated, and the inability to achieve the anticipated growth opportunities and other benefits of the acquisitions;

the costs and effects of litigation, investigations or similar matters or adverse facts and developments relating thereto;

the impact of the application of and/or changes in accounting principles;

TSYS inability to timely, successfully and cost-effectively improve and implement processing systems to provide new products, increased functionality and increased efficiencies;

TSYS inability to anticipate and respond to technological changes, particularly with respect to e-commerce;

changes occur in laws, rules, regulations, credit card association rules, the prepaid industry, or other industry standards affecting TSYS and our clients that may result in costly new compliance burdens on TSYS and our clients and lead to a decrease in the volume and/or number of transactions processed;

successfully managing the potential both for patent protection and patent liability in the context of rapidly developing legal framework for expansive patent protection;

the material breach of security of any of our systems;

TSYS reliance on financial institution sponsors;

overall market conditions;

the impact on TSYS business, as well as on the risks set forth above, of various domestic or international military or terrorist activities or conflicts;

other risk factors described in the Risk Factors and other sections of TSYS Annual Report on Form 10-K for the fiscal year ended December 31, 2012, this Quarterly Report on Form 10-Q and other filings with the Securities and Exchange Commission; and

TSYS ability to manage the foregoing and other risks.

These forward-looking statements speak only as of the date on which they are made and TSYS does not intend to update any forward-looking statement as a result of new information, future developments or otherwise.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk.

## Foreign Exchange Risk

The Company is exposed to foreign exchange risk because it has assets, liabilities, revenues and expenses denominated in foreign currencies other than the U.S. Dollar. These currencies are translated into U.S. Dollars at current exchange rates, except for revenues, costs and expenses and net income, which are translated at the average exchange rate for each reporting period. Net exchange gains or losses resulting from the translation of assets and liabilities of foreign operations, net of tax, are accumulated in a separate section of shareholders equity entitled accumulated other comprehensive income (loss), net.

Currently, the Company does not use financial instruments to hedge exposure to exchange rate changes.

The following table presents the carrying value of the net assets of TSYS foreign operations in U.S. Dollars as of September 30, 2013:

(in millions)	September 30, 2013
Europe	\$ 163.3
China	82.9
Japan	36.9
Mexico	7.1
Canada	1.0
Other	48.8

The Company provides financing to its international operations through intercompany loans that require the operation to repay the financing in amounts denominated in currencies other than the local currency. The functional currency of the operation is the respective local currency. As it translates the foreign currency denominated financial statements into U.S. Dollars, the translated balance of the financing (liability) is adjusted upward or downward to match the obligation (receivable) on its financial statements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation.

TSYS records foreign currency translation adjustments associated with other balance sheet accounts. The International Services segment maintains several cash accounts denominated in foreign currencies, primarily in U.S. Dollars and Euros. As TSYS translates the foreign-denominated cash balances into U.S. Dollars, the translated cash balance is adjusted upward or downward depending upon the foreign currency exchange movements. The upward or downward adjustment is recorded as a gain or loss on foreign currency translation in the statements of income. As those cash accounts have increased, the upward or downward adjustments have increased.

TSYS recorded net translation losses of approximately \$684,000 and \$612,000 for the three and nine months ended September 30, 2013, respectively, relating to the translation of cash and other balance sheet accounts. The balance of the Company s foreign-denominated cash accounts subject to risk of translation gains or losses as of September 30, 2013 was approximately \$12.4 million, the majority of which was denominated in U.S. Dollars and Euros.

The net asset account balance subject to foreign currency exchange rates between the local currencies and the U.S. Dollar as of September 30, 2013 was \$25.5 million.

The following table presents the potential effect on income before income taxes of hypothetical shifts in the foreign currency exchange rate between the local currencies and the U.S. Dollar of plus-or-minus 100 basis points, 500 basis points and 1,000 basis points based on the net asset account balance of \$25.5 million as of September 30, 2013.

	Effect of Basis Point Change					
	Increa	se in bas	is point			
		of		Decreas	se in basis	point of
(in thousands)	100	500	1,000	100	500	1,000
Effect on income before income taxes	\$ 255	1.276	2,553	(255)	(1.276)	(2.553)

## Item 3. Quantitative and Qualitative Disclosures About Market Risk (continued).

#### **Interest Rate Risk**

TSYS is also exposed to interest rate risk associated with the investing of available cash and the use of debt. TSYS invests available cash in conservative short-term instruments and is subject to changes in interest rates.

The Company s Annual Report on Form 10-K for the year ended December 31, 2012, as filed with the SEC, contains a discussion of interest rate risk and the Company s debt obligations that are sensitive to changes in interest rates. Also, refer to Note 4 in the Notes to Unaudited Consolidated Financial Statements for more information on our long-term debt.

On April 8, 2013, the Company entered into a Credit Agreement (the Credit Agreement ) with JPMorgan Chase Bank, N.A., as Administrative Agent, The Bank of Tokyo-Mitsubishi UFJ, Ltd., as Syndication Agent, Regions Bank and U.S. Bank National Association, as Documentation Agents, and other lenders party thereto, with J.P. Morgan Securities LLC, The Bank of Tokyo Mitsubishi UFJ, Ltd., Regions Capital Markets, and U.S. Bank National Association as joint lead arrangers and joint bookrunners. The Credit Agreement provides for a five-year term loan to the Company in the amount of \$200 million (the Term Loan). For more information regarding the Term Loan, refer to Note 4 in the Notes to Unaudited Consolidated Financial Statements.

On September 10, 2012, the Company entered into a credit agreement with JPMorgan Chase Bank, N.A., as Administrative Agent, The Bank of Tokyo-Mitsubishi UFJ, Ltd., Regions Bank and U.S. Bank National Association, as Syndication Agents, and the other lenders named therein, with J.P. Morgan Securities LLC, The Bank of Tokyo-Mitsubishi UFJ, Ltd., Regions Capital Markets and U.S. Bank National Association, as joint lead arrangers and joint bookrunners (the Existing Credit Agreement ). The Existing Credit Agreement provides for a \$350 million five-year unsecured revolving credit facility (which may be increased by up to an additional \$350 million under certain circumstances) and includes a \$50 million subfacility for the issuance of standby letters of credit and a \$50 million subfacility for swingline loans. The Existing Credit Agreement also provides for a \$150 million five-year unsecured term loan, which was fully funded on the closing of the Existing Credit Agreement. The principal balance of loans outstanding under the credit facility bears interest at a rate of LIBOR plus an applicable margin of 1.125%. Interest is paid on the last date of each interest period; however, if the period exceeds three months, interest is paid every three months after the beginning of such interest period.

On April 8, 2013, the Company entered into the First Amendment to the Existing Credit Agreement in order to conform certain provisions of the Existing Credit Agreement to the Credit Agreement for the Term Loan.

On October 31, 2008, the Company s International Services segment obtained a credit agreement from a third party to borrow up to approximately \(\frac{\pmathbf{2}}{2}\).0 billion, or \(\frac{\pmathbf{2}}{2}\) million, in a Yen-denominated three year loan to finance activities in Japan. The rate is LIBOR plus 80 basis points. The Company initially made a drawdown of \(\frac{\pmathbf{1}}{1}\).5 billion, or approximately \(\frac{\pmathbf{1}}{5}\).1 million. In January 2009, the Company made an additional draw down of \(\frac{\pmathbf{2}}{2}\)50 million, or approximately \(\frac{\pmathbf{2}}{2}\).8 million. On December 30, 2011, the Company renewed its loan to extend the maturity date to November 5, 2014.

#### Item 4. Controls and Procedures.

We have evaluated the effectiveness of the design and operation of our disclosure controls and procedures as of the end of the period covered by this quarterly report as required by Rule 13a-15 of the Securities Exchange Act of 1934, as amended (Exchange Act ). This evaluation was carried out under the supervision and with the participation of our management, including our chief executive officer and chief financial officer. Based on this evaluation, the chief executive officer and chief financial officer concluded that as of September 30, 2013, TSYS disclosure controls and procedures were designed and operating effectively to ensure that the information required to be disclosed by TSYS in reports that it files under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC s rules and forms and were also designed and operating effectively to ensure that the information required to be disclosed in the reports that TSYS files or submits under the Exchange Act is accumulated and communicated to management, as appropriate to allow timely decisions regarding required disclosure.

No change in TSYS internal control over financial reporting occurred during the period covered by this report that materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

41

## TOTAL SYSTEM SERVICES, INC.

#### Part II OTHER INFORMATION

### Item 1. Legal Proceedings.

For information regarding TSYS legal proceedings, refer to Note 9 of the Notes to Unaudited Condensed Consolidated Financial Statements which is incorporated by reference into this item.

#### Item 1A. Risk Factors.

In addition to the other information set forth in this report, one should carefully consider the factors discussed in Part I, Item 1A. Risk Factors in the Company s Annual Report on Form 10-K for the year ended December 31, 2012, which could materially affect the Company s financial position, results of operations or cash flows. The risks described in the Company s Annual Report on Form 10-K are not the only risks facing the Company. Additional risks and uncertainties not currently known to the Company or that the Company currently deems to be immaterial also may materially adversely affect the Company s financial position, results of operations or cash flows.

Except as set forth below, there have been no material changes in the Company s risk factors from those disclosed in the Company s 2012 Annual Report on Form 10-K.

The market for prepaid debit cards and alternative financial services is highly competitive and competition is increasing as more companies endeavor to address the needs of underbanked consumers.

With the closing of our acquisition of NetSpend on July 1, 2013, we have added an aspect to our business to complement our existing presence in the prepaid processing space, which includes general purpose reloadable (GPR) prepaid debit cards and payroll cards and alternative financial services. The alternative financial services industry, including the prepaid card market, is subject to intense and increasing competition. Our NetSpend business will directly compete with a number of companies that market open-loop prepaid debit cards through retail and online distribution. In addition, we compete with banks that offer demand deposit accounts and other traditional issuers of debit cards. We also compete against large retailers who are seeking to integrate more financial services into their product offerings. We anticipate increased competition from alternative financial services providers who are often well-positioned to service the underbanked and who may wish to develop their own prepaid debit card programs. The increased desire of banks, retailers and alternative financial services providers to develop and promote prepaid debit card programs could have an adverse effect on the NetSpend portion of our business. We also face strong price competition. To stay competitive, we may have to increase the incentives that we offer to our distributors and decrease the prices of our products and services, which could adversely affect our operating results.

The loss of, or changes to, NetSpend s relationships with MetaBank or our other Issuing Banks could adversely affect the NetSpend business.

NetSpend relies on the arrangements it has with its Issuing Banks to provide it with critical products and services, including the FDIC-insured depository accounts tied to the cards NetSpend manages, access to the ATM networks, membership in the card associations and network organizations (collectively, the Networks ) and other banking services. The majority of NetSpend s active cards are issued through Meta Payment Systems (MetaBank). If NetSpend s relationship with MetaBank deteriorates, it could have an adverse impact on the NetSpend business. If any material adverse event were to affect MetaBank, including as a result of the directives issued by the Office of the Comptroller of the Currency (OCC) against MetaBank, or one or more of the other Issuing Banks or if NetSpend were

to lose MetaBank or one or more of the other Issuing Banks, NetSpend would be forced to find an alternative provider of these critical banking services. It may not be possible to find a replacement bank on terms that are acceptable to us or at all. Any change in the Issuing Banks could disrupt the business or result in arrangements with new banks that are less favorable to us than those we have with our existing Issuing Banks, either of which could have a material adverse impact on our results of operations and our financial condition.

The majority of NetSpend's revenues result from GPR cards marketed pursuant to agreements entered into with distributors. If we are unable to maintain relationships with such distributors on terms that are favorable to us, our business, financial condition and operating results may be materially adversely affected.

NetSpend s business model depends in large part on establishing agreements with distributors, primarily alternative financial services providers as well as grocery and convenience stores and other traditional retailers. GPR cards distributed through NetSpend s

largest distributor, ACE Cash Express ( ACE ), accounted for more than one-third of its revenues in 2012. The current contract with ACE expires in March 2021. Some of NetSpend s distributors may endeavor to internally develop their own prepaid debit card programs or enter into exclusive relationships with our competitors to distribute their products. The loss of, or a substantial decrease in revenues from, one or more of NetSpend s top distributors, particularly ACE, could have a material adverse effect on the NetSpend business and operating results.

### The NetSpend business is subject to extensive and complex federal and state regulation

As an agent of, and third-party service provider to, the Issuing Banks, the NetSpend business is subject to indirect regulation and direct audit and examination by a number of regulators including, among others, the OCC, the Federal Reserve Board, the Federal Deposit Insurance Corporation, and certain state banking regulators, as well as direct regulation by those states in which we are licensed as a money transmitter.

Because each distributor offers prepaid cards and reload services as an agent, we do not believe that the distributors are themselves required to become licensed as money transmitters in order to engage in such activity. However, there is a risk that a federal or state regulator will take a contrary position and initiate enforcement or other proceedings against a distributor, us, our Issuing Banks or our other distribution partners. In addition, we understand that state banking departments, which are charged with regulating the business of money transmission, have traditionally taken the position that the offering of payroll cards does not constitute money transmission and so we are not required to obtain a state money transmission license in order to engage in this activity. However, there is a risk that a federal or state regulator will take a contrary position and initiate enforcement or other proceedings against us or the Issuing Banks, which in turn could have an adverse impact on the NetSpend business, even if we were to ultimately prevail in such proceedings. If the relevant party is unsuccessful in making a persuasive argument that it should not be subject to such licensing requirements, and is therefore deemed to be in violation of one or more of the state money transmitter statutes, it could result in the imposition of fines, the suspension of the relevant party s ability to offer some or all of our GPR cards and related services in the relevant jurisdiction, civil liability and criminal liability, each of which would likely have a material adverse impact on the revenues of our NetSpend business. In addition, the establishment of the Consumer Financial Protection Bureau ( CFPB ) will likely expose our NetSpend business to increased regulatory oversight and possibly more burdensome regulation that could have an adverse impact on our revenue and profits. In May 2012, the CFPB announced an intention to propose regulations regarding the prepaid card industry, although no rule has yet been published. Additionally, states may adopt statutes which could limit the application of certain fees or otherwise increase the costs incurred, or negatively impact the revenue received, by our Issuing Banks in connection with the provision of prepaid debit cards, which would have an indirect adverse impact on our revenue. Finally, if the federal government or one or more state governments impose additional legislative or regulatory requirements on the NetSpend business, the Issuing Banks or the distributors, or prohibit or limit the activities of NetSpend as currently conducted, we may be required to modify or terminate some or all of our NetSpend products and services offered in the relevant jurisdiction or certain of the Issuing Banks may terminate their relationship with us, which in turn could adversely affect the NetSpend business. Any failure, or perceived failure, by us, our Issuing Banks or our distributors to comply with all applicable statutes and regulations could result in fines, penalties, regulatory enforcement actions, civil liability, criminal liability, and/or limitations on our ability to operate our business, each of which could significantly harm our reputation and have a material adverse impact on our business, results of operations and financial condition.

In 2010, the Federal Reserve Board issued a final rule implementing Title IV of the Credit Card Accountability, Responsibility, and Disclosure Act of 2009 ( CARD Act ), which imposes requirements relating to disclosures, fees and expiration dates that are generally applicable to gift certificates, store gift cards and general-use prepaid cards. We believe that the GPR cards we manage under our NetSpend business, and the maintenance fees charged on them, are exempt from the requirements of this rule, as they fall within an express exclusion for cards which are reloadable and

not marketed or labeled as a gift card or gift certificate. However, this exclusion is not available if the issuer, the distributor selling the card to a consumer or the program manager promotes, even if occasionally, the use of the card as a gift card or gift certificate. As a result, we provide distributors with instructions and policies regarding the display and promotion of our GPR cards. It is possible, however, that despite our instructions and policies to the contrary, a distributor engaged in offering GPR cards to consumers could take an action with respect to one or more of the cards that would cause them to be viewed as being marketed or labeled as a gift card. In such event, it is possible that the GPR cards we manage under our NetSpend business would lose their eligibility for such exclusion to the CARD Act and the rule s requirements and therefore our program could be deemed to be in violation of the CARD Act and the rule. Such a violation could result in the imposition of fines, the suspension of our ability to offer GPR cards, civil liability, criminal liability and the inability of our Issuing Banks to apply certain fees to their GPR cards, which could have a material adverse impact on our revenues.

The providers of alternative financial services that distribute our products are subject to extensive and complex federal and state regulations and new regulations and/or changes to existing regulations could adversely affect their ability to offer GPR cards through their locations, which in turn could have an adverse impact on our business.

The distributors include a large number of companies in industries that are highly regulated, such as payday lending and it is possible that changes in the legal regime governing such businesses could limit their ability to distribute our products or adversely impact their business and thereby have an indirect adverse impact on our NetSpend business. For example, a large number of states have either prohibited, or imposed substantial restrictions upon, the offering of payday loans and this activity continues to draw substantial scrutiny from federal and state legislatures, regulatory authorities and various consumer groups. Furthermore, the Dodd-Frank Wall Street Reform and Consumer Protection Act enacted in July 2010 grants supervisory authority over entities engaged in this activity to the CFPB, which is directed to promulgate regulations which may significantly impact the operations and/or viability of various entities, including those engaged in the business of offering payday loans. As a number of NetSpend s distributors, including its largest distributor, ACE, are engaged in offering payday loans, further legislative and regulatory restrictions that negatively impact their ability to continue their operations could have a corresponding negative impact on our ability to offer GPR cards through their locations, potentially resulting in a significant decline in revenue from the NetSpend business.

We are subject to risks and write-offs resulting from fraudulent activities and losses from overdrawn cardholder accounts that could adversely impact our financial performance and results of operations.

Our newly acquired prepaid card programs expose us to threats involving the misuse of cards, collusion, fraud, identity theft and systemic attacks on our systems. Although a large portion of the fraudulent activity associated with the cards we manage is addressed through the chargeback systems and procedures maintained by the Networks, we are often responsible for other losses due to merchant, cardholder and other types of fraud. No system or procedures established to detect and reduce the impact of fraud are entirely effective. Although we actively devote efforts to effectively manage risk and prevent fraud, we could nevertheless experience an increase in fraud losses over our historical experience.

Although we maintain reserves for fraud and other losses, our exposure to these types of risks may exceed our reserve levels for a variety of reasons, including our failure to predict the actual recovery rate, failure to effectively manage risk and failure to prevent fraud. Accordingly, our business, results of operations and financial condition could be materially and adversely affected to the extent that we incur losses resulting from overdrawn cardholder accounts and fraudulent activity that exceed our designated reserves or if we determine that it is necessary to increase our reserves substantially in order to address any increased recovery risk.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

The following table sets forth information regarding the Company s purchases of its common stock on a monthly basis during the three months ended September 30, 2013:

(in thousands, except per share data) Total Number of Strange Point Number of Strange Under Strange Point Number of Strange That May Yet Be

Part of Purchased Publicly Under the

Edgar Filing: TOTAL SYSTEM SERVICES INC - Form 10-Q

	Announced Plans or Programs	Plans of Programs
July 2013	\$ 12,893	7,107
August 2013	12,893	7,107
September 2013	12,893	7,107
_		
Total	\$	

# Item 6. Exhibits.

a) Exhibits

# Exhibit

Number	Description
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32	Certification of Chief Executive Officer and Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
101.INS	XBRL Instance Document
101.SCH	XBRL Taxonomy Extension Schema Document
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document
101.LAB	XBRL Taxonomy Extension Label Linkbase Document
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document

45

## TOTAL SYSTEM SERVICES, INC.

## **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## TOTAL SYSTEM SERVICES, INC.

Date: November 6, 2013 by: /s/ Philip W. Tomlinson

Philip W. Tomlinson

Chairman of the Board and Chief Executive Officer

Date: November 6, 2013 by: /s/ James B. Lipham

James B. Lipham

Senior Executive Vice President and Chief Financial

Officer

46

# TOTAL SYSTEM SERVICES, INC.

# **Exhibit Index**

# **Exhibit**

Number	Description
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
32	Certification of Chief Executive Officer and Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
101.INS	XBRL Instance Document
101.SCH	XBRL Taxonomy Extension Schema Document
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document
101.LAB	XBRL Taxonomy Extension Label Linkbase Document
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document

47