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FISERV INC Form 10-Q November 06, 2009 Table of Contents

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D. C. 20549

# **FORM 10-Q**

**X** QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the quarterly period ended September 30, 2009

OR

" TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the transition period from \_\_\_\_\_ to \_\_\_\_

Commission File Number 0-14948

FISERV, INC.

(Exact Name of Registrant as Specified in Its Charter)

WISCONSIN (State or Other Jurisdiction of 39-1506125 (I. R. S. Employer

**Incorporation or Organization**)

Identification No.)

255 FISERV DRIVE, BROOKFIELD, WI (Address of Principal Executive Offices)

53045 (Zip Code)

(262) 879-5000

(Registrant s Telephone Number, Including Area Code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer x Accelerated filer

Non-accelerated filer "Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes "No x

As of November 3, 2009, there were 153,897,994 shares of common stock, \$.01 par value, of the registrant outstanding.

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## PART I. FINANCIAL INFORMATION

## ITEM 1. FINANCIAL STATEMENTS

## FISERV, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(In millions, except per share data)

(Unaudited)

Processing and services         \$ 826         \$ 832         \$ 2,485         \$ 2,633           Product         166         206         530         914           Total revenues         992         1,038         3,015         3,547           Expenses:         2         2         453         460         1,376         1,489           Cost of processing and services         453         460         1,376         1,489           Cost of product         126         162         393         765           Selling, general and administrative         182         199         556         615           Total expenses         761         821         2,325         2,869           Operating income         231         217         690         678           Interest expense, net         (52)         (57)         (161)         (187)           Gain on sale of businesses         19         19         19           Income from continuing operations before income taxes and income from investment in unconsolidated affiliate         179         179         529         510           Income tax provision         (60)         (107)         194         (235)           Income from continuing operations         124 </th <th></th> <th></th> <th>ree Moi Septem</th> <th>ber</th> <th></th> <th></th> <th></th> <th>ths Ended aber 30, 2008</th>			ree Moi Septem	ber				ths Ended aber 30, 2008
Product         166         206         530         914           Total revenues         992         1,038         3,015         3,547           Expenses:         25         453         460         1,376         1,489           Cost of product         126         162         393         765           Selling, general and administrative         182         199         556         615           Total expenses         761         821         2,325         2,869           Operating income         231         217         690         678           Interest expense, net         (52)         (57)         (161)         (187)           Gain on sale of businesses         19         19         19           Income from continuing operations before income taxes and income from investment in unconsolidated affiliate         179         179         529         510           Income tax provision         (60)         (107)         (194)         (235)           Income from investment in unconsolidated affiliate, net of income taxes         5         3         10         3           Income from continuing operations         124         75         345         278           Income (loss) from discontinued operations, ne	Revenues:							
Expenses:		\$		\$		\$ 2		
Expenses:	Product		166		206		530	914
Cost of processing and services         453         460         1,376         1,489           Cost of product         126         162         393         765           Selling, general and administrative         182         199         556         615           Total expenses         761         821         2,325         2,869           Operating income         231         217         690         678           Interest expense, net         (52)         (57)         (161)         (187)           Gain on sale of businesses         19         19         19           Income from continuing operations before income taxes and income from investment in unconsolidated affiliate         179         179         529         510           Income tax provision         (60)         (107)         (194)         (235)           Income from investment in unconsolidated affiliate, net of income taxes         5         3         10         3           Income (loss) from discontinued operations, net of income taxes         (9)         3         13         229           Net income         \$115         \$78         \$358         \$507	Total revenues		992		1,038	3	3,015	3,547
Cost of processing and services         453         460         1,376         1,489           Cost of product         126         162         393         765           Selling, general and administrative         182         199         556         615           Total expenses         761         821         2,325         2,869           Operating income         231         217         690         678           Interest expense, net         (52)         (57)         (161)         (187)           Gain on sale of businesses         19         19         19           Income from continuing operations before income taxes and income from investment in unconsolidated affiliate         179         179         529         510           Income tax provision         (60)         (107)         (194)         (235)           Income from investment in unconsolidated affiliate, net of income taxes         5         3         10         3           Income (loss) from discontinued operations, net of income taxes         (9)         3         13         229           Net income         \$115         \$78         \$358         \$507	Expenses:							
Selling, general and administrative         182         199         556         615           Total expenses         761         821         2,325         2,869           Operating income         231         217         690         678           Interest expense, net         (52)         (57)         (161)         (187)           Gain on sale of businesses         19         19         19           Income from continuing operations before income taxes and income from investment in unconsolidated affiliate         179         179         529         510           Income tax provision         (60)         (107)         (194)         (235)           Income from investment in unconsolidated affiliate, net of income taxes         5         3         10         3           Income from continuing operations         124         75         345         278           Income (loss) from discontinued operations, net of income taxes         (9)         3         13         229           Net income         \$115         \$78         \$358         507			453		460	1	1,376	1,489
Total expenses         761         821         2,325         2,869           Operating income         231         217         690         678           Interest expense, net         (52)         (57)         (161)         (187)           Gain on sale of businesses         19         19         19           Income from continuing operations before income taxes and income from investment in unconsolidated affiliate         179         179         529         510           Income tax provision         (60)         (107)         (194)         (235)           Income from investment in unconsolidated affiliate, net of income taxes         5         3         10         3           Income from continuing operations         124         75         345         278           Income (loss) from discontinued operations, net of income taxes         (9)         3         13         229           Net income         \$115         \$78         \$358         \$507	Cost of product		126		162		393	765
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Interest expense, net  Gain on sale of businesses  Income from continuing operations before income taxes and income from investment in unconsolidated affiliate  Income tax provision  Income from investment in unconsolidated affiliate, net of income taxes  Income from continuing operations  Income from continuing operations  Income from continuing operations  Income from continuing operations  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes	Total expenses		761		821	2	2,325	2,869
Interest expense, net  Gain on sale of businesses  Income from continuing operations before income taxes and income from investment in unconsolidated affiliate  Income tax provision  Income from investment in unconsolidated affiliate, net of income taxes  Income from continuing operations  Income from continuing operations  Income from continuing operations  Income from continuing operations  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes	•							
Interest expense, net  Gain on sale of businesses  Income from continuing operations before income taxes and income from investment in unconsolidated affiliate  Income tax provision  Income from investment in unconsolidated affiliate, net of income taxes  Income from continuing operations  Income from continuing operations  Income from continuing operations  Income from continuing operations  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes  Income (loss) from discontinued operations, net of income taxes	Operating income		231		217		690	678
Gain on sale of businesses  19 19 Income from continuing operations before income taxes and income from investment in unconsolidated affiliate Income tax provision Income from investment in unconsolidated affiliate, net of income taxes  19 29 510 179 179 529 510 180 180 180 180 180 180 180 180 180 1	• •		(52)		(57)			(187)
unconsolidated affiliate         179         179         529         510           Income tax provision         (60)         (107)         (194)         (235)           Income from investment in unconsolidated affiliate, net of income taxes         5         3         10         3           Income from continuing operations         124         75         345         278           Income (loss) from discontinued operations, net of income taxes         (9)         3         13         229           Net income         \$ 115         \$ 78         \$ 358         \$ 507								
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Income from investment in unconsolidated affiliate, net of income taxes53103Income from continuing operations12475345278Income (loss) from discontinued operations, net of income taxes(9)313229Net income\$ 115\$ 78\$ 358\$ 507			179		179		529	510
Income from continuing operations12475345278Income (loss) from discontinued operations, net of income taxes(9)313229Net income\$ 115\$ 78\$ 358\$ 507	Income tax provision		(60)		(107)		(194)	(235)
Income (loss) from discontinued operations, net of income taxes (9) 3 13 229  Net income \$ 115 \$ 78 \$ 358 \$ 507			5					
Income (loss) from discontinued operations, net of income taxes (9) 3 13 229  Net income \$ 115 \$ 78 \$ 358 \$ 507								
Income (loss) from discontinued operations, net of income taxes (9) 3 13 229  Net income \$ 115 \$ 78 \$ 358 \$ 507	Income from continuing operations		124		75		345	278
Net income \$ 115 \$ 78 \$ 358 \$ 507			(9)				13	
	•							
	Net income	\$	115	\$	78	\$	358	\$ 507
Net income (loss) per share - hasic:		Ψ		Ψ	, 0	Ψ		Ψ 207
Net income (loss) per share - basic:								
	Net income (loss) per share - basic:							
Continuing operations \$ <b>0.80</b> \$ <b>0.46</b> \$ <b>2.23</b> \$ 1.71				\$		\$		
Discontinued operations (0.05) 0.02 0.09 1.40	Discontinued operations		(0.05)		0.02		0.09	1.40
Total \$ 0.75 \$ 0.48 \$ 2.31 \$ 3.10	Total	\$	0.75	\$	0.48	\$	2.31	\$ 3.10
Net income (loss) per share - diluted:		ф	0.70	Φ	0.46	d	2.21	¢ 1.00
Continuing operations \$ <b>0.79</b> \$ 0.46 <b>\$ 2.21</b> \$ 1.69	Continuing operations	Þ	0.79	<b>Þ</b>	0.46	Þ	2.21	\$ 1.09

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Discontinued operations	(0.05)	0.02	0.09	1.38
Total	\$ 0.74	\$ 0.48	\$ 2.30	\$ 3.08
Shares used in computing net income (loss) per share:				
Basic	153.9	162.5	154.8	163.3
Diluted	155.2	163.8	155.7	164.7

See notes to condensed consolidated financial statements.

## FISERV, INC.

## CONDENSED CONSOLIDATED BALANCE SHEETS

(Dollars in millions)

(Unaudited)

	-	ember 30,		ember 31,
A COLDING		2009		2008
ASSETS	ф	250	ф	220
Cash and cash equivalents	\$	278	\$	230
Trade accounts receivable, net		518		591
Deferred income taxes		45		71
Prepaid expenses and other current assets		268		294
Assets of discontinued operations held for sale		886		1,034
Total current assets		1,995		2,220
Property and againment, not		288		298
Property and equipment, net				
Intangible assets, net		2,020		2,091
Goodwill		4,368		4,369
Other long-term assets		425		353
Total assets	\$	9,096	\$	9,331
LIABILITIES AND SHAREHOLDERS EQUITY				
Trade accounts payable	\$	102	\$	97
Accrued expenses		453		509
Current maturities of long-term debt		4		255
Deferred revenues		301		338
Liabilities of discontinued operations held for sale		729		843
Total current liabilities		1,589		2,042
Long-term debt		3,773		3,850
Deferred income taxes		568		535
Other long-term liabilities		252		310
Total liabilities		6,182		6,737
Commitments and contingencies				
Shareholders equity:				
Preferred stock, no par value: 25.0 million shares authorized; none issued				
Common stock, \$0.01 par value: 450.0 million shares authorized; 197.9 million shares issued		2		2
Additional paid-in capital		722		706
Accumulated other comprehensive loss		(89)		(120)
Accumulated earnings		4,253		3,895
Treasury stock, at cost, 44.0 million and 42.0 million shares		(1,974)		(1,889)
Total shareholders equity		2,914		2,594

Total liabilities and shareholders equity \$ 9,096 \$ 9,331

See notes to condensed consolidated financial statements.

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## FISERV, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(In millions)

(Unaudited)

		oths Ended other 30, 2008
Cash flows from operating activities:		
Net income	\$ 358	\$ 507
Adjustment for discontinued operations	(13)	(229)
Adjustments to reconcile net income to net cash provided by operating activities from continuing operations:		
Depreciation and other amortization	140	153
Amortization of acquisition-related intangible assets	108	113
Share-based compensation	28	26
Deferred income taxes	49	31
Gain on sale of businesses		(19)
Other non-cash items	(10)	(5)
Changes in assets and liabilities, net of effects from acquisitions and dispositions:		
Trade accounts receivable	80	(1)
Prepaid expenses and other assets	(3)	(12)
Trade accounts payable and other liabilities	(55)	44
Deferred revenues	(43)	(31)
Net cash provided by operating activities from continuing operations	639	577
Cash flows from investing activities:		
Capital expenditures, including capitalization of software costs	(151)	(138)
Advances to unconsolidated affiliate	(67)	
Payment for acquisitions of businesses, net of cash acquired		(40)
Proceeds from sale of businesses, net of cash sold and expenses paid		513
Other investing activities	5	(18)
Net cash (used in) provided by investing activities from continuing operations	(213)	317
Cash flows from financing activities:		
Repayments of long-term debt	(334)	(1,148)
Issuance of common stock and treasury stock	30	34
Purchases of treasury stock	(128)	(244)
Other financing activities	4	(3)
Net cash used in financing activities from continuing operations	(428)	(1,361)
Net change in cash and cash equivalents from continuing operations	(2)	(467)
Net cash transactions transferred from discontinued operations	50	640
Beginning balance	230	295
Ending balance	\$ 278	\$ 468

## Discontinued operations cash flow information:

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Net cash used in operating activities  Net cash provided by investing activities  Net cash (used in) provided by financing activities	\$ (11) 929 (115)	\$ (272) 849 12
Net change in cash and cash equivalents from discontinued operations  Net cash transactions transferred to continuing operations	803 (50)	589 (640)
Ending balance - discontinued operations  Ending balance - discontinued operations	38 \$ 791	151 \$ 100

See notes to condensed consolidated financial statements.

#### FISERV, INC.

#### NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

#### 1. Principles of Consolidation

The condensed consolidated financial statements for the three-month and nine-month periods ended September 30, 2009 and 2008 are unaudited. In the opinion of management, all adjustments necessary for a fair presentation of the condensed consolidated financial statements have been included. Such adjustments consisted of normal recurring items. Interim results are not necessarily indicative of results for a full year. The condensed consolidated financial statements and accompanying notes are presented as permitted by Form 10-Q and do not contain certain information included in the annual consolidated financial statements and accompanying notes of Fisery, Inc. (the Company ). These interim condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and accompanying notes included in the Company s Annual Report on Form 10-K for the year ended December 31, 2008.

On September 28, 2009, the Company signed a definitive agreement to sell its Loan Fulfillment Solutions business (Fiserv LFS), which provides outsourced home equity loan fulfillment services to financial institutions. The financial results of Fiserv LFS and the other dispositions discussed in Note 4 are reported as discontinued operations for all periods presented. The condensed consolidated financial statements include the accounts of Fiserv, Inc. and all majority owned subsidiaries. All intercompany transactions and balances have been eliminated in consolidation. The Company has evaluated subsequent events through the time it filed this Form 10-Q on November 6, 2009.

#### 2. Recent Accounting Pronouncements

In May 2009, the Financial Accounting Standards Board (FASB) issued new accounting guidance on subsequent events effective for interim and annual periods ending after June 15, 2009. The new guidance establishes general standards of accounting for and disclosures of events that occur after the balance sheet date but before financial statements are issued. The adoption of this new guidance did not have a material impact on the Company's financial statements.

In June 2009, the FASB issued new accounting guidance on accounting for transfers of financial assets effective for interim and annual periods beginning after November 15, 2009. This new guidance amends previously existing guidance by removing the concept of a qualifying special-purpose entity and eliminating the exception from applying certain consolidation rules to variable interest entities that are qualifying special-purpose entities. It also changes the requirements for derecognition of financial assets and requires additional disclosures. The Company does not expect that the adoption of this new guidance will have a material impact on its financial statements, although it is still assessing the impact it may have.

In June 2009, the FASB issued new accounting guidance on consolidation of variable interest entities effective for interim and annual periods beginning after November 15, 2009. This new guidance requires an analysis to determine whether a variable interest gives an entity a controlling financial interest in the variable interest entity and also requires ongoing qualitative assessments of whether an entity is the primary beneficiary of a variable interest entity and expands required disclosures. The Company does not expect that the adoption of this new guidance will have a material impact on its financial statements, although it is still assessing the impact it may have.

In June 2009, the FASB issued the FASB Accounting Standards Codification and the Hierarchy of Generally Accepted Accounting Principles (the Codification), effective for interim and annual periods ending after September 15, 2009. On July 1, 2009, the Codification became effective as the single source of authoritative United States accounting and reporting standards. It combined existing authoritative standards into a comprehensive, topically organized database. Because the Codification did not change or alter existing accounting standards, the Company s adoption of the Codification did not impact its financial statements.

#### 3. Fair Value Measurements

Assets and liabilities which are measured at fair value are classified in the following categories:

<u>Level 1</u> At September 30, 2009 and December 31, 2008, the fair values of available-for-sale investments in asset-backed securities of \$11 million and \$15 million, respectively, were based on quoted prices in active markets for identical instruments as of the reporting date.

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<u>Level 2</u> At September 30, 2009 and December 31, 2008, the fair values of available-for-sale investments in asset-backed securities of \$7 million and \$10 million, respectively, and liabilities for interest rate hedge contracts of \$110 million and \$138 million, respectively, were based on valuation models for which pricing inputs were either directly or indirectly observable as of the reporting date.

<u>Level 3</u> At September 30, 2009 and December 31, 2008, available-for-sale investments, included in other long-term assets, were \$24 million, based on valuation models with unobservable pricing inputs and management estimates. Unrealized losses of \$3 million were recorded in accumulated other comprehensive loss at September 30, 2009 and December 31, 2008.

The fair value of the Company s total debt was estimated using discounted cash flows based on the Company s current incremental borrowing rates or quoted prices in active markets and totaled \$3.8 billion and \$3.9 billion at September 30, 2009 and December 31, 2008, respectively.

### 4. Dispositions

Summarized financial information for discontinued operations was as follows:

(In millions)	Three Mont Septemb 2009		Nine Mon Septem 2009	
(III IIIIIIIOIIS)	2009	2000	2009	2000
Total revenues	\$ 36	\$ 65	\$ 121	\$ 246
Loss before income taxes	(14)	(7)	(21)	(17)
Income tax benefit	5	3	9	7
Gain on sale, net of income taxes		7	25	239
Income (loss) from discontinued operations	<b>\$</b> (9)	\$ 3	\$ 13	\$ 229

#### Fiserv LFS

On September 28, 2009, the Company signed a definitive agreement to sell Fiserv LFS. The sale of Fiserv LFS, which was included in the Company s Financial Institution Services segment in previously issued financial statements, is not expected to result in a significant net gain or loss after income taxes. The transaction remains subject to customary closing conditions and is expected to close in the fourth quarter of 2009.

#### Fiserv ISS

In 2007, the Company signed definitive agreements to sell its Investment Support Services segment (Fiserv ISS) in two separate transactions. On February 4, 2008, the Company completed the first transaction by selling Fiserv Trust Company and the accounts of the Company s institutional retirement plan and advisor services operations to TD AMERITRADE Online Holdings, Inc. (TD) for \$273 million in cash at closing. In the first nine months of 2008, the Company recognized an after-tax gain on sale of \$129 million, including income taxes of \$72 million, with respect to this transaction. In the second quarter of 2009, the Company recognized an additional after-tax gain of \$25 million, including income taxes of \$15 million, with respect to the final contingent purchase price payment it received from TD.

In the second transaction, Robert Beriault Holdings, Inc. (Holdings), an entity controlled by the current president of Fiserv ISS, has agreed to acquire the remaining accounts and certain assets and liabilities of Fiserv ISS, including the investment administration services business which provides back office and custody services for individual retirement accounts, for net book value. On April 15, 2009, the Company entered into two agreements that modified the manner in which Fiserv ISS is to be sold in order to enhance the ability of the parties to complete the transaction. Notwithstanding the restructuring of the transaction, the assets proposed to be sold to Holdings pursuant to the transaction agreements are substantially similar to the assets which were proposed to be disposed of under the first amended and restated stock purchase agreement and, collectively, represent the remaining operating assets of Fiserv ISS. In addition, the aggregate amount to be received by the Company in connection with the sale of the remainder of Fiserv ISS is expected to be approximately equal to the amount to be received under the first amended and restated stock purchase agreement.

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In October 2009, the FDIC approved the sale of the remaining portion of Fiserv ISS. The transaction remains subject to customary closing conditions and state regulatory approval and is expected to close in the fourth quarter of 2009.

#### Fiserv Health

On January 10, 2008, the Company completed the sale of a majority of its health businesses to UnitedHealthcare Services, Inc. for total cash proceeds of \$735 million. In the first nine months of 2008, the Company recognized an after-tax gain on sale of \$101 million, including income taxes of \$222 million, with respect to this transaction.

#### Other

In the first nine months of 2008, the Company recognized gains totaling \$9 million, net of income taxes, related to the sale of two businesses in its lending division.

Assets and liabilities of discontinued operations are presented separately as assets and liabilities of discontinued operations held for sale in the condensed consolidated balance sheets and consisted of the following:

(In millions)		mber 30, 009	December 31, 2008		
Cash and cash equivalents	\$	<b>791</b>	\$	38	
Trade accounts receivable, net		20		20	
Investments				891	
Intangible assets, net		65		72	
Other assets		10		13	
Assets of discontinued operations held for sale	\$	886	\$	1,034	
Trade accounts payable and other liabilities	\$	15	\$	14	
Retirement account deposits		714		829	
Liabilities of discontinued operations held for sale	\$	729	\$	843	

As of September 30, 2009 and December 31, 2008, assets and liabilities of discontinued operations held for sale represent those of Fiserv ISS and Fiserv LFS. Fiserv ISS acts as a custodian for self-directed individual retirement accounts. The owner of a self-directed account may instruct Fiserv ISS to place the account owner suninvested cash in either a savings or time deposit account with Fiserv ISS or assets offered by third parties not affiliated with Fiserv ISS and selected by the account owner. At September 30, 2009, Fiserv ISS acted as a custodian for approximately \$12 billion of client-directed retirement plan assets, of which \$714 million were held as FDIC insured deposits with Fiserv ISS. Other than the \$714 million of client account funds held on deposit with Fiserv ISS, no other portion of the retirement plan assets or client-directed investments are reflected on the balance sheet of Fiserv ISS because the beneficial interest in such assets is owned by the respective clients. Client account funds held on deposit at Fiserv ISS represent the primary source of funds which are invested at the risk of and for the benefit of Fiserv ISS. At December 31, 2008, these investments consisted of \$818 million of mortgage-backed obligations which included GNMA, FNMA and FHLMC government agency mortgage-backed pass-through securities and collateralized mortgage obligations rated AAA by Standard and Poor s and \$73 million of money market mutual funds. In connection with the Company s proposed sale of Fiserv ISS, Fiserv ISS sold substantially all of its investments and recognized a pre-tax loss of \$4 million in the second quarter of 2009. At September 30, 2009, the proceeds from the sale of these investments were invested in money market mutual funds, which are reported as cash equivalents. In the fourth quarter of 2009, in connection with the proposed sale of Fiserv ISS, the Company transferred its FDIC insured retirement accounts to other third-party FDIC insured financial institutions.

#### 5. Investment in and Advances to Unconsolidated Affiliate

In July 2008, the Company completed the sale of a 51% interest in substantially all of the businesses in its Insurance segment (Fiserv Insurance) and recognized a pre-tax gain of \$19 million and a related income tax provision of \$44 million in the third quarter of 2008. The Company received net cash proceeds of \$513 million at closing and a \$30 million note due in 2018. In July 2009, the Company loaned Fiserv Insurance \$67 million, with interest payable quarterly and the principal due in 2013. The Company s investment in and advances to Fiserv Insurance, totaling \$288 million and \$211 million at September 30, 2009 and December 31, 2008, respectively, are reported within other long-term assets in the condensed consolidated balance sheets.

#### 6. Share-Based Compensation

The Company recognized \$8 million and \$28 million of share-based compensation during the three and nine months ended September 30, 2009, respectively, and \$8 million and \$26 million during the three and nine months ended September 30, 2008, respectively. The Company s annual grant of share-based awards generally occurs in the first quarter. During the nine months ended September 30, 2009, the Company granted 1.6 million stock options and 0.5 million restricted stock units at weighted-average estimated fair values of \$12.65 and \$33.67, respectively. During the nine months ended September 30, 2008, the Company granted 1.5 million stock options and 0.3 million restricted stock units at weighted-average estimated fair values of \$20.56 and \$53.75, respectively.

#### 7. Shares Used in Computing Net Income Per Share

Basic weighted-average outstanding shares used in calculating net income per share were 153.9 million and 162.5 million for the three months ended September 30, 2009 and 2008, respectively, and were 154.8 million and 163.3 million for the nine months ended September 30, 2009 and 2008, respectively. Diluted weighted-average outstanding shares used in calculating net income per share were 155.2 million and 163.8 million for the three months ended September 30, 2009 and 2008, respectively, and included 1.3 million common stock equivalents in each period. For the nine months ended September 30, 2009 and 2008, diluted weighted-average outstanding shares used in calculating net income per share were 155.7 million and 164.7 million, respectively, and included 0.9 million and 1.4 million common stock equivalents, respectively. For the three months ended September 30, 2009 and 2008, stock options for 2.2 million shares and 2.4 million shares, respectively, were excluded from the calculation of diluted weighted-average outstanding shares because their impact was anti-dilutive. For the nine months ended September 30, 2009 and 2008, stock options for 5.0 million shares and 2.2 million shares, respectively, were excluded from the calculation of diluted weighted-average outstanding shares because their impact was anti-dilutive.

#### 8. Interest Rate Hedge Contracts

To manage exposure to fluctuations in interest rates, the Company maintains a series of interest rate swap agreements (Swaps) with total notional values of \$1.75 billion at September 30, 2009 and December 31, 2008. The Swaps have been designated by the Company as cash flow hedges, effectively fix interest rates on floating rate term loan borrowings at a weighted-average rate of approximately 4.5% prior to financing spreads and related fees, and have expiration dates through September 2012. The fair values of the Swaps, as discussed in Note 3, were recorded in other long-term liabilities and in accumulated other comprehensive loss, net of income taxes, in the condensed consolidated balance sheets. The components of other comprehensive income (loss) pertaining to interest rate hedge contracts are presented in Note 9. In the three and nine months ended September 30, 2009 and 2008, interest expense recognized due to hedge ineffectiveness was not significant, and no amounts were excluded from the assessments of hedge effectiveness. Based on the amounts recorded in accumulated other comprehensive loss at September 30, 2009, the Company estimates that it will recognize approximately \$45 million in interest expense related to interest rate hedge contracts during the next twelve months.

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#### 9. Comprehensive Income

Comprehensive income was as follows:

(In millions)	Three Mon Septem 2009		Nine Mon Septem 2009	
Net income	\$ 115	\$ 78	\$ 358	\$ 507
Other comprehensive income (loss), net of income taxes:			(1)	(4)
Fair market value adjustments on investments  Reclassification adjustment for net realized losses on investments included in	1	I	(1)	(4)
income			3	
Fair market value adjustments on cash flow hedges	(13)	(9)	(7)	(12)
Reclassification adjustment for net realized losses on cash flow hedges included in interest expense	11	4	28	8
Foreign currency translation adjustments	5	(7)	8	(7)
Other comprehensive income (loss)	4	(11)	31	(15)
Comprehensive income	\$ 119	\$ 67	\$ 389	\$ 492

## 10. Litigation and Contingencies

Stambler Litigation

In July 2008, Leon Stambler filed a patent infringement complaint against Fiserv, Inc. and its subsidiary, CheckFree Corporation, in the United States District Court for the Eastern District of Texas styled as Leon Stambler v. Fiserv, Inc. and CheckFree Corporation. The complaint alleges that Fiserv and CheckFree infringe two patents allegedly owned by plaintiff by providing secure online banking services, including but not limited to online bill pay, through websites and through the provision of products and services to financial institutions. The plaintiff seeks an award of damages, including interest, as relief for any past and ongoing alleged infringement activities, costs and attorneys fees, and any other relief deemed appropriate by the court.

In May 2008 and December 2008, Leon Stambler filed related patent infringement complaints in the same forum against a number of financial institutions and their holding companies, as well as against a number of other providers of technology to the financial services industry. Those related cases are styled as: Leon Stambler v. JPMorgan Chase & Co., et al. and Leon Stambler v. Merrill Lynch & Co., Inc., et al. Those complaints allege that the defendants infringe the same two patents by providing secure online banking products and/or services, including but not limited to online bill pay and secure funds transfer products and/or services. The plaintiff seeks an award of damages, including interest, related to defendants alleged infringing activities and recovery of costs and attorneys fees, as well as a permanent injunction against any future infringing conduct. A number of financial institution defendants in these cases have requested indemnification from Fiserv, Inc. and/or CheckFree Corporation for products and services provided by the Company.

On October 23, 2009, the Company and Leon Stambler entered into a confidential settlement agreement, pursuant to which the Company was released from any liability for alleged infringement of Stambler s patents and received a license to use the same. On October 27, 2009, the Company and Leon Stambler filed a joint stipulation of dismissal with prejudice from the above referenced cases. The settlement did not have a material impact on the Company s condensed consolidated financial statements.

## Indemnifications and Warranties

Subject to limitations and exclusions, the Company generally indemnifies its clients from certain costs resulting from claims of patent, copyright or trademark infringement associated with such clients—use of its products or services. The Company may also warrant to clients that its products and services will operate substantially in accordance with identified specifications. From time to time, in connection with sales of businesses, the Company agrees to indemnify the buyers for liabilities associated with the businesses that are sold. Historically, payments under such

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indemnification or warranty provisions have not been significant.

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#### 11. Business Segment Information

The Company s operations are comprised of the Financial Institution Services (Financial) segment, the Payments and Industry Products (Payments) segment, and the Corporate and Other segment. The Financial segment provides banks, thrifts and credit unions with account processing services, item processing services, loan origination and servicing products, cash management and consulting services, and other products and services that support numerous types of financial transactions. The Payments segment provides products and services that address a range of technology needs for the financial services industry, including: Internet banking, electronic bill payment, electronic funds transfer and debit processing, fraud and risk management capabilities, card and print personalization services, check imaging, and investment account processing services for separately managed accounts. The Corporate and Other segment primarily consists of unallocated corporate overhead expenses, amortization of acquisition-related intangible assets and intercompany eliminations. In July 2008, the Company completed the sale of a 51% interest in substantially all of the businesses in its Insurance Services (Insurance) segment. Revenues and operating income for the Company is reporting segments were as follows:

(In millions)	Financial		inancial Payments		Insurance			rporate I Other	Total	
Three Months Ended September 30, 2009										
Processing and services revenue	\$	431	\$	394			\$	1	\$	826
Product revenue		44		128				(6)		166
Total revenues	\$	475	\$	522			\$	(5)	\$	992
Operating income	\$	141	\$	151			\$	(61)	\$	231
Three Months Ended September 30, 2008 Processing and services revenue Product revenue	\$	439 45	\$	385 144	\$	8 25	\$	(8)	\$	832 206
Total revenues	\$	484	\$	529	\$	33	\$	(8)	\$ 1	,038
Operating income	\$	129	\$	148	\$	3	\$	(63)	\$	217
Nine Months Ended September 30, 2009	ф	1 212	ф	4.450			ф	-	Φ.	40.
Processing and services revenue	\$	1,312	\$	1,172			\$	1 (22)	\$ 2	,485
Product revenue  Total revenues	\$	133	\$	419 1,591			\$	(22)	\$3	530
Operating income	\$	428	\$	453			\$	(191)	\$	690
Nine Months Ended September 30, 2008							·			
Processing and services revenue	\$	1,364	\$	1,155	\$	121	\$	(7)		,633
Product revenue		138		417		392		(33)		914
Total revenues	\$	1,502	\$	1,572	\$	513	\$	(40)	\$ 3	,547
Operating income	\$	410	\$	422	\$	44	\$	(198)	\$	678

#### 12. Subsidiary Guarantors of Long-Term Debt

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Certain of the Company s 100% owned domestic subsidiaries ( Guarantor Subsidiaries ) jointly and severally, and fully and unconditionally guarantee the Company s indebtedness under its revolving credit facility, senior term loan and senior notes. The following condensed consolidating financial information is presented on the equity method and reflects the summarized financial information for: (a) the Company; (b) the Guarantor Subsidiaries on a combined basis; and (c) the Company s non-guarantor subsidiaries on a combined basis.

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## FISERV, INC.

## CONDENSED CONSOLIDATING STATEMENT OF INCOME

## THREE MONTHS ENDED SEPTEMBER 30, 2009

(In millions)	rent npany	 rantor sidiaries	Guarantor Sidiaries	Elim	inations	Conse	olidated
Revenues:	F J						
Processing and services	\$	\$ 584	\$ 263	\$	(21)	\$	826
Product		139	35		(8)		166
Total revenues		723	298		(29)		992
Total revenues		123	290		(29)		992
Expenses:							
Cost of processing and services	(2)	319	157		(21)		453
Cost of product		109	23		(6)		126
Selling, general and administrative	21	107	54				182
T. 4.1	10	525	224		(27)		761
Total expenses	19	535	234		(27)		761
Operating income (loss)	(19)	188	64		(2)		231
Interest (expense) income, net	13	(64)	(1)		(2)		(52)
increst (expense) meome, net	15	(01)	(1)				(32)
Income (loss) from continuing operations before income							
taxes and income from investment in unconsolidated							
affiliate	(6)	124	63		(2)		179
Income tax (provision) benefit	10	(47)	(24)		1		(60)
Income from investment in unconsolidated affiliate, net of							
income taxes			5				5
Income from continuing operations	4	77	44		(1)		124
Equity in earnings of consolidated affiliates	111				(111)		
Loss from discontinued operations, net of income taxes		(5)	(4)				(9)
Net income	\$ 115	\$ 72	\$ 40	\$	(112)	\$	115

## FISERV, INC.

## CONDENSED CONSOLIDATING STATEMENT OF INCOME

## THREE MONTHS ENDED SEPTEMBER 30, 2008

(In millions)	Parent Company		Guarantor Subsidiaries		 Non-Guarantor Subsidiaries		inations	Cons	olidated
Revenues:									
Processing and services	\$	1	\$	571	\$ 278	\$	(18)	\$	832
Product				152	60		(6)		206
Total revenues		1		723	338		(24)		1,038

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Expenses:						
Cost of processing and services	(1)	310	172	(21	)	460
Cost of product		117	50	(5	)	162
Selling, general and administrative	26	117	56			199
Total expenses	25	544	278	(26	)	821
Operating income (loss)	(24)	179	60	2		217
Interest (expense) income, net	2	(49)	(10)			(57)
Gain on sale of businesses			19			19
Income (loss) from continuing operations before income taxes and income from investment in						
unconsolidated affiliate	(22)	130	69	2		179
Income tax (provision) benefit	8	(51)	(64)			(107)
Income from investment in unconsolidated affiliate,						
net of income taxes			3			3
Income (loss) from continuing operations	(14)	79	8	2		75
Equity in earnings of consolidated affiliates	92			(92	)	
Income (loss) from discontinued operations, net of						
income taxes		(1)	4			3
Net income	\$ 78	\$ 78	\$ 12	\$ (90	) \$	78

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## FISERV, INC.

## CONDENSED CONSOLIDATING STATEMENT OF INCOME

## NINE MONTHS ENDED SEPTEMBER 30, 2009

(In millions)	 arent mpany	 arantor sidiaries	 uarantor idiaries	Elim	inations	Cons	solidated
Revenues:							
Processing and services	\$	\$ 1,751	\$ 791	\$	(57)	\$	2,485
Product		460	93		(23)		530
Total revenues		2,211	884		(80)		3,015
Expenses:							
Cost of processing and services	1	956	476		(57)		1,376
Cost of product		347	67		(21)		393
Selling, general and administrative	64	328	164				556
Total expenses	65	1,631	707		(78)		2,325
•							
Operating income (loss)	(65)	580	177		(2)		690
Interest (expense) income, net	34	(192)	(3)				(161)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(31)	388	174		(2)		529
Income tax (provision) benefit	19	(148)	(66)		1		(194)
Income from investment in unconsolidated affiliate, net of income taxes			10				10
Income (loss) from continuing operations	(12)	240	118		(1)		345
Equity in earnings of consolidated affiliates	370				(370)		
Income (loss) from discontinued operations, net of							
income taxes		(10)	23				13
Net income	\$ 358	\$ 230	\$ 141	\$	(371)	\$	358

## FISERV, INC.

## CONDENSED CONSOLIDATING STATEMENT OF INCOME

## NINE MONTHS ENDED SEPTEMBER 30, 2008

(In millions)	Pare Comp		 arantor sidiaries	 uarantor idiaries	Elimi	nations	Con	solidated
Revenues:								
Processing and services	\$	1	\$ 1,721	\$ 966	\$	(55)	\$	2,633
Product			446	486		(18)		914

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Total revenues	1	2,167	1,452	(73)	3,547
Expenses:					
Cost of processing and services		956	597	(64)	1,489
Cost of product	1	346	433	(15)	765
Selling, general and administrative	76	328	211		615
Total expenses	77	1,630	1,241	(79)	2,869
Operating income (loss)	(76)	537	211	6	678
Interest expense, net	(112)	(35)	(40)		(187)
Gain on sale of businesses		(==)	19		19
Income (loss) from continuing operations before income taxes and income from investment in					
unconsolidated affiliate	(188)	502	190	6	510
Income tax (provision) benefit	73	(196)	(110)	(2)	(235)
Income from investment in unconsolidated affiliate, net of income taxes		,	3	,	3
Income (loss) from continuing operations	(115)	306	83	4	278
Equity in earnings of consolidated affiliates	622			(622)	
Income (loss) from discontinued operations, net of					
income taxes		(3)	232		229
Net income	\$ 507	\$ 303	\$ 315	\$ (618)	\$ 507

## FISERV, INC.

## CONDENSED CONSOLIDATING BALANCE SHEET

## **SEPTEMBER 30, 2009**

(In millions)	Parent Company		Guarant Subsidiar		on-Guaranto Subsidiaries	minations	Con	solidated
ASSETS								
Cash and cash equivalents	\$ 8	3	\$ 14	40 \$	130	\$	\$	278
Trade accounts receivable, net	(2	2)	34	47	173			518
Prepaid expenses and other current assets	58	3	12	27	128			313
Assets of discontinued operations held for sale			;	33	803			886
Total current assets	64		69	97	1,234			1,995
Investments in affiliates	3,181					(3,181)		
Goodwill and intangible assets, net	1		5,43	51	936			6,388
Other long-term assets	120	)	29	95	298			713
Total assets	\$ 3,366	<b>5</b>	\$ 6,4	43 \$	2,468	\$ (3,181)	\$	9,096
LIABILITIES AND SHAREHOLDERS EQUITY								
Trade accounts payable and other current liabilities	\$ 90	)	\$ 4'	72 \$	298	\$	\$	860
Liabilities of discontinued operations held for sale				7	722			729
Total current liabilities	90	)	4′	79	1,020			1,589
Long-term debt	3,769	)		1	3			3,773
Due to (from) affiliates	(4,186	<b>ó</b> )	4,02	26	160			
Other long-term liabilities	779	)		37	4			820
Total liabilities	452		4,54	43	1,187			6,182
Total shareholders equity	2,914	ļ	1,90	00	1,281	(3,181)		2,914
Total liabilities and shareholders equity	\$ 3,366	5	\$ 6,4	43 \$	2,468	\$ (3,181)	\$	9,096

## FISERV, INC.

## CONDENSED CONSOLIDATING BALANCE SHEET

## **DECEMBER 31, 2008**

(In millions)	rent npany	 rantor idiaries	 uarantor idiaries	Eliminations	Cons	olidated
ASSETS						
Cash and cash equivalents	\$ 32	\$ 104	\$ 94	\$	\$	230
Trade accounts receivable, net	(1)	379	213			591
Prepaid expenses and other current assets	76	144	145			365

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Assets of discontinued operations held for sale		8	38	946		1,034
Total current assets	107	71	15	1,398		2,220
Investments in affiliates	2,736				(2,736)	
Goodwill and intangible assets, net	·	5,50	)5	955		6,460
Other long-term assets	59	29	97	295		651
Total assets	\$ 2,902	\$ 6,51	17 \$	2,648	\$ (2,736)	\$ 9,331
LIABILITIES AND SHAREHOLDERS EQUITY						
Trade accounts payable and other current liabilities	\$ 360	\$ 51	4 \$	325	\$	\$ 1,199
Liabilities of discontinued operations held for sale		1	12	831		843
Total current liabilities	360	52	26	1,156		2,042
Long-term debt	3,849		1			3,850
Due to (from) affiliates	(4,264)	3,88	30	384		
Other long-term liabilities	363	52	28	(46)		845
Total liabilities	308	4,93	35	1,494		6,737
		ŕ		•		ŕ
Total shareholders equity	2,594	1,58	32	1,154	(2,736)	2,594
Total liabilities and shareholders equity	\$ 2,902	\$ 6,51	7 \$	2,648	\$ (2,736)	\$ 9,331

## FISERV, INC.

## CONDENSED CONSOLIDATING STATEMENT OF CASH FLOWS

## NINE MONTHS ENDED SEPTEMBER 30, 2009

	Par			rantor		Guarantor				
(In millions)	Com	pany	Subs	idiaries	Su	bsidiaries	Elim	inations	Cons	olidated
Cash flows from operating activities:										
Net cash provided by operating activities from										
continuing operations	\$	37	\$	416	\$	189	\$	(3)	\$	639
Cash flows from investing activities:										
Capital expenditures, including capitalization of										
software costs		(2)		(125)		(24)				(151)
Other investing activities		(67)		(254)		(131)		390		(62)
- 1111 211 / US 111 /		(01)		(== 1)		()				(=-)
Net cash used in investing activities from continuing operations		(69)		(379)		(155)		390		(213)
Cash flows from financing activities:										
Repayments of long-term debt	(	331)		(1)		(2)				(334)
Purchases of treasury stock	(	128)								(128)
Other financing activities		417				4		(387)		34
Net cash (used in) provided by financing activities				245				(20=)		(400)
from continuing operations		(42)		(1)		2		(387)		(428)
Net change in cash and cash equivalents from										
continuing operations		(74)		36		36				(2)
Net cash transactions transferred from discontinued										
operations		50								50
Beginning balance		32		104		94				230
Ending balance	\$	8	\$	140	\$	130	\$		\$	278

## FISERV, INC.

## CONDENSED CONSOLIDATING STATEMENT OF CASH FLOWS

## NINE MONTHS ENDED SEPTEMBER 30, 2008

(In millions) Cash flows from operating activities:	rent ipany	 rantor idiaries	 uarantor diaries	Elimination	s Con	solidated
Net cash provided by operating activities from continuing operations	\$ 23	\$ 447	\$ 107	\$	\$	577
Cash flows from investing activities:						
Capital expenditures, including capitalization of software costs	(2)	(96)	(41)	1		(138)

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Payment for acquisitions of businesses, net of cash acquired	(14)	(27)	1		(40)
Proceeds from sale of businesses, net of cash sold	(11)	(27)	1		(10)
and expenses paid			513		513
Other investing activities		(342)	(554)	878	(18)
Net cash (used in) provided by investing activities					
from continuing operations	(16)	(465)	(81)	879	317
Cash flows from financing activities:					
Repayments of long-term debt, net	(1,090)	(6)	(52)		(1,148)
Purchases of treasury stock	(244)				(244)
Other financing activities	914	(1)	(3)	(879)	31
Net cash used in financing activities from continuing					
operations	(420)	(7)	(55)	(879)	(1,361)
Net change in cash and cash equivalents from					
continuing operations	(413)	(25)	(29)		(467)
Net cash transactions transferred from discontinued					
operations	644	(4)			640
Beginning balance	41	130	124		295
Ending balance	\$ 272	\$ 101	\$ 95	\$	\$ 468

# ITEM 2. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS Forward-Looking Statements

This quarterly report contains forward-looking statements intended to qualify for the safe harbor from liability established by the Private Securities Litigation Reform Act of 1995. Forward-looking statements include those that express a plan, belief, expectation, estimation, anticipation, intent, contingency, future development or similar expression, and can generally be identified as forward-looking because they include words such as believes, anticipates, expects, could, should or words of similar meaning. Statements that describe our objectives or g are also forward-looking statements. The forward-looking statements in this report involve significant risks and uncertainties, and a number of factors, both foreseen and unforeseen, that could cause actual results to differ materially from our current expectations. The factors that may affect our results include, among others: the impact on our business of the current state of the economy, including the risk of reduction in revenue resulting from the elimination of existing or potential clients due to consolidation or financial failures in the financial services industry or from decreased spending on the products and services we offer; our ability to complete, and the timing of and the proceeds from, the sale of the remainder of the Fiserv ISS business, including the risk that the conditions to the completion of the transaction may not be satisfied or the remaining required regulatory approvals may not be obtained timely or at all; our ability to complete, and the timing of and the proceeds from, the sale of Fisery LFS; our ability to successfully integrate CheckFree s operations; changes in client demand for our products or services; pricing or other actions by competitors; the potential impact of our Fiserv 2.0 initiatives; our ability to comply with government regulations, including privacy regulations; and other factors identified in our Annual Report on Form 10-K for the year ended December 31, 2008 and in other documents that we file with the Securities and Exchange Commission. We urge you to consider these factors carefully in evaluating forward-looking statements and caution you not to place undue reliance upon forward-looking statements, which speak only as of the date of this report. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this report.

#### Overview

We provide integrated information management and electronic commerce systems and services, including transaction processing, electronic bill payment and presentment, business process outsourcing, document distribution services, and software and systems solutions. Our operations are primarily in the United States and are comprised of our Financial Institution Services (Financial) segment, Payments and Industry Products (Payments) segment and Corporate and Other segment. The Financial segment provides banks, thrifts and credit unions with account processing services, item processing services, loan origination and servicing products, cash management and consulting services, and other products and services that support numerous types of financial transactions. The Payments segment provides products and services that address a range of technology needs for the financial services industry, including: Internet banking, electronic bill payment, electronic funds transfer and debit processing, fraud and risk management capabilities, card and print personalization services, check imaging and investment account processing services for separately managed accounts. The Corporate and Other segment primarily consists of unallocated corporate overhead expenses, amortization of acquisition-related intangible assets and intercompany eliminations.

On September 28, 2009, we signed a definitive agreement to sell our Loan Fulfillment Solutions business (Fiserv LFS). The transaction is expected to close in the fourth quarter of 2009. The financial results of Fiserv LFS are included in discontinued operations for all periods presented. In July 2008, we completed the sale of a 51% interest in substantially all of the businesses in the Insurance Services segment (Fiserv Insurance). As a result of this transaction, the revenues and expenses of Fiserv Insurance (now known as StoneRiver) are no longer included in our consolidated revenues, expenses and operating income beginning July 15, 2008, but they are included in all prior periods.

Management s discussion and analysis of financial condition and results of operations is provided as a supplement to our accompanying unaudited condensed consolidated financial statements and accompanying footnotes to help provide an understanding of our financial condition, the changes in our financial condition and our results of operations. Our discussion is organized as follows:

Recent accounting pronouncements. This section provides a discussion of recent accounting pronouncements that may impact our results of operations and financial condition in the future.

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*Results of operations.* This section contains an analysis of our results of operations presented in the accompanying unaudited condensed consolidated statements of income by comparing the results for the three and nine-month periods ended September 30, 2009 to the comparable periods in 2008.

*Liquidity and capital resources.* This section provides an analysis of our cash flows and a discussion of our outstanding debt as of September 30, 2009.

#### Recent Accounting Pronouncements

See Note 2 to the accompanying unaudited condensed consolidated financial statements for a description of recent accounting pronouncements, including the anticipated adoption dates, which is incorporated herein by reference.

#### Results of Operations

The following table presents, for the periods indicated, certain amounts included in our condensed consolidated statements of income, the relative percentage that those amounts represent to revenues, and the change in those amounts from year to year. This information should be read together with the condensed consolidated financial statements and accompanying notes.

	Three Months Ended September 30,						
			Percenta	0			
			Revenu		Increase (D		
(In millions)	2009	2008	2009	2008	\$	%	
Revenues:							
Processing and services	\$826	\$ 832	83.3%	80.2%	\$ (6)	(1)%	
Product	166	206	16.7%	19.8%	(40)	(19)%	
Total revenues	992	1,038	100.0%	100.0%	(46)	(4)%	
Total Teverides	,,, <u>,</u>	1,050	100.070	100.070	(10)	(1)/0	
Evnances							
Expenses:	452	460	E 1 907	55 207	(7)	(2)(7	
Cost of processing and services	453	460	54.8%	55.3%	(7)	(2)%	
Cost of product	126	162	75.9%	78.6%	(36)	(22)%	
Sub-total	579	622	58.4%	59.9%	(43)	(7)%	
Selling, general and administrative	182	199	18.3%	19.2%	(17)	(9)%	
Total expenses	761	821	76.7%	79.1%	(60)	(7)%	
					()	(-)-	
Operating income	231	217	23.3%	20.9%	14	6%	
Interest expense, net	(52)	(57)	(5.2)%	(5.5)%	(5)	(9)%	
Gain on sale of businesses	(82)	19	0.0%	1.8%	(19)	(100)%	
oun on suit of cusinesses			0.070	11070	(1)	(100)/0	
Income from continuing operations before income toyes and income from							
Income from continuing operations before income taxes and income from	¢ 170	¢ 170	10.00/	17.00	¢		
investment in unconsolidated affiliate	\$ 179	\$ 179	18.0%	17.2%	\$		

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Nine Months	Ended	Septem	ıber 30.

			Percenta Revenu	0	Increase (D	ecrease)
(In millions)	2009	2008	2009	2008	\$	%
Revenues:						
Processing and services	\$ 2,485	\$ 2,633	82.4%	74.2%	\$ (148)	(6)%
Product	530	914	17.6%	25.8%	(384)	(42)%
Total revenues	3,015	3,547	100.0%	100.0%	(532)	(15)%
Expenses:						
Cost of processing and services	1,376	1,489	55.4%	56.6%	(113)	(8)%
Cost of product	393	765	74.2%	83.7%	(372)	(49)%
Sub-total	1,769	2,254	58.7%	63.5%	(485)	(22)%
Selling, general and administrative	556	615	18.4%	17.3%	(59)	(10)%
Total expenses	2,325	2,869	77.1%	80.9%	(544)	(19)%
Operating income	690	678	22.9%	19.1%	12	2%
Interest expense, net	(161)	(187)	(5.3)%	(5.3)%	(26)	(14)%
Gain on sale of businesses		19	0.0%	0.5%	(19)	(100)%
Income from continuing operations before income taxes and income from investment in unconsolidated affiliate	\$ 529	\$ 510	17.5%	14.4%	\$ 19	4%

<sup>(1)</sup> Each percentage of revenue is calculated as the relevant revenue, expense, income or gain amount divided by total revenues, except for cost of processing and services and cost of product amounts which are divided by the related component of revenues.
Total Revenues

## Three Months Ended September 30,

(In millions)	Financial	Payments	Insurance	Corporate and Other	Total
Total revenues:					
2009	\$ 475	\$ 522	\$	\$ (5)	\$ 992
2008	484	529	33	(8)	1,038
Revenue growth (decline)	\$ (9)	\$ (7)	\$ (33)	\$ 3	\$ (46)
Revenue growth (decline) percentage	(2)%	(1)%	(100)%		(4)%

## Nine Months Ended September 30,

(In millions)	Financial	Payments	Insurance	Corporate and Other	Total
Total revenues:					
2009	\$ 1,445	\$ 1,591	\$	\$ (21)	\$ 3,015
2008	1,502	1,572	513	(40)	3,547
Revenue growth (decline)	\$ (57)	\$ 19	\$ (513)	\$ 19	\$ (532)
Revenue growth (decline) percentage	(4)%	1%	(100)%		(15)%

Total revenues decreased \$46 million, or 4%, in the third quarter of 2009 and \$532 million, or 15%, in the first nine months of 2009 compared to 2008. These decreases were primarily due to our sale of a 51% interest in Fisery Insurance in July 2008, which resulted in decreases in total revenues of \$33 million, or 3%, in the third quarter and \$513 million, or 14%, in the first nine months of 2009. As a result of this transaction, the

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revenues of Fiserv Insurance are no longer included in our

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consolidated revenues beginning July 15, 2008, but they are included for all prior periods. Revenues from acquired companies contributed approximately \$7 million and \$20 million to revenues in the third quarter and first nine months of 2009, respectively.

Revenues in our Financial segment decreased \$9 million, or 2%, and \$57 million, or 4%, in the third quarter and first nine months of 2009, respectively, compared to 2008. Year to date revenues in this segment were negatively impacted by 2 percentage points, or \$28 million, due to contract termination fee revenues which declined from \$34 million in 2008 to \$6 million in 2009. Contract termination fee revenues were \$2 million in both the third quarter of 2009 and 2008. Businesses in our Financial segment generally enter into three to five year contracts with clients that contain early contract termination fees. These fees are primarily generated when an existing client is acquired by another financial institution and can vary significantly from period to period based on the number and size of clients that are acquired and how early in the contract term a contract is terminated. Revenues in our Financial segment during both the three and nine month periods ended September 30, 2009 were also negatively impacted by declines in software license revenues and related professional services and unfavorable foreign currency fluctuations in relation to the U.S. dollar.

Revenues in our Payments segment decreased \$7 million, or 1%, in the third quarter of 2009 and increased \$19 million, or 1%, in the first nine months of 2009 compared to 2008. Revenues in the three and nine month periods ended September 30, 2009 increased due to new clients and increased transaction volumes from existing clients in our electronic payments businesses, including our bill payment and electronic funds transfer businesses. In the third quarter of 2009, these increases were more than offset by a \$16 million decline in product revenue due primarily to lower software license revenues and continued revenue declines in our investment services business from a reduction in the number of accounts processed as a result of the volatility in the U.S. equity markets.

#### Total Expenses

Total expenses decreased \$60 million, or 7%, in the third quarter of 2009 and \$544 million, or 19%, in the first nine months of 2009 compared to 2008. These decreases were primarily due to our sale of a 51% interest in Fiserv Insurance in July 2008, which resulted in decreases in total expenses of \$30 million, or 4%, in the third quarter and \$469 million, or 16%, in the first nine months of 2009.

Cost of processing and services as a percentage of processing and services revenue decreased to 54.8% in the third quarter of 2009 and 55.4% in the first nine months of 2009 from 55.3% and 56.6%, respectively, in the comparable periods in 2008. These decreases were primarily due to overall improvements in operating efficiencies as a result of improved business mix and the implementation of strategic initiatives that have lowered our overall cost structure.

Cost of product as a percentage of product revenue decreased to 75.9% in the third quarter of 2009 and 74.2% in the first nine months of 2009 from 78.6% and 83.7%, respectively, in the comparable periods in 2008. These decreases were primarily due to our sale of a 51% interest in Fiserv Insurance, which generated historical overall operating margins of less than 10 percent primarily due to the inclusion of prescription product costs in both product revenues and cost of product. Prescription product costs totaled \$20 million and \$312 million in the third quarter and the first nine months of 2008, respectively, compared to no such costs in 2009.

Selling, general and administrative (SG&A) expenses decreased \$17 million, or 9%, in the third quarter of 2009 and \$59 million, or 10%, in the first nine months of 2009 compared to 2008. The year to date decrease was primarily due to our sale of a 51% interest in Fiserv Insurance which resulted in a \$36 million decrease in the first nine months of 2009. In addition, SG&A expenses in the three and nine month periods ended September 30, 2009 decreased due to lower merger costs associated with our acquisition of CheckFree Corporation (CheckFree), and the implementation of initiatives to reduce discretionary expenses. Partially offsetting the decrease in SG&A expenses in the first nine months of 2009 were \$15 million of employee severance and related expenses associated with a reduction in force that we recorded in the first quarter of 2009.

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Operating Income and Operating Margin

#### Three Months Ended September 30,

(In millions)	Financial	Payments	Insurance	Corporate and Other	Total
Operating income:					
2009	\$ 141	\$ 151	\$	\$ (61)	\$ 231
2008	129	148	3	(63)	217
Operating income growth (decline)	\$ 12	\$ 3	\$ (3)	\$ 2	\$ 14
Operating income growth (decline) percentage	9%	2%	(100)%	-	6%
Operating margin:					
2009	29.6%	28.8%			23.3%
2008	26.5%	28.1%	8.6%		20.9%
Operating margin growth (1)	3.1%	0.7%			2.4%

#### Nine Months Ended September 30,

(In millions)	Financial	Payments	Insurance	Corporate and Other	Total
Operating income:					
2009	\$ 428	\$ 453	\$	\$ (191)	\$ 690
2008	410	422	44	(198)	678
Operating income growth (decline)	\$ 18	\$ 31	\$ (44)	\$ 7	\$ 12
Operating income growth (decline) percentage	4%	7%	(100)%		2%
Operating margin:					
2009	29.6%	28.5%			22.9%
2008	27.3%	26.9%	8.7%		19.1%
Operating margin growth (1)	2.3%	1.6%			3.8%

<sup>(1)</sup> Represents the percentage point improvement in operating margin.

Total operating income increased \$14 million, or 6%, in the third quarter of 2009 and \$12 million, or 2%, in the first nine months of 2009 compared to 2008. The sale of a 51% interest in Fiserv Insurance negatively impacted operating income and resulted in a decrease of \$44 million, or 6% of total operating income, in the first nine months of 2009. Operating margin increased 240 basis points to 23.3% in the third quarter and increased 380 basis points to 22.9% in the first nine months of 2009 compared to 2008. The operating income and operating margin growth was due to strong operating margin expansion in both of our operating segments, implementation of strategic initiatives that continue to lower our overall cost structure, and the sale of a 51% interest in Fiserv Insurance, which historically generated lower operating margins.

Operating income in our Financial segment increased \$12 million in the third quarter of 2009 and \$18 million in the first nine months of 2009 compared to 2008. Operating margin increased 310 basis points to 29.6% in the third quarter and increased 230 basis points to 29.6% in the first nine months of 2009 compared to 2008. The improvements in operating income and operating margin were primarily due to overall improvements in operating efficiencies, improved business mix, and revenue growth and scale efficiencies in our bank and credit union account processing businesses. The operating income and operating margin growth was greater in the third quarter of 2009 than in the first six months of 2009 due primarily to the negative impact of a \$28 million decrease in higher-margin contract termination fee revenues in the first six months of 2009.

Operating income in our Payments segment increased \$3 million in the third quarter of 2009 and \$31 million in the first nine months of 2009 compared to 2008. Operating margin improved 70 basis points to 28.8% in the third quarter and 160

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basis points to 28.5% in the first nine months of 2009 compared to 2008. The increases in operating income and operating margin in the first nine months of 2009 resulted primarily from cost savings associated with our acquisition of CheckFree and growth in higher-margin revenues resulting in improved operating leverage and scale efficiencies in our transaction processing electronic payments businesses. In addition, operating income and operating margin growth in the third quarter of 2009 was lower than in the first nine months of 2009 due primarily to a \$16 million decrease in product revenues driven by lower software license revenues in the third quarter.

The operating loss in our Corporate and Other segment decreased \$2 million in the third quarter of 2009 and \$7 million in the first nine months of 2009 compared to 2008. These decreases were primarily due to a decline in merger and integration items associated with our acquisition of CheckFree, partially offset by \$15 million of employee severance and related expenses recorded in the first quarter of 2009 and increased spending for several company-wide strategic initiatives in 2009.

Interest Expense, Net

Interest expense decreased \$5 million, or 9%, in the third quarter of 2009 and \$26 million, or 14%, in the first nine months of 2009 compared to 2008. These decreases were primarily due to decreases in total outstanding borrowings during the third quarter and first nine months of 2009 compared to the same periods in 2008.

Gain on Sale of Businesses

In the third quarter of 2008, we recognized a \$19 million pre-tax gain on our sale of a 51% interest in Fiserv Insurance.

Income Tax Provision

The income tax provision decreased \$47 million from \$107 million in the third quarter of 2008 to \$60 million in the third quarter of 2009 and decreased \$41 million from \$235 million in the first nine months of 2008 to \$194 million in the first nine months of 2009 due primarily to income taxes associated with our sale of a 51% interest in Fiserv Insurance in 2008 and the positive impact of a tax settlement in the third quarter of 2009. The significant items impacting our effective income tax rates for continuing operations were as follows:

	Three Mont	ths Ended	Nine Mont	hs Ended	
	Septemb	er 30,	September 30,		
	2009	2008	2009	2008	
Statutory federal, state and foreign income tax provisions, net	37.6%	38.7%	38.0%	38.6%	
Sale of Fiserv Insurance (1)		20.9%		7.3%	
Tax settlement (2)	(3.9)%		(1.3)%		
Effective income tax rate	33.7%	59.6%	36.7%	45.9%	

- (1) Represents a \$44 million income tax provision related to our 2008 sale of a 51% interest in Fisery Insurance.
- (2) Represents a \$7 million income tax benefit recognized in conjunction with the final settlement of a CheckFree purchase accounting income tax reserve.

Income from Investment in Unconsolidated Affiliate

Due to our sale of a 51% interest in Fiserv Insurance in July 2008, we record our share of Fiserv Insurance s net income, \$5 million in the third quarter of 2009 and \$10 million in the first nine months of 2009, as income from investment in unconsolidated affiliate.

Income (Loss) from Discontinued Operations

Income (loss) from discontinued operations was \$(9) million and \$3 million in the third quarter of 2009 and 2008, respectively, and \$13 million and \$229 million in the first nine months of 2009 and 2008, respectively. Income from discontinued operations in the first nine months of 2009 included an after-tax gain of \$25 million related to the final contingent purchase price payment we received in connection with the sale of a portion of Fisery ISS. Income from discontinued operations in the third quarter and first nine months of 2008 included after-tax gains of \$7

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million and \$239 million, respectively, primarily related to the sales of Fiserv Health and a portion of Fiserv ISS.

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Net Income (Loss) Per Share - Diluted

Net income per share-diluted was \$0.74 and \$0.48 in the third quarter of 2009 and 2008, respectively, and \$2.30 and \$3.08 in the first nine months of 2009 and 2008, respectively. Net income per share-diluted from continuing operations increased from \$0.46 and \$1.69 in the third quarter and first nine months of 2008, respectively, to \$0.79 and \$2.21 in the third quarter and first nine months of 2009, respectively, due primarily to a \$0.15 per share after-tax loss from the sale of a 51% interest in Fiserv Insurance recognized in the third quarter of 2008 and improved operating results in 2009. Net income (loss) per share-diluted from discontinued operations decreased from income of \$0.02 in the third quarter of 2008 to a loss of \$0.05 in the third quarter of 2009. Net income per share-diluted from discontinued operations decreased from \$1.38 in the first nine months of 2008 to \$0.09 in the first nine months of 2009 due primarily to gains on the sale of businesses in 2008.

#### Liquidity and Capital Resources

#### General

Our primary liquidity needs are: (i) to fund normal operating expenses; (ii) to meet the principal and interest requirements of our outstanding indebtedness; and (iii) to fund capital expenditures and operating lease payments. We believe these needs will be satisfied using cash flows generated by operations, our cash and cash equivalents at September 30, 2009 of \$278 million and available borrowings under our revolving credit facility of \$880 million.

	Septer	nths Ended nber 30,	Increase (De	
(In millions)	2009	2008	\$	%
Income from continuing operations	\$ 345	\$ 278	\$ 67	
Depreciation and amortization	248	266	(18)	
Share-based compensation	28	26	2	
Net changes in working capital and other	18	7	11	
Operating cash flow	\$ 639	\$ 577	\$ 62	11%
Capital expenditures	\$ 151	\$ 138	\$ 13	9%

Our net cash provided by operating activities from continuing operations, or operating cash flow, was \$639 million in the first nine months of 2009, an increase of 11% compared with \$577 million in 2008. Our current policy is to use our operating cash flow primarily to repay debt and fund capital expenditures and share repurchases, rather than to pay dividends. Our capital expenditures increased \$13 million to \$151 million in the first nine months of 2009 compared to same period in 2008. Our capital expenditures were 5% and 4% of total revenues in the first nine months of 2009 and 2008, respectively.

In the second quarter of 2009, we received a contingent purchase price payment of \$40 million related to our 2008 sale of a portion of Fiserv ISS. In the third quarter of 2009, Fiserv Insurance, of which we own 49%, refinanced its outstanding debt. In conjunction with the refinancing, we loaned Fiserv Insurance \$67 million, with interest payable quarterly and the principal due in 2013. In addition, we anticipate receiving proceeds, including income tax benefits, of approximately \$125 million from the dispositions of the remainder of Fiserv ISS and Fiserv LFS.

#### Share Repurchases

In the first nine months of 2009, we purchased \$128 million of our common stock and, as of September 30, 2009, had approximately 3.2 million shares remaining under our existing authorization. Shares repurchased are generally held for issuance in connection with our equity plans.

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Indebtedness

(In millions)	September 30, 2009	December 31, 2008
Long-term debt (including current maturities)	\$ 3,777	\$ 4,105

In the first nine months of 2009, we used a portion of our operating cash flow to repay approximately \$330 million of long-term debt, which reduced our outstanding debt to approximately \$3.8 billion at September 30, 2009. Our long-term debt currently consists primarily of \$2.0 billion under our unsecured senior term loan facility and \$1.75 billion of senior notes. The unsecured senior term loan bears interest at a variable rate based on LIBOR plus a specified margin or the bank s base rate and matures in November 2012. The next scheduled principal payment on our senior term loan of \$375 million is due in December 2010. The term loan facility contains various restrictions and covenants substantially similar to those contained in the revolving credit facility described below. In addition, we have \$1.25 billion of 6.125% senior notes due in November 2012 and \$500 million of 6.8% senior notes due in November 2017, which pay interest at the stated rate on May 20 and November 20 of each year.

We maintain a \$900 million revolving credit facility under which borrowings of \$20 million were outstanding at September 30, 2009. Borrowings under this facility bear interest at a variable rate based on LIBOR plus a specified margin or the bank s base rate. The facility, as amended, contains various restrictions and covenants that require us, among other things, to limit our consolidated indebtedness to no more than a specified multiple (ranging between 3.5 and 4.0) of consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments and to maintain consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments of at least three times consolidated interest expense. There are no significant commitment fees or compensating balance requirements. The facility expires on March 24, 2011. During the first nine months of 2009, we were in compliance with all debt covenants in this and our other credit facilities, including those contained in our senior term loan and our senior notes.

## ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The quantitative and qualitative disclosures about market risk required by this item are incorporated by reference to Item 7A of our Annual Report on Form 10-K for the year ended December 31, 2008 and have not materially changed since that report was filed.

### ITEM 4. CONTROLS AND PROCEDURES

Evaluation of disclosure controls and procedures

As required by Rule 13a-15(b) under the Securities Exchange Act of 1934 (the Exchange Act ), our management, with the participation of our chief executive officer and chief financial officer, evaluated the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act). Based on this evaluation, our chief executive officer and chief financial officer concluded that our disclosure controls and procedures were effective as of September 30, 2009.

#### Changes in internal control over financial reporting

There was no change in our internal control over financial reporting that occurred during the quarter ended September 30, 2009 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

#### PART II. OTHER INFORMATION

#### ITEM 1. LEGAL PROCEEDINGS

In the normal course of business, we and our subsidiaries are named as defendants in lawsuits in which claims are asserted against us. In the opinion of management, the liabilities, if any, which may ultimately result from such lawsuits are not expected to have a material adverse effect on our financial statements.

#### ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

The table below sets forth information with respect to purchases made by or on behalf of the company or any affiliated purchaser (as defined in Rule 10b-18(a)(3) under the Exchange Act) of shares of our common stock during the quarter ended September 30, 2009:

Period	Total Number of Shares Purchased	-	Purchased as Part of Shares  of Publicly Yet Be I  Average Price Paid Announced Plans Under the		Maximum Number of Shares that May Yet Be Purchased Under the Plans or Programs (1)
July 1-31, 2009	525,400	\$	46.86	525,400	3,966,128
August 1-31, 2009	524,816		48.28	524,816	3,441,312
September 1-30, 2009	225,000		47.79	225,000	3,216,312
Total	1,275,216			1,275,216	

<sup>(1)</sup> On May 20, 2009, our board of directors authorized the repurchase of up to 5 million shares of our common stock. This repurchase authorization does not expire.

#### ITEM 6. EXHIBITS

The exhibits listed in the accompanying exhibit index are filed as part of this Quarterly Report on Form 10-Q.

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

FISERV, INC.

Date: November 6, 2009

By: /s/ Thomas J. Hirsch

Thomas J. Hirsch

**Executive Vice President,** 

Chief Financial Officer,

**Treasurer and Assistant Secretary** 

#### **Exhibit Index**

#### Exhibit

Number	Exhibit Description
31.1	Certification of the Chief Executive Officer, dated November 6, 2009
31.2	Certification of the Chief Financial Officer, dated November 6, 2009
32	Certification of the Chief Executive Officer and Chief Financial Officer, dated November 6, 2009
101.INS*	XBRL Instance Document
101.SCH*	XBRL Taxonomy Extension Schema Document
101.CAL*	XBRL Taxonomy Extension Calculation Linkbase Document
101.LAB*	XBRL Taxonomy Extension Label Linkbase Document
101.PRE*	XBRL Taxonomy Extension Presentation Linkbase Document

<sup>\*</sup> Furnished with this quarterly report on Form 10-Q are the following documents formatted in XBRL (Extensible Business Reporting Language): (i) the Condensed Consolidated Statements of Income for the three and nine months ended September 30, 2009 and 2008, (ii) the Condensed Consolidated Balance Sheets at September 30, 2009 and December 31, 2008, (iii) the Condensed Consolidated Statements of Cash Flows for the nine months ended September 30, 2009 and 2008, and (iv) Notes to Condensed Consolidated Financial Statements.